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## Background

The development and expansion of telemedicine has allowed increasing access, as well as the quality, safety and efficiency of the health sector. Telemedicine has different edges, which consider professionals capable of carrying these projects forward where dealing with the patient is direct or indirect a fundamental element.

Objective: To expose the competencies required in the profile of the healthcare professional for management and assistance in telemedicine programs, based on a review of the available literature.

## Methods

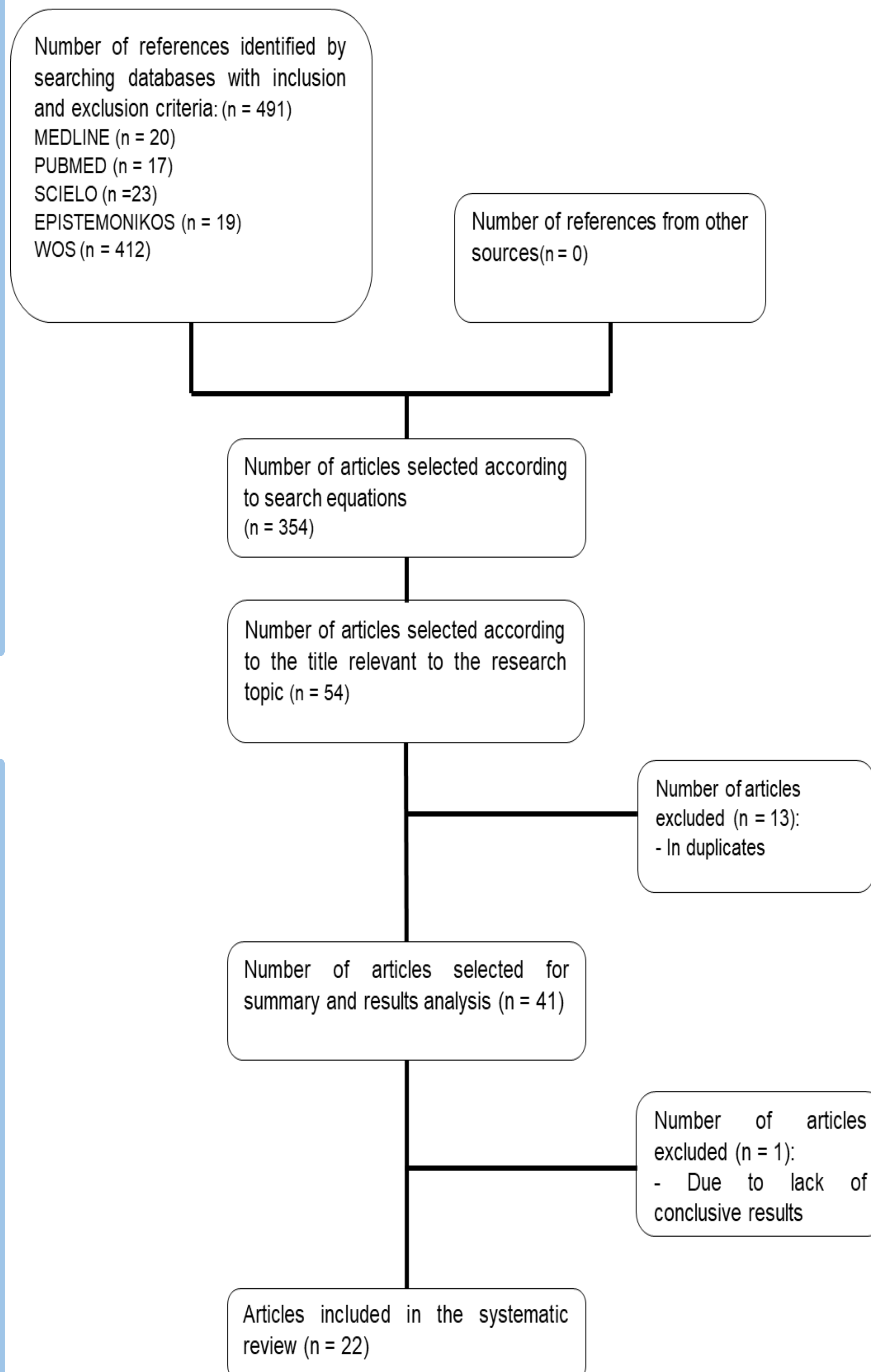
The present study is a review of the available literature. Articles from various databases were compiled, such as Pubmed, WOS, Scielo, Medline and Epistemonikos. Within these, the following descriptors were used in English and Spanish: Telemedicine, Competences and Skills. Additionally, the Boolean intersection operator "AND" was used to perform the search.

The inclusion criteria, with respect to the subject studied, were defined as: articles in English and Spanish, published since 2015 to date and full text available. Opinion articles with unavailable full text; essays and thesis texts.

## Results

There are 7 minimum competences that the health professional must have to perform in the telemedicine. Along with this it was possible to verify 26 sub-competencies which are: Reliability, empathy, self-confidence, interculturality, continuous improvement, self-learning, ethics, integrity, reliability, security, teamwork, interoperability, process management, information management, management of time, management of human material, technical ability, detection of needs, team management, adaptability, non-verbal communication, verbal communication, effective communication, clinical knowledge, knowledge in information technology and technical knowledge.

Figure 1. Process algorithm for the selection of articles



## Conclusions

Through the present bibliographic review it is possible to verify that telemedicine worldwide is still in development and therefore does not have clear delimitations regarding the characteristics and requirements that the health professional assumes.

In the same way, it was possible to verify a shortage of studies regarding the position profile of a health professional in the telemedicine area.

## References

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