Zero Dollar Drug Copay Program Increases Medication Adherence and Utilization among Members with Diabetes in Louisiana

Tiange Tang, MPH¹; Debra Winberg, MSc, MA¹; Jian Li, PhD¹; Hui Shao, MD, PhD²; Mingyan Cong, PhD³; Brice Labruzzo Mohundro, PharmD, BCACP³; Miao Liu, MS³; Jason Ouyang, MD, MPH³; Mollie Carby, PharmD³; Elizabeth Nauman, MPH, PhD⁴; Eboni Price-Haywood, MD, MPH, MMM, FACP⁵; Somesh C. Nigam, PhD⁶; Gang Hu, MD, PhD⁷; Yun Shen, MD⁷; Lizheng Shi, MSPharm, MA, PhD¹ Affiliations: 1School of Public Health, Rollins School of Public Health, Rollins School of Public Health, Emory University. 3Blue Cross and Blue Shield of Louisiana. 4Louisiana. 4Louisia

INTRODUCTION

Louisiana has one of the highest diabetes prevalence rates in the **U.S. In 2022:**

- About 500,800 Louisianans were diagnosed with diabetes¹.
- 7.7% of the Louisiana population was estimated to have prediabetes¹.
- Diabetes in Louisiana had an estimated cost of around \$5.7 billion¹. Non-adherence to diabetes treatment can pose a great threat to

diabetes management.

- Reductions in HbA1C are significantly correlated with decreased risk of complications².
- However, more than 45% of patients with diabetes have poor glycemic control, with medication non-adherence being a factor. Medication non-adherence is associated with increased morbidity and mortality, increased healthcare utilization, and poor management of complications³.

Eliminating or reducing copays for medication can improve adherence^{4,5} and reduce medical spending⁶.

Blue Cross and Blue Shield of Louisiana (BCBSLA) formulated the \$0 Drug Copay (ZDC) program to reduce financial barriers by offering \$0 copays for certain drugs, mostly generics, used to treat certain chronic conditions for eligible members with copay pharmacy benefits.

AIM

This study aimed to assess the effectiveness of the ZDC program on members' medication adherence and use.

METHODS

Study Design

This is an observational retrospective cohort study.

Data Source

- BCBSLA medical claims: Include ICD-10 code, primary diagnosis code, and diagnosis date.
- BCBSLA pharmacy claims: Include national drug code (NDC), generic product identifier code (GPI), refill dates, and days' supply.

Study Period

- Index date: July 1, 2020, when the ZDC program became available to eligible BCBSLA members.
- Jan. 1, 2019-Dec. 31, 2021 (18 months pre-intervention, 18 months post-intervention)

Main Eligibility Criteria

- Members with type 2 diabetes identified by ICD-10 code E11 or antidiabetic medication use and who were continuously enrolled with BCBSLA for at least three years.
- Members 18 years and older at baseline (June 2020).
- Members with no prior participation in the ZDC program.
- Members with high-deductible health plans or Medicare supplemental plans were excluded.
- Members with BCBSLA pharmacy benefit.
- Members who were not pregnant.
- Members who reside within the state of Louisiana

Study Cohort

- Treatment group: Fully insured BCBSLA members.
- Control group: Members who have Administrative Services Only (ASO) plans.

Outcomes of Anti-Diabetic Medications

- **All Medications**
- Monthly Proportion of Days Covered (PDC)
- Monthly Drug Counts
- Monthly Drug Use
- **ZDC-Eligible Medications**
- Monthly PDC
- Monthly Drug Counts
- Monthly Drug Use

METHODS (Cont.)

Statistical Analysis

- Counts and percentages were reported for categorical variables. Means and standard deviations were reported for continuous variables.
- Probit regression was used to generate inverse propensity treatment weight (IPTW) with members in the treatment group being assigned a weight of 1 and members in the control group being assigned a weight of (Propensity Score)/(1-Propensity Score).
- A two-way fixed effect difference-in-difference (DID) regression analysis with IPTW was performed while controlling for pre-period plan type by treatment status linear time trend, chronic conditions, healthcare utilizations, medication spending, diabetes complications severity index, and age.

Subgroup Analysis

- Pre-ZDC Users: Members who used only ZDC-eligible medications in the pre-period.
- Pre-ZDC Non-Users: Members who did not use ZDC-eligible medications in the pre-period.
- Complex Users: Members who used both ZDC and non-ZDC medications in the pre-period.

RESULTS

Baseline Characteristics

• Table 1 displays the weighted (with IPTW) and unweighted baseline characteristics for all members.

Table 1. Baseline Covariates Balance, All Members, Pre-Period PDC

	Balancing Tables of Covariates at Baseline – Al		Members PDC (N = 7,603)				
	Unweighted Group Monthly Average			Weighted Group Mean Monthly Average			
	Control	Treatment		Control	Treatment		
Variables	(N = 4.558)	(N = 3.045)	SMD	(N = 3.039)	(N = 3.045)	SMD	
	52.93	48.78		48.74	48.78		
Age	(11.27)	(12.45)	-0.35	(12.52)	(12.45)	0.00	
	1047	1103		1112	1103		
Age (≤45)	(22.97%)	(36.22%)	0.29	(36.6%)	(36.22%)	-0.01	
	2022	(30.2270)		(30.070)	(30.2270)		
Age (46 - 64)	3032	1/30	-0.19	1/33	1/30	0.01	
<u> </u>	(00.32%)	(37.47%)		(37.08%)	(37.47%)		
Age (>65)	479	192	-0.15	192	192	0.00	
	(10.51%)	(6.31%)		(6.32%)	(6.31%)		
Sex (Women)	2532	1747	0.04	1732	1747	0.01	
	(55.55%)	(57.37%)	0.01	(57%)	(57.37%)	0.01	
Covid	60	55	0.04	55	55	0.00	
Coviu	(1.32%)	(1.81%)	0.04	(1.82%)	(1.81%)	0.00	
A • A	938	576	0.04	581	576	0.01	
Anxiety	(20.58%)	(18.92%)	-0.04	(19.13%)	(18.92%)	-0.01	
~	517	284		287	284	0.00	
Cancer	(11.34%)	(9.33%)	-0.07	(9.44%)	(9.33%)	0.00	
	177	56		60	56		
CHF	(3.88%)	(1.84%)	-0.12	(1.97%)	(1.84%)	-0.01	
	(3.0070)	205		210	205		
CAD	(11.56%)	(6.720/)	-0.17	(6.0%)	(6.720/)	-0.01	
	(11.3070)	(0.7370)		(0.970)	(0.7370)		
CKD	302	123	-0.12	128	123	-0.01	
	(6.63%)	(4.04%)		(4.23%)	(4.04%)		
COPD	153	57	-0.09	57	57	0.00	
	(3.36%)	(1.87%)		(1.87%)	(1.87%)		
ESRD	43	13	-0.06	14	13	-0.01	
	(0.94%)	(0.43%)	0.00	(0.48%)	(0.43%)	0.01	
Hyportonsion	3369	1565	0.48	1576	1565	0.01	
	(73.91%)	(51.4%)	-0.40	(51.87%)	(51.4%)	-0.01	
	770	384	0.12	386	384	0.00	
Osteoarthritis	(16.89%)	(12.61%)	-0.12	(12.71%)	(12.61%)	0.00	
	187	125	0.00	127	125	0.00	
SAD	(4.1%)	(4.11%)	0.00	(4.19%)	(4.11%)	0.00	
	3686	2346	0.00	2344	2346	0.00	
Urban	(80.87%)	(77.04%)	-0.09	(77.14%)	(77.04%)	0.00	
	460.67	376.25		428 79	376.25		
Brand AA	(1583.3)	(953.87)	-0.06	(2845.56)	(953.87)	-0.02	
	87.09	59.08		59 77	59.08		
Generic AA	(345.77)	(107.75)	-0.11	(97.28)	(107.75)	-0.01	
	0.01	0.01		0.01	0.01		
IA	(0.01)	(0.01)	-0.05	(0.01)	(0.01)	-0.02	
	(0.03)	(0.03)		(0.03)	(0.03)		
OP Surgery	0.05	0.04	-0.09	0.04	0.04	0.00	
	(0.11)	(0.12)		(0.1)	(0.12)		
PCP Visit	0.22	0.18	-0.21	0.19	0.18	0.00	
	(0.2)	(0.18)	0.21	(0.17)	(0.18)	0.00	
SO Visit	0.59	0.53	-0.08	0.54	0.53	-0.01	
	(0.84)	(0.77)	0.00	(0.94)	(0.77)	0.01	
Office Visit	0.82	0.71	-0.12	0.72	0.71	-0.01	
	(0.89)	(0.81)	-0.12	(0.97)	(0.81)	-0.01	
	0.04	0.03	0.00	0.03	0.03	0.01	
	(0.08)	(0.06)	-0.09	(0.06)	(0.06)	0.01	
	0.02	0.02	0.12	0.02	0.02	0.00	
ER Visit	(0.06)	(0.05)	-0.12	(0.05)	(0.05)	0.00	
	2.17	1.42	0.00	1.44	1.42	0.01	
DCSI Score	(2.76)	(2.4)	-0.29	(2.4)	(2.4)	-0.01	
	1.23	0.92		0.94	0.92		
Drug Counts	(0.94)	(0.81)	-0.35	(0.78)	(0.81)	-0.02	
Pre-Period PDC	(3121)			(0170)			
(Not Included in	0.67	0.56	-0.32	0.57	0.56	0.04	
	(0.34)	(0.36)	-0.52	(0.36)	(0.36)	-0.04	

eviations: Congestive Heart Failure (CHF), Coronary Artery Disease (CAD), Chronic Kidney Disease (CKD ronic Obstructive Pulmonary Disease (COPD), End-Stage Renal Disease (ESRD), Substance Abuse Disord AD), Allowed Amount (AA), Inpatient Admission (IA), Outpatient Surgery (OP), Primary Care Physician (PCP cialty Office (SO), Urgent Care (UC), Emergency Room (ER), Diabetes Complication Severity Index (DCS) ortion of Days Covered (PDC), Standardized Mean Difference (SMD) es: Table displays counts and percentages for categorical variables and means and standard deviations fo

s balance across treatment and control groups.

nuous variables. PDC was not included in the probit regression that predicted treatment status; it is displayed

RESULTS

Event Studies

Event studies were performed to test the pre-parallel trend assumption. The event study of monthly PDC and ZDC – monthly PDC are displayed.



Estimate 95% Confidence Interval



Figure 2. Impact of ZDC Program

on Monthly PDC for ZDC-Eligible

Regression Results

Table 2 provides the regression results for PDC and drug utilization outcomes for all members. For members who used all anti-diabetic medications, the ZDC-program was associated with:

• 4.4 percentage points increase in monthly PDC

• 6.2 percentage points increase in monthly drug use • 0.090 increase in drug counts

For members who used only ZDC-eligible antidiabetic medications, the ZDC-program was associated with:

• 5.4 percentage points increase in monthly PDC • 7.6 percentage points increase in monthly drug use

• 0.074 increase in drug counts

Table 2: ZDC Program Impact on Drug Utilization, All Users

	All Antidiabetic MedicationsZDC-Eligible Antidiabetic Med			ledications			
Outcomes	PDC (N = 7,603)	Drug Counts (N = 7,603)	Any Monthly Drug Use (N = 7,603)	PDC (N = 6,419)	Drug Counts (N = 6,419)	Any Monthly Drug Use (N = 6,419)	
DC Effect Ionthly)	0.044*** (0.0078)	0.090*** (0.012)	0.062*** (0.079)	0.054*** (0.0087)	0.074^{***} (0.010)	0.076*** (0.0092)	
DA	0.56	0.92	0.64	hly e 3)PDC $(N = 6,419)$ Drug Counts $(N = 6,419)$ Any Monthly Drug Use $(N = 6,419)$ * 0.054^{***} (0.0087) 0.074^{***} (0.010) 0.076^{***} (0.0092) * 0.48 11.16 0.63 11.76 0.56 13.53 hs 19.71 days 0.89 drugs 0.91 months $***$ *** $***$ $***$			
OutcomesPDC $(N = 7,603)$ Drug Counts $(N = 7,603)$ Any Monthly Drug Use $(N = 7,603)$ OC Effect lonthly) 0.044^{***} (0.0078) 0.090^{***} 	11.16	11.76	13.53				
ınual Impact	15.93 days	1.08 drugs	0.74 months	19.71 days	0.89 drugs	0.91 months	
value	***	***	***	***	***	* * *	
tes: Table displays estimates of ZDC program impact from difference-in-difference regression.							

bbreviations: Baseline Outcome Average (BOA); ***: P-value < 0.001.

Table 3 provides the regression results for PDC and drug utilization outcomes for pre-ZDC users. For members who used all anti-diabetic medications, the ZDC-program was associated with:

• 3.9 percentage points increase in monthly PDC

• 5.8 percentage points increase in monthly drug use • 0.053 increase in drug counts

For members who used only ZDC-eligible antidiabetic medications, the ZDC-program was associated with:

• 4.4 percentage points increase in monthly PDC • 6.4 percentage points increase in monthly drug use

• 0.063 increase in drug counts

Table 3: ZDC Program Impact on Drug Utilization, Pre-ZDC Users

utcomes	PDC (N = 3,955)	Drug Counts (N = 3,955)	Any Monthly Drug Use (N = 3,955)	PDC (N = 3,955)	Drug Counts (N = 3,955)	Any Monthly Drug Use (N = 3,955)	
DC Effect Ionthly)	0.039 (0.011)	0.053 (0.015)	0.058 (0.012)	0.044 (0.011)	0.063 (0.013)	0.064 (0.012)	
OA	0.49	0.62	0.58	0.49	0.62	0.58	
npact (%)	7.96	8.46	10.11	9.01	10.05	11.13	
nnual Impact	14.27 days	0.63 drugs	0.70 months	16.15 days	0.75 drugs	0.77 months	
value	* * *	***	***	***	***	* * *	
otes: Table displays estimates of ZDC program impact from difference-in-difference regression. obreviations: Baseline Outcome Average (BOA); ***: P-value < 0.001.							

Table 4 provides the regression results for PDC and drug utilization outcomes for pre-ZDC non-users. For members who used all anti-diabetic

medications, the ZDC-program was associated with:

• 0.44 percentage points increase in monthly PDC

• 2.2 percentage points increase in monthly drug use

• 0.025 increase in drug counts For members who used only ZDC-eligible antidiabetic medications, the ZDC program was

associated with:

• 8.1 percentage points increase in monthly PDC

• 0.58 percentage points increase in monthly drug use

• 0.020 increase in drug counts

 Table 4: ZDC Program Impact on Drug Utilization, Pre-ZDC Non-Users

ZDC Program Impact on Drug Utilizations – Pre-ZDC Non-Users							
	All Antidiabetic Medications			ZDC-Eligible Antidiabetic Medications			
(N = 1,304)		Drug Counts (N = 1,304)	Any Monthly Drug Use (N = 1,304)	PDC (N = 177)	Drug Counts (N = 177)	Any Monthly Drug Use (N = 177)	
C Effect onthly)	0.0044 (0.017)	0.025 (0.031)	0.022 (0.016)	0.081 (0.049)	0.020 (0.052)	0.0058 (0.0044)	
A	0.65	1.10	0.77	0	0	0	
pact (%)	0.67	2.23	2.78	NA	NA	NA	
nual Impact	1.60 days	0.29 drugs	0.26 months	29.52 days	0.24 drugs	0.070 months	
value	0.8	0.424	0.189	0.098	0.701	0.896	
previations: Baseline Outcome Average (BOA): Not Available (NA)							

	Outcomes
	ZDC Effect
	(Monthly)
	Impact (%)
	Annual Impact P-value
	Notes: Table di Abbreviations:
[
	Discussi
	• The fi
	that co
	analys
	• Todd
	copay
	all. an
	Limitati
	• Memb
	includ
	• ZDC I
	the tre
	proba
	observ
	• ASO
	date fo
	dute it
ſ	
	This stud
	meulean
	This stu
	Preventi
	1. U.S. Centers f

Law. 2008;3(1):51-67.







CO40

RESULTS (Cont.)

Table 5 provides the regression results for PDC and drug utilization outcomes for complex users. For members who used all anti-diabetic medications,

- the ZDC-program was associated with:
- 9.1 percentage points increase in monthly PDC • 10 percentage points increase in monthly drug use
- 0.18 increase in drug counts

For members who used only ZDC-eligible antidiabetic medications, the ZDC-program was associated with:

- 10 percentage points increase in monthly PDC • 13 percentage points increase in monthly drug use
- 0.13 increase in drug counts

Table 5: ZDC Program Impact on Drug Utilization, Complex Users

ZDC Program Impact on Drug Utilizations, Complex Users

	All Aı	nti-Diabetic Medic	ations	ZDC-Eligible Anti-Diabetic Medications					
	PDC (N = 2,343)	Drug Counts (N = 2,343)	Any Monthly Drug Use (N = 2,343)	PDC (N = 2,286)	Drug Counts (N = 2,286)	Any Monthly Drug Use (N = 2,286)			
	0.091 (0.014)	0.18 (0.029)	0.10 (0.014)	0.10 (0.016)	0.13 (0.021)	0.13 (0.017)			
	0.64	1.50	0.69	0.52	0.72	0.58			
	14.21	12.26	14.80	19.38	17.93	22.41%			
et	33.31 days	2.21 drugs	1.23 months	36.43 days	1.54 drugs	1.56 months			
	* * *	* * *	* * *	* * *	* * *	* * *			
isplays estimates of ZDC program impact from difference-in-difference regression.									

eline Outcome Average (BOA); ***: P-value < 0.001

DISCUSSION

inding of our study is consistent with previous research on cation adherence. For example, Erin M. Schikowski et al. found opay was inversely related to medication adherence based on the sis of administrative claims⁷.

H. Wagner et al. also found a strong positive association between ys and cost-related medication underuse such as taking fewer , postponing taking a medication, failing to fill a prescription at nd taking medication less frequently than prescribed⁸.

bers covered by earlier designs of the ZDC program are not led.

usage was not randomly assigned. Individual fixed effects were to avoid identification based on unobserved differences between eatment and control groups that are time-invariant. Inverse bility of treatment weighting further made the two groups alike on vable pre-period characteristics.

and FI plans differ notably in their benefit design. This may be ematic if those differences changed coincidently with the index for ZDC implementation.

CONCLUSION

dy associates the ZDC program with an increase in members' ion adherence and use.

ACKNOWLEDGEMENT

dy is funded by the Centers for Disease Control and ion and NIDDK (1U18DP006523-01).

REFERENCES

for Disease Control and Prevention C. Louisiana Diabetes Profile. 2022. 2. Stratton IM, Adler AI, Neil HAW, Matthews DR, Manley SE, Cull CA, et al. Association of glycaemia with macrovascular and microvascular complications of type 2 diabetes (UKPDS 35): prospective observational study. BMJ. 2000;321(7258):405-12. 3. Polonsky WH, Henry RR. Poor medication adherence in type 2 diabetes: recognizing the scope of the problem and its key contributors. Patient Preference and Adherence. 2016:1299-307.

4. Chernew ME, Shah MR, Wegh A, Rosenberg SN, Juster IA, Rosen AB, et al. Impact of decreasing copayments on medication adherence within a disease management environment. Health Affairs. 2008;27(1):103-12. 5. Choudhry NK, Fischer MA, Avorn J, Schneeweiss S, Solomon DH, Berman C, et al. At Pitney Bowes, value-based insurance design cut copayments and increased drug adherence. Health Affairs. 2010;29(11):1995-2001.

6. Yuan X, Zhang Y, Ouyang J, Chaisson J, Louis K, Mohundro B, et al. The Zero Dollar Copay Disease Management Program: Lowering Healthcare Utilization in Patients with Diabetes. Value in Health. 2018;21:S130

7. Schikowski EM, Swabe G, Chan SY, Magnani JW. Association between copayment and adherence to medications for pulmonary arterial hypertension. Journal of the American Heart Association. 2022;11(22):e026620. 8. Wagner TH, Heisler M, Piette JD. Prescription drug co-payments and cost-related medication underuse. Health Economics, Policy and