



First Plenary Session
**HEARING THE PATIENT'S VOICE IN
HEALTH CARE DECISION MAKING IN ASIA**



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National Yang-Ming University
Taipei, Taiwan



Assuring Quality Health Care Delivery in Asia

**How to Improve Better Life for
RA Patients Beyond Hurdles**

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Outline

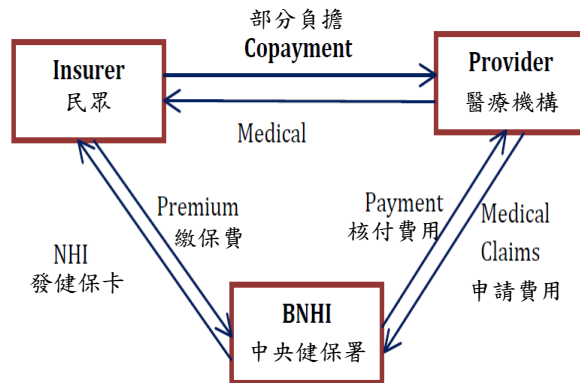
- **Taiwan Profile**
- **Debrief Healthcare System in Taiwan**
- **Patients Involved in Decision Making**
- **Hurdles to Access Biologics Treatments**
- **Benchmarking Studies**
- **Conclusion**

Taiwan: The Formosa-NHI

Bureau of National Health Insurance
responsible for health since 1995

- **Population: 23.2 million (12')**
- **Area: 36,188 km²**
- **Population density: 642 per km²**
- **GDP per capita (est. 13')**
 - ❑ **\$20,930 (exchange rate)**
 - ❑ **\$39,767 (PPP)**
- **Health expenditure (%GDP)**
 - ❑ **6.6% (12')**
 - ❑ **\$2,479 per capita (12') (USD PPP)**
- **Life expectancy:**
 - ❑ **Male: 75.7**
 - ❑ **Female: 81.53**

NHI Administrative Framework



National Health Insurance (I)

- National Health Insurance established in 1995
- Mandatory & universal enrolment:
 - ❑ It covers 99% of population, 86% of hospitals, 65% of all hospital beds, and 91% of doctors
- Comprehensive benefits:
 - ❑ It covers inpatient & outpatient care, laboratory tests, prescription drugs, dental services, Chinese medicine, day care, mental health and preventive medicine
- Three main objectives:
 - ❑ Equal access to health care
 - ❑ Quality and efficiency of health care delivery to all
 - ❑ Right to choose providers, treatments or therapies



National Health Insurance (II)

- Financing
 - ❑ Single payer (Monopsony)
 - ❑ Pay-based premiums shared by employer, employee and government
 - Premium rate: **5.17%** of monthly salary
 - ❑ Co-payments required for outpatient care, inpatient care and drugs
- Provider payment system
 - ❑ National fee-for-service schedule
 - ❑ Global budget introduced since 2000 to contain expenditures
 - ❑ DRG, quality-based-payment scheme and RBRVS are introduced to increase providers' financial-risk sharing
- Healthcare service center
 - ❑ Predominantly private (70%)
 - ❑ Closed hospital system
 - ❑ No gate-keeper system
 - ❑ NO service delivery points



Major Achievements of NHI

- **Universal coverage**
- **Easy access**
- **Affordable cost**
- **High public satisfaction**
- **Up-to-standard quality**

Taiwan NHI Wins International Acclaim

- In 2000, the Economist Intelligence Unit rated the medical care in Taiwan the second best among all developed Countries, next only to Sweden
- Article in BMJ, by Prof. Uwe E. Reinhardt

The worth safe net of NHI experiences in Taiwan might be learned by USA



ATLANTIC CROSSING Uwe E Reinhardt Humbled in Taiwan

Taiwan's highly efficient system of national health insurance should humble and inspire the US

Tagging along with Young Mei Cheng, an expert on Taiwan's health system, on her recent visit to Taiwan's Bureau of National Health Insurance, turned out to be a left-handed lesson for me as someone who focuses mainly on the US health system.

The bureau is the government agency that administers Taiwan's single payer national health insurance system. Its staff members between hospitals and walk-in clinics fall to submit completed claims within the required 24 hours after delivery of service. Private health insurance companies in the United States court themselves fairly high

premiums. Taiwan's health system took almost in real time what private insurers in the US have taken decades to achieve. It is a dollar, highly sophisticated health services research institute. It is a safe bet that Taiwan will have an electronic medical record system that connects all providers of health care to the same data bank long before that will be feasible in the US's pluralistic and highly fragmented health care system—where rivaling competing platforms make for an electronic tower of Babel.

Taiwan introduced its national health insurance system on 1 March 1995, after less than a decade of planning that went ahead in behind-the-scenes, after visiting the health systems of numerous other nations. Taiwan's policy planners used the insights gained to develop what has been described as "a car made from many parts purchased abroad but assembled in Taiwan." It took only 18 months for the plan to make its way through the legislative chambers in 1993. In the belief of Taiwan's then president, Lee Teng-hui, it was implemented in less than a year. Overnight, health insurance coverage

in Taiwan jumped from roughly 5.7% of the population before 1 March 1995 to virtually the entire population. For US policy makers and presidential contenders—who had had a century now have engaged in a perpetual "national conversation" on universal health insurance, only to see the number of uninsured people grow again over the years—the speed of Taiwan's move to a national health insurance system seems downright humbling.

Taiwan's system is financed in roughly equal shares by the government, employers, and households in a complex scheme that includes subsidies, social security, and premiums. The system is not a "pay-as-you-go" system, as in the US, but a "pay-into-a-fund" system, in which contributions are made into a fund that is used to pay for health care. The system is not a "pay-as-you-go" system, as in the US, but a "pay-into-a-fund" system, in which contributions are made into a fund that is used to pay for health care.

Although in opinion surveys some 70% of the population declares itself satisfied with the system—a very high satisfaction rate by US and European standards—the national insurance system has to cope, especially among doctors and hospital executives, who predictably chafe under its global budgets. The accusation is that the system begins low quality care. Often these claims are based on comparisons with top tier health care in the US, which has expenditures of 15% of its gross domestic product on health care (Taiwan spends 4.2%). But the proper comparisons are not between Taiwan and top tier US health care but between health care in Taiwan today and that before the national health insurance system was created. Without national health insurance Taiwan would today probably have a highly stratified health care system, with



“Loss of health insurance and fear of bankruptcies are medical costs driving up health care costs for millions of Americans. It has not been in Taiwan since 1995”

top tier US style care for the rich funded by private insurance, a social insurance system for the employed middle class with highly variable quality of care, and much less for millions of uninsured poorer citizens.

Taiwan could much improve its health system by allocating an additional, say, 2-3% of the gross domestic product to health care. Some of the additional funds could be used to reduce patients' care spending, which is still higher than that in most European nations. Furthermore, much more should be allocated to the administrative budget of the Bureau of National Health Insurance. It currently accounts for only an fraction of the total health care costs. Long-term health care costs, such as

preventive and curative services in the US spend on administration, in addition to another 8% or so for marketing and profits. Recent research indicates that Taiwan's health care system devotes too much of its tight budgets to relatively trivial complaints, at the expense of upgrading the quality of more critically needed interventions. With its powerful IT platform it should be easier for Taiwan than it is in the US to enhance the cost effectiveness and the quality of Taiwan's health care.

Loss of health insurance and fear of bankruptcy were medical bills is a growing fear among millions of Americans. It has not been in Taiwan since 1995. It is a globalized economy that subjects Taiwan's low skilled workers to fierce foreign competition from low cost labour elsewhere in Asia. The safety net of the national health insurance system represents a major public asset. Uwe E Reinhardt is James Madison professor of political economy, Princeton University, Princeton, New Jersey and a frequent speaker at the annual meeting of the National Health Insurance Association. This article was co-authored with Young Mei Cheng, of the International House at Princeton University, on whose work it draws.

Best Health Care Systems in the World

Taiwan



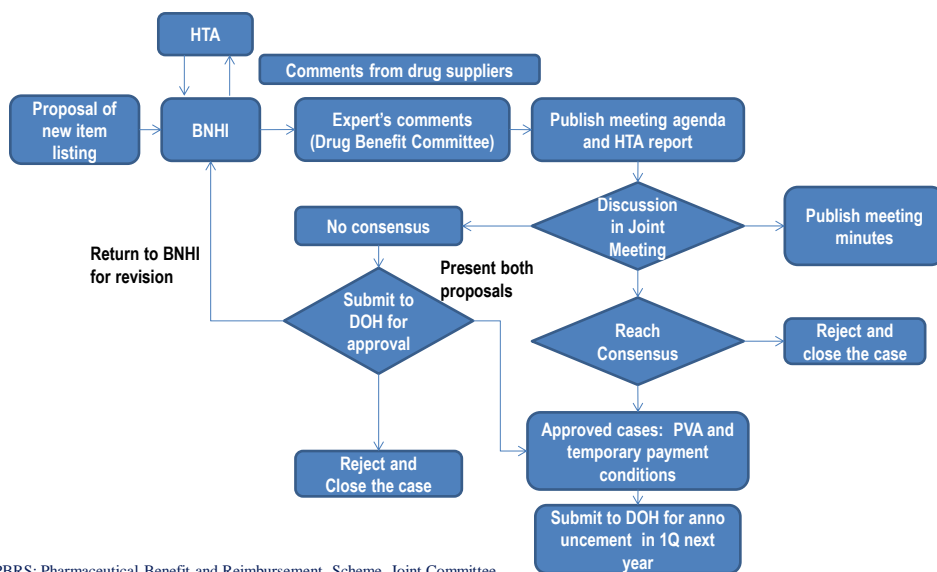
The Taiwanese government pays for all its citizens' health care needs. They were able to cover the needs of the population yet have managed to decrease health care costs. Much credit is given to the rise in the use of smart cards. These smart cards already contain the patient's medical history from birth, making it easy for doctors to diagnose any health issue. This also significantly cuts down time on paperwork, which could be a probable cause of additional costs from medical providers. This system is employment-based, therefore, the elderly and those who can't afford the system are given subsidies.

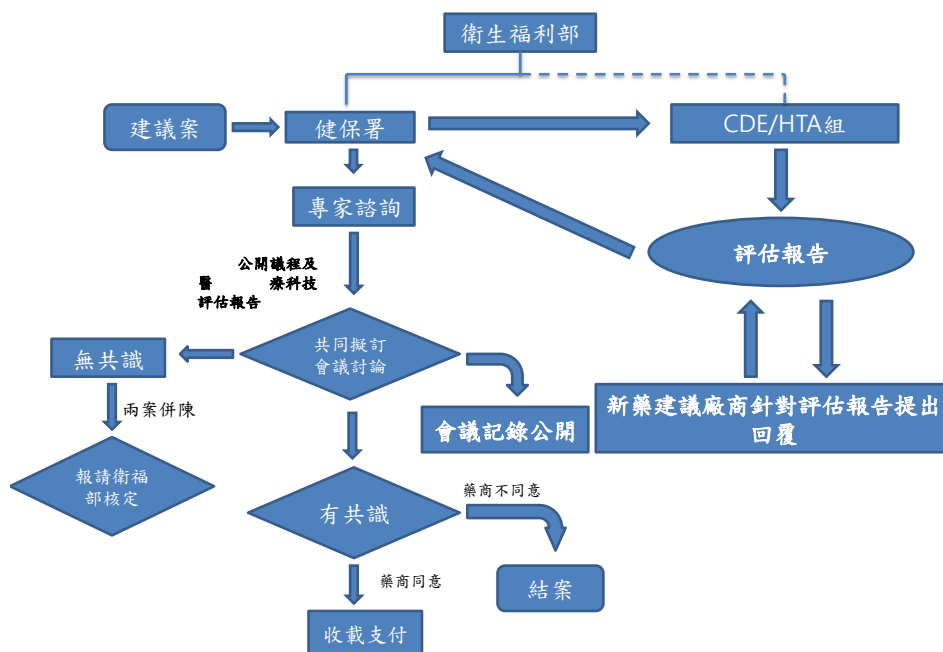
Health Reform (1st vs 2nd)

一代與二代之差異比較

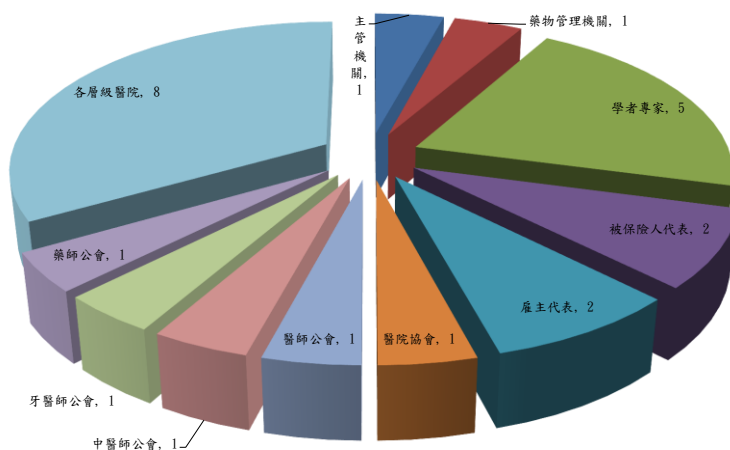
	一代健保 (1 st)	二代健保 (2 nd)
已收載成分品項 (學名藥)	保險人依藥價基準規定核定	先由保險人初核，提共同擬訂會議報告後生效
新藥 (New Drugs)	藥事小組討論 (DBC, HTA)	提共同擬訂會議討論 (PBRS)
醫療科技評估	96年10月開始委託辦理	101年1月成立國家醫療 科技評估中心籌備辦公 室

Procedure of Formulating PBRS





PBRs Joint Committee 共同擬訂會議代表組成



Patient Empowerment and Educational Initiatives

- A new model of patient care involving self-monitoring and patient initiated follow-up
- An online learning resource to prepare patients and carers to actively engage in research, guideline development, advocacy and media activities
- A new patient decision aid to better inform and involve patients in treatment choices
- Video guides providing advice on living with a rheumatic diseases
- Patient Group support for patients wanting to become involved in guideline development and political committees

European League Against Rheumatism
Annual Congress, 2014

Patient's Organization

- Systemic Lupus Erythematosus (SLE)
- Rheumatoid Arthritis (RA)
- Ankylosing Spondylitis (AS)
 - Catastrophic Insurance Card
 - Voice in health care decision making
 - Health reimbursement policy (PBRs)

協助創立之病友團體

- 中華民國思樂醫之友協會

<http://www.sle.org.tw/front/bin/home.phtml>

- 中華民國類風溼性關節炎之友協會

http://www.raag.org.tw/knownra_list.php

- 中華民國僵直性脊椎炎關懷協會

<http://www.ascare.org.tw/>

- 台北榮民總醫院硬皮病友俱樂部



Treat-to-target in systemic lupus erythematosus: recommendations from an international task force

Ronald F van Vollenhoven, Marta Mosca, George Bertsias, et al.

Ann Rheum Dis 2014 73: 958-967 originally published online April 16, 2014

doi: 10.1136/annrheumdis-2013-205139

Treat-to-Target in Systemic Lupus Erythematosus

Overarching Principles 1. The management of systemic lupus erythematosus (SLE) should be based on shared decisions between the informed patient and her/his physician(s)

3. It is not recommended that the treatment in clinically asymptomatic patients be escalated based solely on stable or persistent serological activity.
4. Since damage predicts subsequent damage and death, prevention of damage accrual should be a major therapeutic goal in SLE.
5. Factors negatively influencing health-related quality of life (HRQOL), such as fatigue, pain and depression should be addressed, in addition to control of disease activity and prevention of damage.
6. Early recognition and treatment of renal involvement in lupus patients is strongly recommended.
7. For lupus nephritis, following induction therapy, at least 3 years of immunosuppressive maintenance treatment is recommended to optimise outcomes.
8. Lupus maintenance treatment should aim for the lowest glucocorticoid dosage needed to control disease, and if possible, glucocorticoids should be withdrawn completely.
9. Prevention and treatment of antiphospholipid syndrome (APS)-related morbidity should be a therapeutic goal in SLE; therapeutic recommendations do not differ from those in primary APS.
10. Irrespective of the use of other treatments, serious consideration should be given to the use of antimalarials.
11. Relevant therapies adjunctive to any immunomodulation should be considered to control comorbidity in SLE patients.

van Vollenhoven RF, et al. Ann Rheum Dis 2014;73:958–967



紅性斑狼瘡 (SLE)



臉頰蝴蝶狀紅斑



盤狀狼瘡皮疹



關節炎



漿膜炎

思樂醫記者會(SLE Press)



思樂醫-旅遊聯誼




Recommendations

Treating rheumatoid arthritis to target: recommendations of an international task force

 OPEN ACCESS  Editor's choice

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Ann Rheum Dis 2010;**69**:631-637 doi:10.1136/ard.2009.123919

Box 1 Recommendations

Overarching principles

A. (A). The treatment of rheumatoid arthritis must be based on a shared decision between patient and rheumatologist.

B. (B). The primary goal of treating the patient with rheumatoid arthritis is to maximise long-term health-related quality of life through control of symptoms, prevention of structural damage, normalisation of function and social participation.

C. (C). Abrogation of inflammation is the most important way to achieve these goals.

D. (D). Treatment to target by measuring disease activity and adjusting therapy accordingly optimises outcomes in rheumatoid arthritis.

RA of Hand

Fusiform Swelling



RA of Hand-Deformity



RA of Foot-Deformity



Praradigm: Anti-TNFs

- Biologics
 - Etanercept 、 Adalimumab 、 Golimumab



中華民國類風濕性關節炎之友協會



RA之友協會簡介

各地區醫師、病友座談聯誼會



RA之友協會簡介

醫學講座舉辦遍及全國



RA之友協會簡介

歲末聯歡





Rheumatoid Arthritis Aid Group of R.O.C.



OUR

- MISSION**
- To provide the support and to spirit up between patients and families to face diseases
- To maximize the impact of medical care with providing the communication channels between patients, health care providers, and social workers
- To regularly publish newsletter to increase disease awareness, hygiene knowledge and relationship.

WHO WE REPRESENT



For all rheumatoid arthritis patients (about 80,000) in Taiwan.

OTHERS WE WORK WITH

Our corporate partners provide us with the opportunity to reach people where they live, work and play. In addition to a financial contribution, we have found a unique way to involve in raising awareness and hope when facing rheumatoid diseases. We thank them for their commitment to the fight to rheumatoid diseases.

WHAT WE DO

Target Audience: all rheumatoid arthritis patients and families

Cause Marketing

Cause marketing provides an easy way for consumers to engage in and support our mission, while generating awareness and funds.

Events

Leverage global arthritis day to have local arthritis day to increase disease awareness.



RECENT

SUCCESS

In order to control national health care budget, our reimbursement system, BINH, published a Exit Criteria that RA patients have to be lowered down dosage after 2 years treatment, and have to stopped treatment after 3 years treatment.

Goals

Develop a campaign to raise disease awareness, the importance of long term treatment and disease severity monitoring

Action

We planned to coordinate with health care providers, medical societies, patient groups, law makers, and key stakeholders to reach our goals.

Results

Planning now

No.201, Sec. 2, Shipai Rd., Beitou District, Taipei City 112, Taiwan (R.O.C.)

Mission

- To facilitate the support and to create spirit between patients and family to face diseases
- To maximize the impact of medical care by providing communication channels between patients, health care providers and social workers
- To regularly publish a newsletter to increase disease awareness, hygiene knowledge and relationship

What We Do

- **Target Audience:** all RA patients and families
- **Cause Marketing:** provides an easy way for consumers to engage in and support our mission, while generating awareness and funds.
- **Events:** leverage global arthritis day to have local arthritis day events to increase disease awareness.

Goals

- Help increase the awareness of the importance and process of biologic treatment, relative infections control and prevention.
- Develop a campaign to raise disease awareness the importance of long term treatment and disease severity monitoring.

Action

- Coordinate with relative patient groups and societies to provide a series of educational lectures of relevant knowledge.
- Plan to coordinate with health care providers, medical societies, patient groups, law makers and key stakeholders to reach our goals.

Situation

- Endemic area for tuberculosis, B and C hepatitis
- Biologics may increase risks of tuberculosis, B or C hepatitis reactivation.
- Working with the Department of Health (DOH) Health care providers, Taiwan Rheumatology Association (TRA)
- BNHI publish the risk management plan (**RMP**) Guideline to control/ prevent the risks of relative infection risks using screening and educational processes.

Hurdles to Access Treatment -Rheumatoid Arthritis in Taiwan-

- **Catastrophic Illness Card (CIC)**
- **NICE guideline**
- **Budget Impact**
 - 6 biologics + 1 JAK inhibitor
 - 100% reimbursed for RA patients
 - Treat to Target (T2T)
 - Reduction/Withdrawal Policy

Catastrophic Illness Card

Patients with catastrophic diseases represent **3.56%** of Population, who used **27.13%** of NHI medical expenditures. According to an estimate of the NHIA, an average CIC patient spends NT\$3.3 million on treatment each year, which is 131 times the amount of an average person's yearly health insurance payments. The treatment for hemophilia costs the most among all the diseases, said the NHIA.

Average CIC patient spends NT\$3.3 million on

<http://www.chinapost.com.tw/taiwan/national/national-news/2014/07/12/412217/Time-limit.htm>

Management of RA in Original Version

Main Features	Criteria for initiating treatment
Criteria for initiating treatment (NICE)	<ol style="list-style-type: none"> 1. Pre-review (pre authorization use) 2. File DAS28 score, previous DMARD usage and regimen data, photo of swelling joint, and x-ray report for pre-preview 3. Monotherapy with methotrexate at least 15 mg weekly 4. After 6 months treatment, update DAS28 score, outcome of treatment, side effects, and complications status every 3 months 5. Patients should qualify all (a) (b) (c) criteria listed below: <ol style="list-style-type: none"> a) The American Rheumatism Association 1987 revised criteria for the classification of rheumatoid arthritis b) Ongoing active RA defined as: (i) DAS28>5.1;(ii) Require two DAS score consecutively and at least 1 month interval; c) Failure on DMARDs treatment. At least 2 DMARDs and no significant outcome <ol style="list-style-type: none"> I. Definition of “adequate” treatment: (i) At least 6 months of DMARD treatment, and meet the standard target dose at least 2 months; (ii) intolerable toxicity occurs II. Definition of treatment efficacy: The DAS28 score drop >1.2 points or DAS28 total score < 3.2

Budget Impact

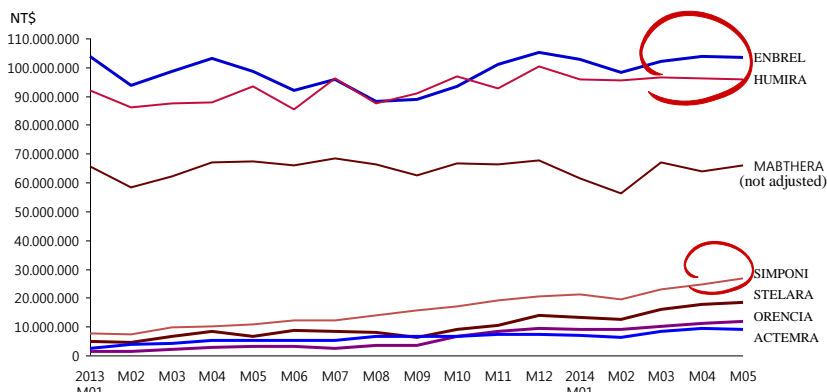
- **Very expensive biologics**
- **Very strict NICE guideline**
- **100% reimbursement**
- **Treat to target (T2T)**
- **Dose reduction or withdrawal policy**
- **Relapse and Re-entry**

Trend of RA Patients on Biologics

Year	2011	2012	2013
Biologics eligible patients	4,954	5,858	6,969
Medical Cost Claimed (Million NTD)	1,358	1605	1849
Growth Rate		18.1%	15.2%

Biologics Costs Claimed for RA in 2011-2013 in NHI database, Taiwan

Taiwan Inflammation Market Trend



Brand(Million)	MAT2	MAT	GR%	Ratio
ENB	1,194	1,175	-2%	40%
ADA	1,064	1,130	6%	38%
ACT	27	85	216%	3%
ORE	13	88	564%	3%
SIM	70	225	221%	8%
STE	44	142	222%	5%
MAB	109	117	7%	4%
Total	2,521	2,960	17%	100%

Source: IMS data Value NT\$, May 2014

DISCONTINUATION OF TNF-INHIBITOR Therapy in Remission 退場機制

- Remission defined as DAS28 <2.6
- Withdrawal of TNF-inhibitor after 6 months of remission (n=21)
- Monthly reassessments thereafter

Conclusion

1. TNFi discontinuation in patients in remission of RA was followed by a relapse within 12 months in 75% cases
2. Relapsing patients responded well resumption of the same TNFi

Brocq et al. Joint Bone Spine 2009.

退場機制

**(Never
before)
Taiwan
NICE ??**

[illegible]

24

The Dilemma in Clinical Practice

- Lack of time
 - Insufficient communication → poor understanding → poor compliance → suboptimal disease control
- Cost concern
 - Not a issue to physician and patient under Taiwan reimbursement → suboptimal utilization of medical record
- Treatment target
 - Slightly different with current reimbursement criteria
 - Criteria for dose tapering and discontinuation



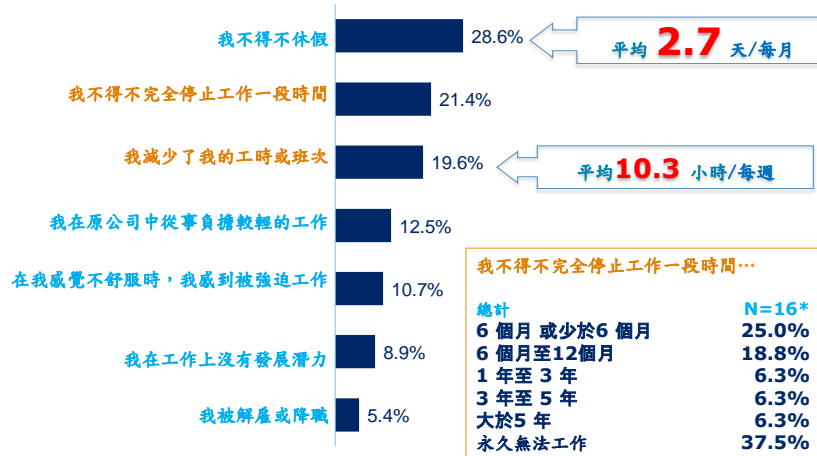
類風濕性關節炎病患生活品質調查 (Quality of Life questionnaire)

生物製劑藥品調查報告



類風濕性關節炎透過哪些方式影響工作/職涯或工作 (Influence on Job/career or Ability to Work)

類風濕性關節炎對工作的影響



Base: Job/Career Or Ability To Work Negatively Affected By RA (n=56)

Source: Q41

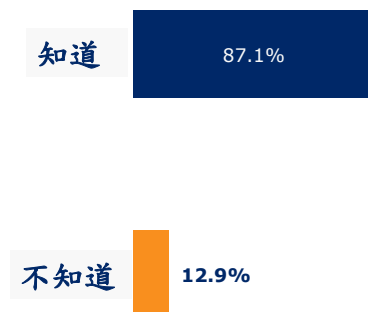
*: Small sample size, for reference only

Humira Patient QoL Study • 2013
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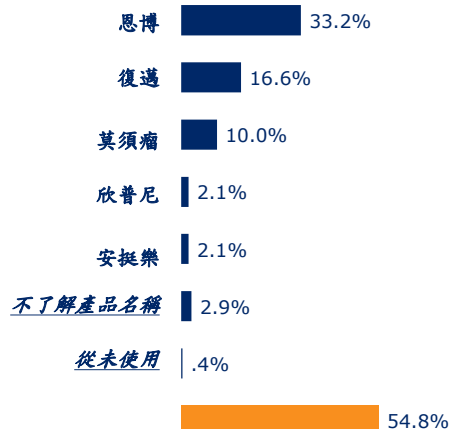
imshealth

大部分類風濕性關節炎病友知道生物製劑；然而，只有一半的病友曾經使用過生物製劑 (% RA patients prescribed with biologics)

知道生物製劑嗎



曾經使用過哪些生物製劑



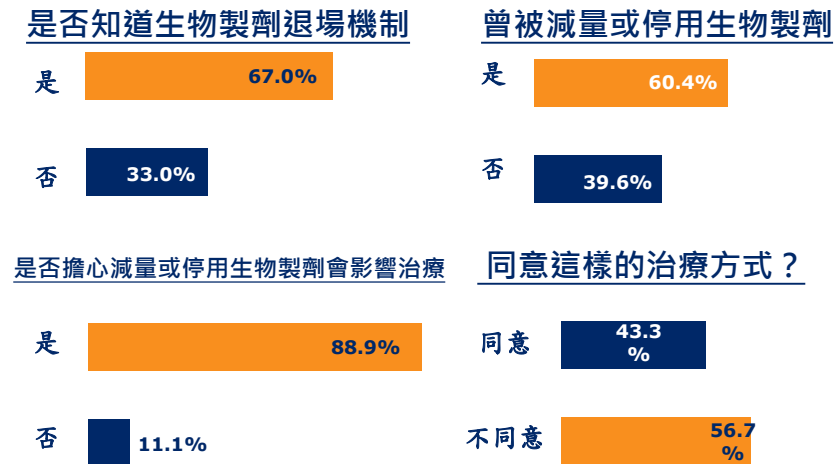
Base: All respondents but excluding Refused (n=248)

Source: Q46, Q47(MA)

Humira Patient QoL Study • 2013
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imshealth

大多數的病友擔心減量或停用生物製劑的使用，將會影響治療；
有許多病友並不同意這樣的治療方式 (Reduction/Withdrawal)



Base: Those who have ever used biological products but excluding Refused (n=106)

Source: Q49

Humira Patient QoL Study • 2013
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Evidence of Medicine:
Recent publication of trials
investigating drug-free
remission

Humira Patient QoL Study • 2013
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Recent publication of trials investigating drug-free remission

RRR (Remission induction by Remicade in RA)	Tanaka et al
CIMESTRA	Hetlanti et al
Finland early RA cohort	Tiippana-Kinnunen et al
BeSt	Klarenbeek et al
OPTIMA	Emery et al
PRESERVE	Smolen et al

Tanaka Y, et al. *Ann Rheum Dis*. 2010;69:1286–1291
 Hetlanti M, et al. *Ann Rheum Dis*. 2010;69:1789–1795
 Tiippana-Kinnunen T, et al. *Scand J Rheumatol*. 2010;39:12–18

Klarenbeek NB, et al. *Ann Rheum Dis*. 2011;70:315–319
 Emery P, et al. *EULAR* 2011
 Smolen JS, et al. *Arthritis Rheum*. 2011;63–4041

imshealth

Recent systemic review/review of RA biologic discontinuation studies

Tanaka et al	Literature overview	<ul style="list-style-type: none"> • Discontinuation of TNF-i in MTX-IR patients • Dose reduction of TNF-i in MTX-IR patients • Discontinuation of Abatacept in MTX-IR patients • Discontinuation of Tocilizumab in MTX-IR patients • Discontinuation of TNF-i in MTX-naïve patients • Discontinuation of TNF-i in MTX-naïve patients very early RA patients
Yoshida et al	Systemic Review	<ul style="list-style-type: none"> • 9 published articles • 5 ACR/EULAR meeting abstracts

Yoshida K, et al. *Ann Rheum Dis*. 2014;73:443
 Tanaka Y, et al. *Exp Rheumatol* 2013;31(4 Suppl 78):S22–27. 2.

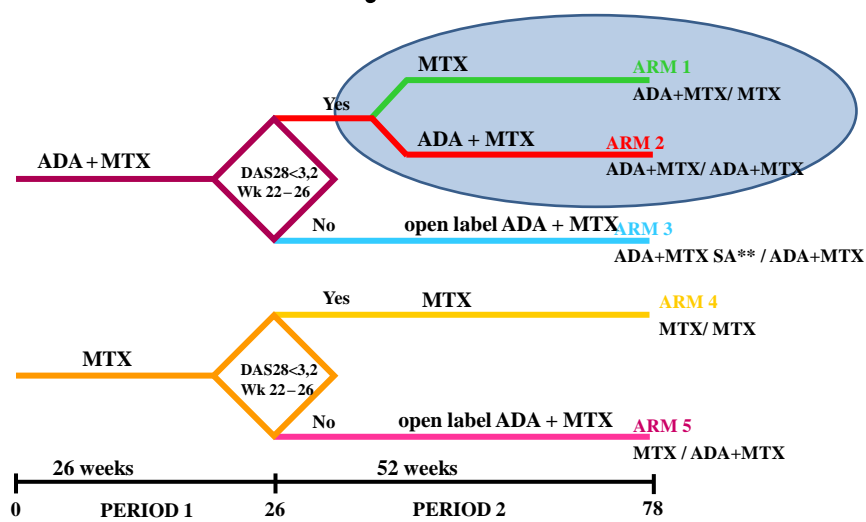
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Benchmarking Studies

- **OPTIMA Study**
- **The PRESERVE Study**

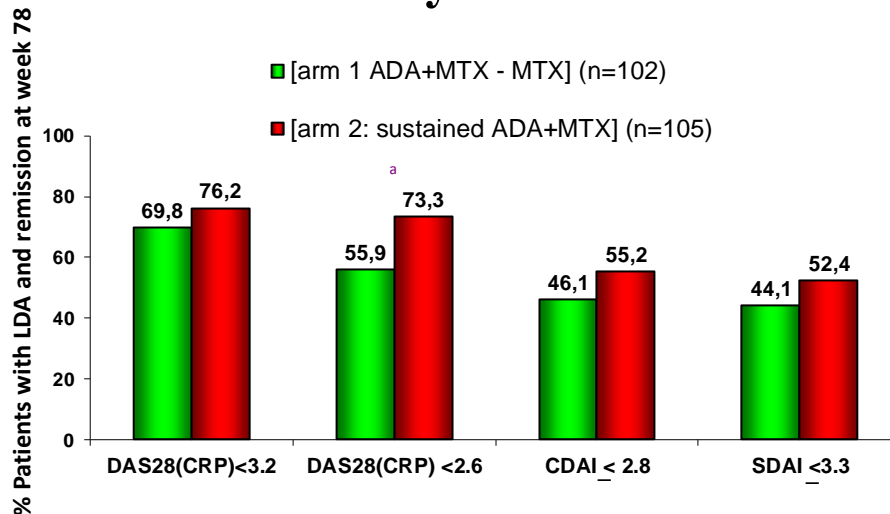


Tapering Biologicals: OPTIMA Study: arm 1 vs arm 2



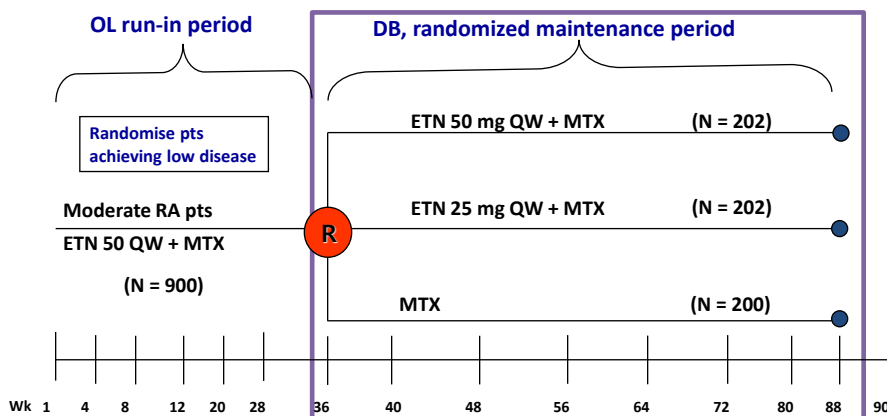
Smolen et al. Lancet 2013.

Tapering Biologicals: OPTIMA Study: arm 1 vs arm 2



Smolen et al. Lancet 2013. Online P<0.05 (a = vs. 1); (b = vs. 2); (c = vs. 3); (d = vs. 4); (e = vs. 5)

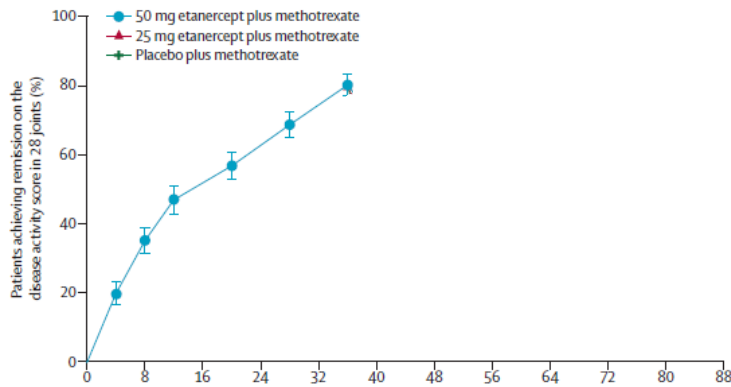
The PRESERVE Study



= **Completers** of phase I with DAS28 ≤ 3.2 at week 36
and average of ≤ 3.2 from week 12 to week 36

Smolen et al. Lancet 2013.

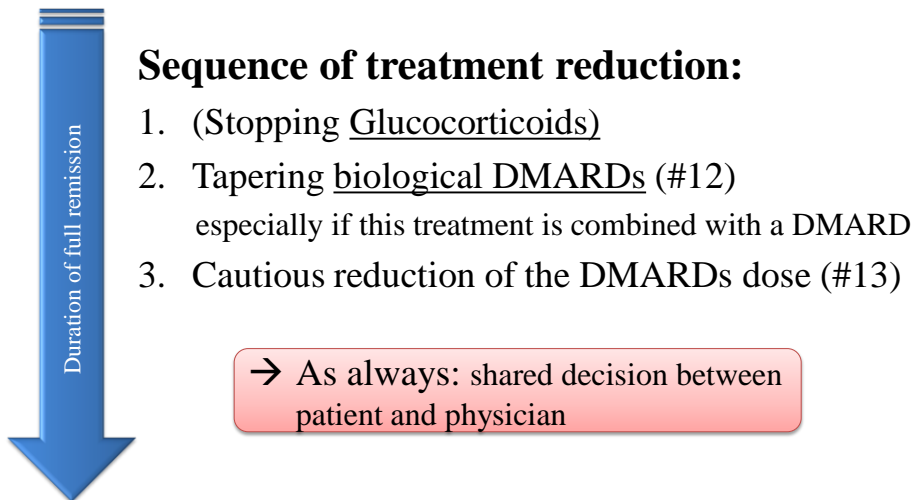
The PRESERVE Study: Results Phase II: Patients in Remission



- Both ETN groups had similar distribution of loss to response
- Both were superior to the MTX group

Smolen et al. Lancet 2013.

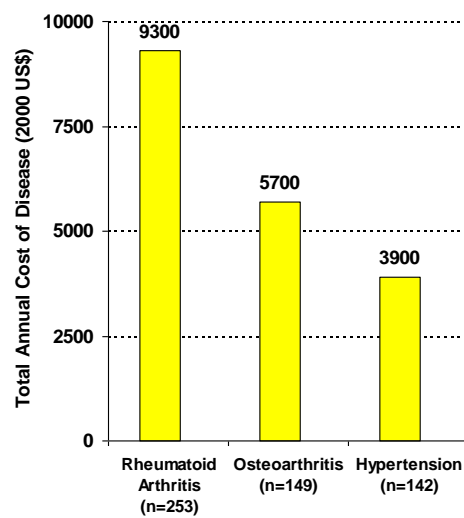
Treatment Reduction According to the EULAR Recommendations



Smolen JS, et al. Ann Rheum Dis 2014;73:492–509.

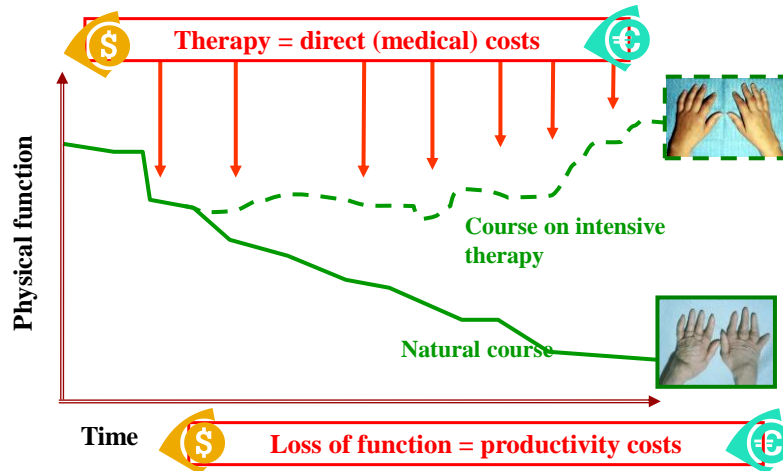
Value of treatment for long term outcomes

Costs of RA Higher than in Other Diseases



Meatzel A et al. Ann Rheum Dis 2004.

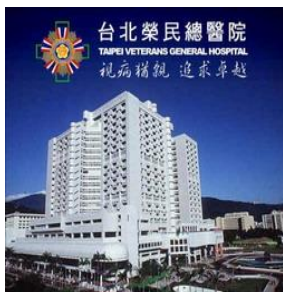
The Balance of Direct and Indirect Costs



Conclusion

- **Better treatment options might be available to patients timely in spite of strict BNHI treatment guideline**
- **The social activities encourage RA patient group to get involved in decision making**
- **Budget impact on healthcare reform is never ending**
- **Physicians are playing the crucial role in effectively communicating with patients**





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