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ISPOR

Improving healthcare decisions

Virtual ISPOR 2021 Attendee Guide

Live Dates:
May 17-20, 2021

Welcome!

The Attendee Guide is your quick resource for accessing and navigating the virtual platform for Virtual ISPOR 2021.

Highlights include: finding sessions, exploring exhibits, viewing poster presentations, and Zoom tips and tricks for participating in face-to-face activities.

Attendee Guide Overview

- Virtual Conference Overview
- Finding Sessions, Viewing Posters, and Exploring Exhibitors
- Networking
- Technical Requirements
- Platform Support & Assistance

This guide is filled with a multitude of reference information and tips for your attendance at Virtual ISPOR 2021!

Virtual Conference Overview

Virtual Conference Overview

- This is a **blended learning experience** designed to connect thought leaders and attendees in a virtual environment accessible from anywhere in the world through an online platform.
- The Virtual ISPOR 2021 conference will be **comprised of LIVE and Prerelease** (On-Demand) **session access**. All sessions (playback from LIVE and On-Demand) will be available within the platform until June 30.
- **Prerelease sessions are available** before the conference dates! Sign into the virtual meeting platform to begin viewing on-demand sessions. View the prerelease session schedule.
- The sessions, within the virtual platform, are done **with Zoom**.
- The **Virtual ISPOR 2021 Meeting** is **scheduled for May 17-20, 2021.**

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ISPOR 2021
May 17-20
#ISPORAnnual
oxygen

How to Access Virtual ISPOR 2021:

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1. **Sign into the virtual platform**
   - ACCESS LINK for Virtual ISPOR 2021
   - PRO TIP: visit the Virtual ISPOR 2021 virtual platform **one week prior to the conference start date** to confirm you have access

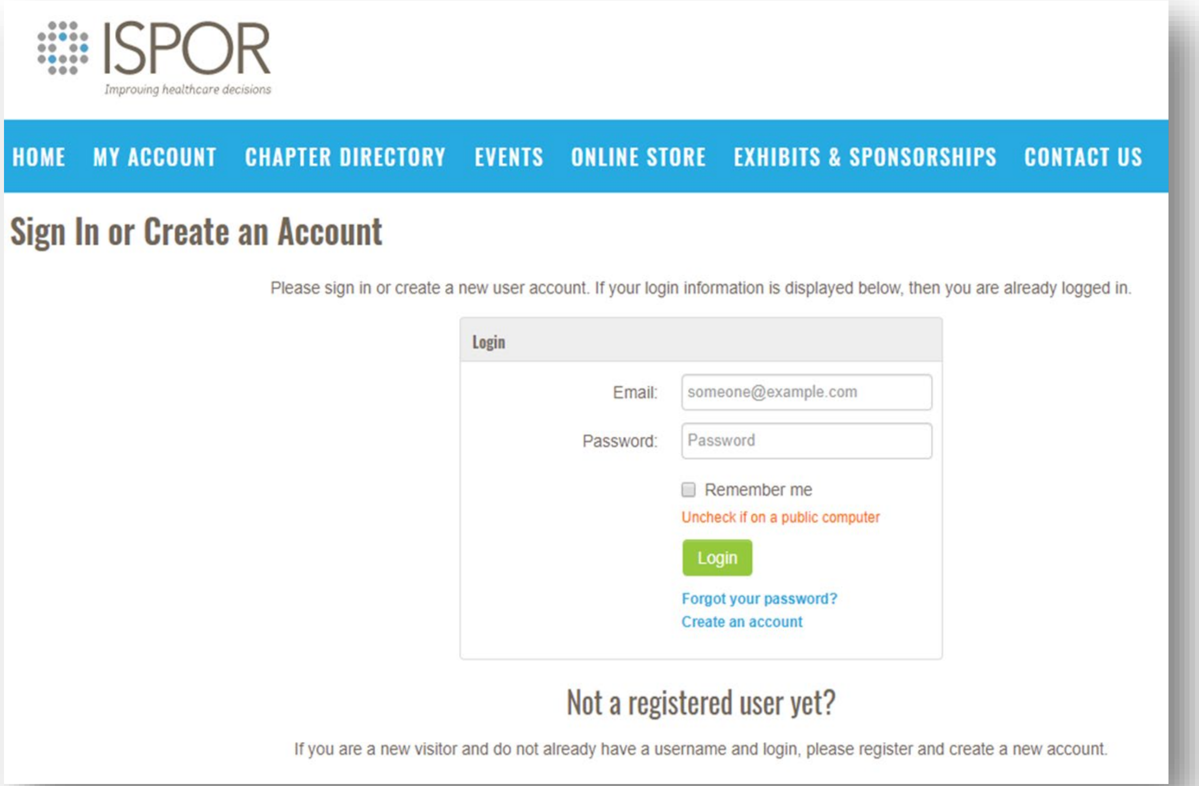
2. **Click on Program then select Live Sessions** and you will be directed to login

3. **Find and select your session**

4. **Then select the JOIN button.** The Zoom Webinar will open you will enter the session as a Panelist.

Please Note:
If you are having an issue logging into platform, please **use the Live Chat.**

Login Screen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Sign In or Create an Account

Please sign in or create a new user account. If your login information is displayed below, then you are already logged in.

Login

Email: someone@example.com

Password: Password

☐ Remember me

Uncheck if on a public computer

Login
Forgot your password?
Create an account

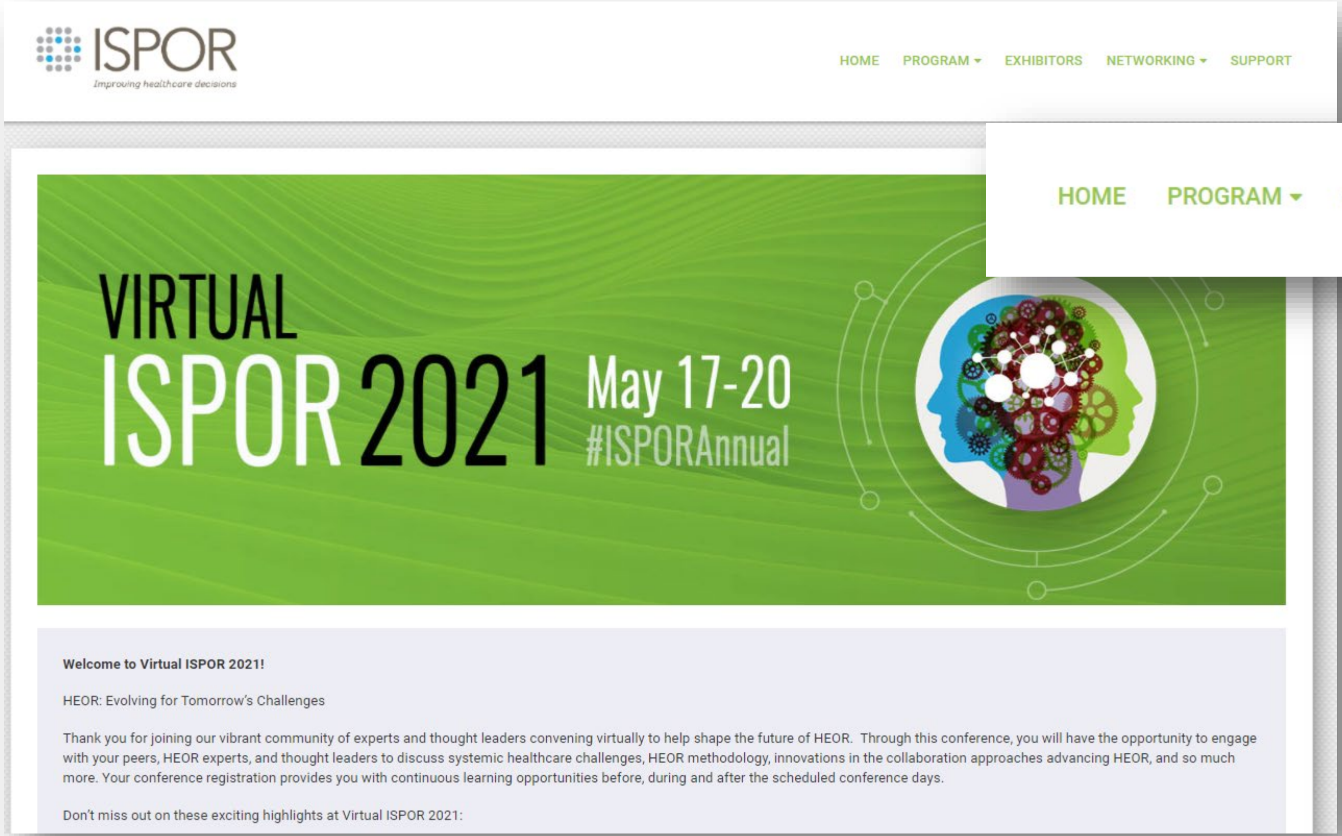
Not a registered user yet?

If you are a new visitor and do not already have a username and login, please register and create a new account.

The login information is the information that you provided during the registration process.

Finding Sessions

Virtual Meeting Platform Homepage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Welcome to Virtual ISPOR 2021!

HEOR: Evolving for Tomorrow's Challenges

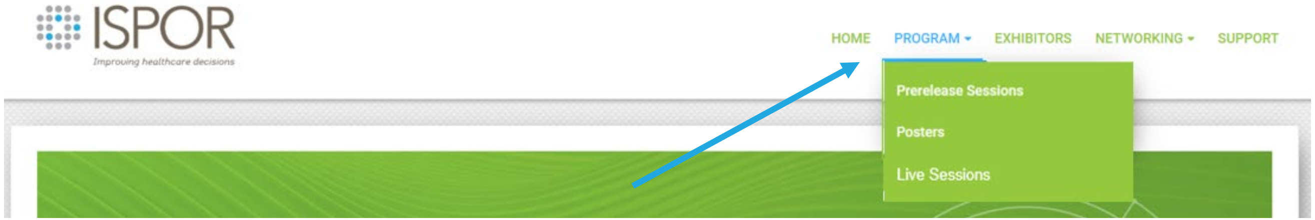
Thank you for joining our vibrant community of experts and thought leaders convening virtually to help shape the future of HEOR. Through this conference, you will have the opportunity to engage with your peers, HEOR experts, and thought leaders to discuss systemic healthcare challenges, HEOR methodology, innovations in the collaboration approaches advancing HEOR, and so much more. Your conference registration provides you with continuous learning opportunities before, during and after the scheduled conference days.

Don't miss out on these exciting highlights at Virtual ISPOR 2021:

HOME PROGRAM EXHIBITORS NETWORKING SUPPORT

Upon accessing the virtual meeting platform, **you will see a menu bar that displays all the navigation needs** for the conference. This menu bar is present within in all areas of the virtual meeting platform.

Finding Sessions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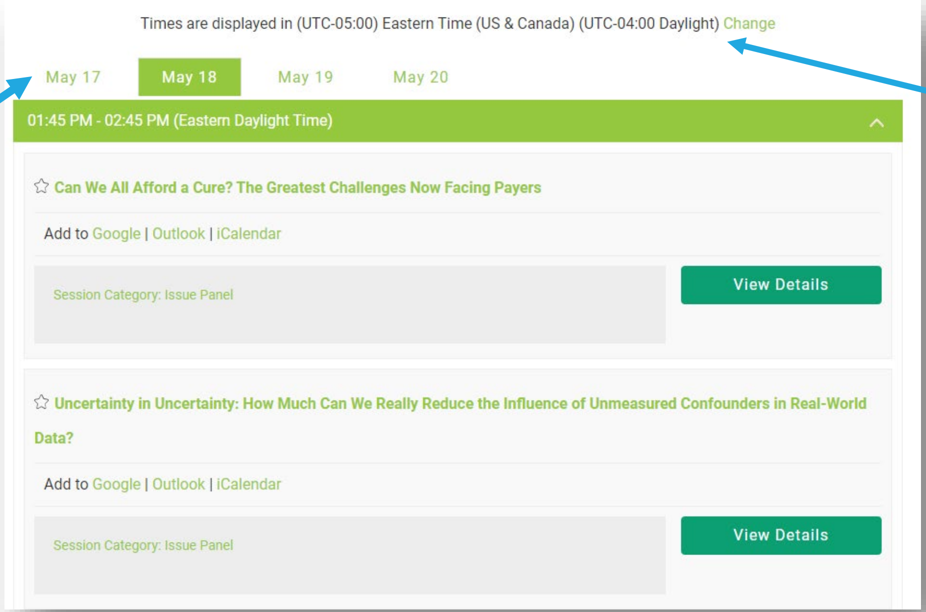
PROGRAM
EXHIBITORS
NETWORKING
SUPPORT
Prerelease Sessions
Posters
Live Sessions

Program Agenda (Live Sessions)

Select a Date


Times are displayed in (UTC-05:00) Eastern Time (US & Canada) (UTC-04:00 Daylight) Change

May 17
May 18
May 19
May 20

01:45 PM - 02:45 PM (Eastern Daylight Time)

☆ Can We All Afford a Cure? The Greatest Challenges Now Facing Payers

Add to Google | Outlook | iCalendar

Session Category: Issue Panel

View Details

☆ Uncertainty in Uncertainty: How Much Can We Really Reduce the Influence of Unmeasured Confounders in Real-World Data?

Add to Google | Outlook | iCalendar

Session Category: Issue Panel

View Details

Adjust your time zone

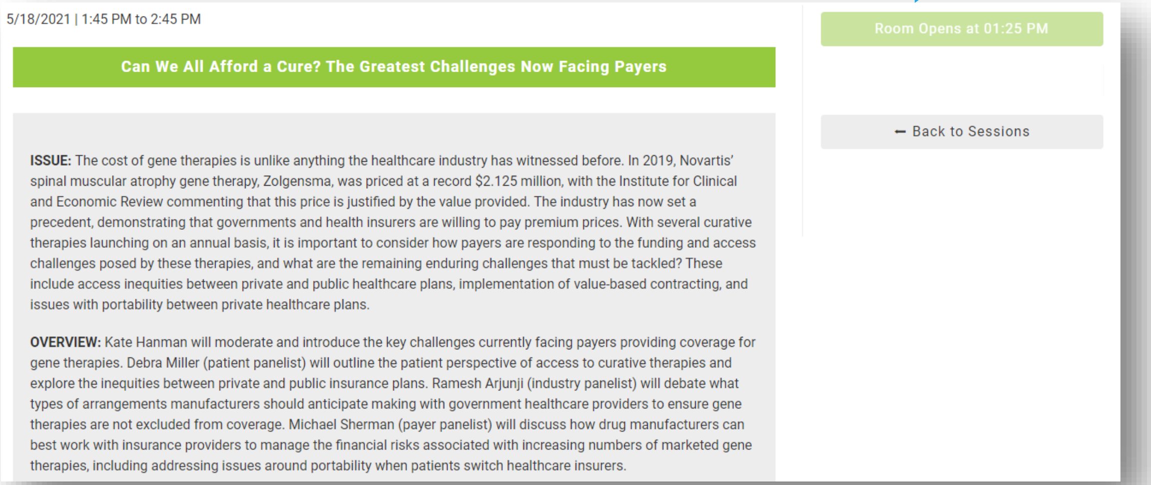
Click the session you wish to watch or view details to find out more

Once You have Found Your Session

- The join webinar button will be dimmed prior to the start of the session

- The join button will illuminate 30 minutes before the session start time. You will be put in a waiting room until the session starts (or within a few minutes after)

- Note: The page will automatically refresh every 15 seconds



5/18/2021 | 1:45 PM to 2:45 PM

Can We All Afford a Cure? The Greatest Challenges Now Facing Payers

ISSUE: The cost of gene therapies is unlike anything the healthcare industry has witnessed before. In 2019, Novartis' spinal muscular atrophy gene therapy, Zolgensma, was priced at a record $2.125 million, with the Institute for Clinical and Economic Review commenting that this price is justified by the value provided. The industry has now set a precedent, demonstrating that governments and health insurers are willing to pay premium prices. With several curative therapies launching on an annual basis, it is important to consider how payers are responding to the funding and access challenges posed by these therapies, and what are the remaining enduring challenges that must be tackled? These include access inequities between private and public healthcare plans, implementation of value-based contracting, and issues with portability between private healthcare plans.

OVERVIEW: Kate Hanman will moderate and introduce the key challenges currently facing payers providing coverage for gene therapies. Debra Miller (patient panelist) will outline the patient perspective of access to curative therapies and explore the inequities between private and public insurance plans. Ramesh Arjunji (industry panelist) will debate what types of arrangements manufacturers should anticipate making with government healthcare providers to ensure gene therapies are not excluded from coverage. Michael Sherman (payer panelist) will discuss how drug manufacturers can best work with insurance providers to manage the financial risks associated with increasing numbers of marketed gene therapies, including addressing issues around portability when patients switch healthcare insurers.

How to Participate in a Session:

Plenaries | Issue Panels | Workshops | Forums | Educational Symposia

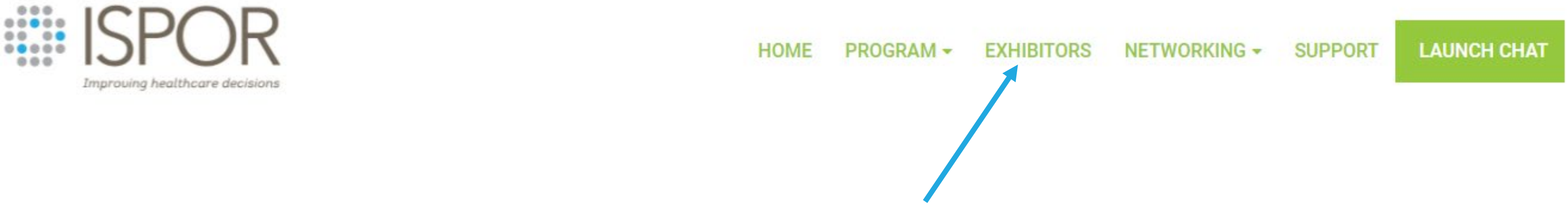
- The session will begin in “Listen Only Mode”
- The Chat feature will be enabled for attendee-to-attendee interaction
- Look for the Q&A button in your Zoom control panel to ask panelists a question
- You can comment on and upvote questions from your colleagues within the Q&A

How to Participate in a Group Discussion:

- The session will begin with attendees muted.
- The Chat feature will be enabled for attendee-to-attendee interaction
- The Discussion Leader(s) will engage attendees in the discussion. This is a mic on moment for attendees where you can openly discuss the topic with the Discussion Leader.

Exploring Exhibits

Exploring Exhibits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SUPPORT
LAUNCH CHAT

Visit and view Exhibitor Profiles in the Gallery 24/7 until June 30. Dedicated Exhibit Gallery hours are scheduled during the following times.

Monday, May 17: 12:45PM - 3:00PM
Tuesday, May 18: 11:30AM - 1:45PM
Wednesday, May 19: 11:30AM - 1:45PM

Exploring Exhibits Continued

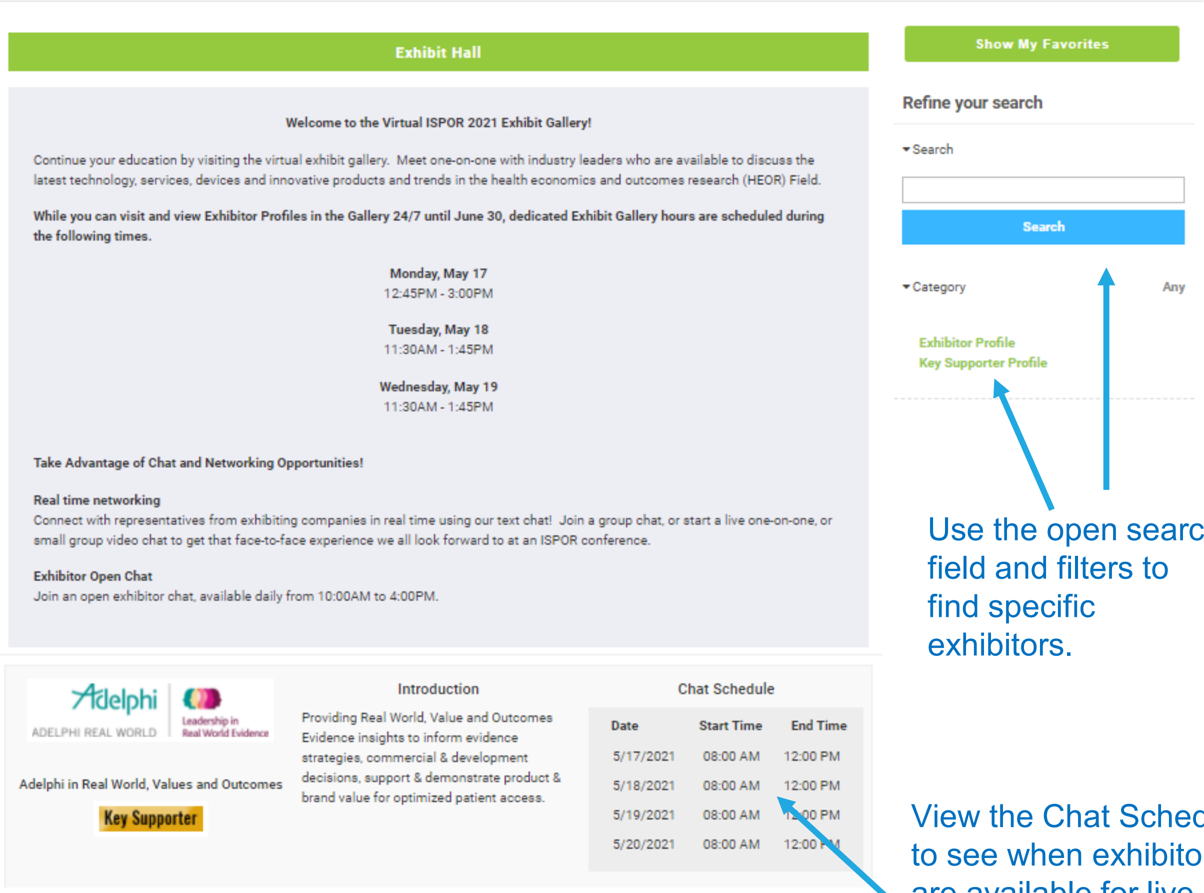


Exhibit Hall
Show My Favorites
Refine your search
Search
Search
Category
Any
Exhibitor Profile
Key Supporter Profile
Adelphi
ADELPHI REAL WORLD
Leadership in Real World Evidence
Key Supporter

Welcome to the Virtual ISPOR 2021 Exhibit Gallery!

Continue your education by visiting the virtual exhibit gallery. Meet one-on-one with industry leaders who are available to discuss the latest technology, services, devices and innovative products and trends in the health economics and outcomes research (HEOR) Field.

While you can visit and view Exhibitor Profiles in the Gallery 24/7 until June 30, dedicated Exhibit Gallery hours are scheduled during the following times.

Monday, May 17
12:45PM - 3:00PM

Tuesday, May 18
11:30AM - 1:45PM

Wednesday, May 19
11:30AM - 1:45PM

Take Advantage of Chat and Networking Opportunities!

Real time networking
Connect with representatives from exhibiting companies in real time using our text chat! Join a group chat, or start a live one-on-one, or small group video chat to get that face-to-face experience we all look forward to at an ISPOR conference.

Exhibitor Open Chat
Join an open exhibitor chat, available daily from 10:00AM to 4:00PM.

Adelphi in Real World, Values and Outcomes

Introduction

Providing Real World, Value and Outcomes Evidence insights to inform evidence strategies, commercial & development decisions, support & demonstrate product & brand value for optimized patient access.

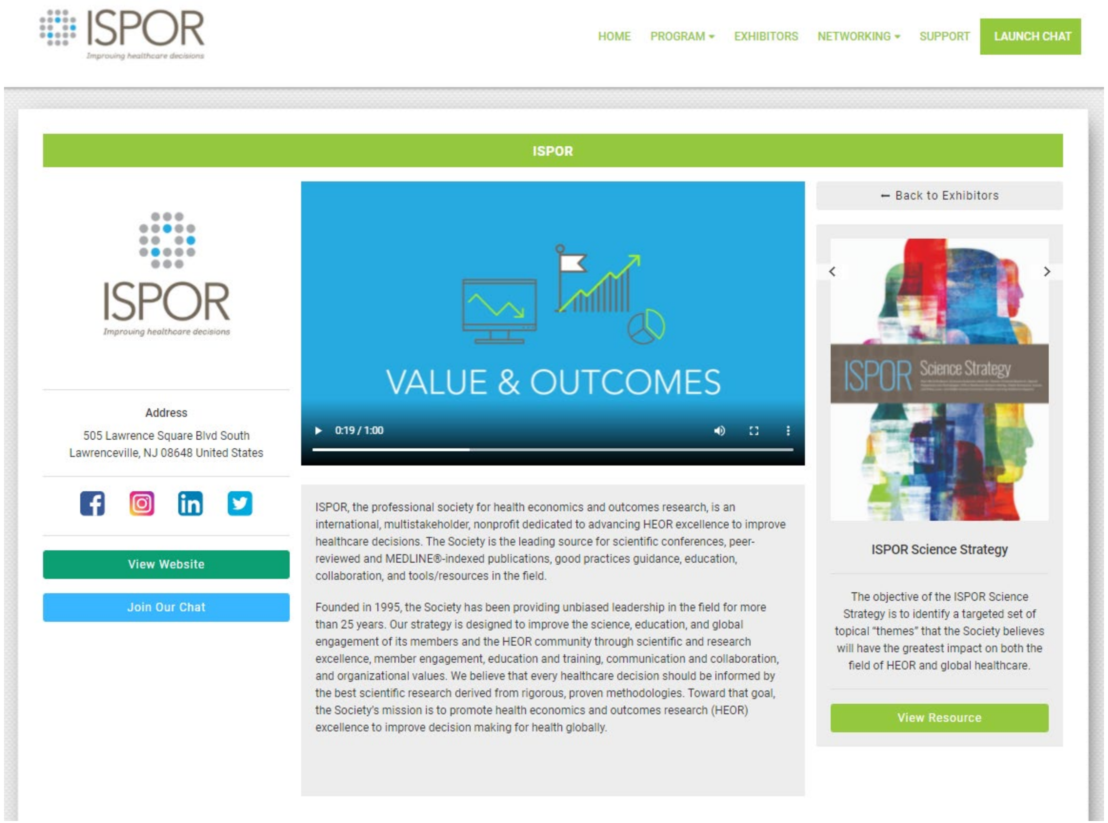
Chat Schedule

Date	Start Time	End Time
5/17/2021	08:00 AM	12:00 PM
5/18/2021	08:00 AM	12:00 PM
5/19/2021	08:00 AM	12:00 PM
5/20/2021	08:00 AM	12:00 PM

Use the open search field and filters to find specific exhibitors.

View the Chat Schedule to see when exhibitors are available for live chat.

Welcome to the ISPOR Booth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ISPOR Science Strategy
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Join Our Chat
View Resource

Address

505 Lawrence Square Blvd South
Lawrenceville, NJ 08648 United States

ISPOR, the professional society for health economics and outcomes research, is an international, multistakeholder, nonprofit dedicated to advancing HEOR excellence to improve healthcare decisions. The Society is the leading source for scientific conferences, peer-reviewed and MEDLINE®-indexed publications, good practices guidance, education, collaboration, and tools/resources in the field.

Founded in 1995, the Society has been providing unbiased leadership in the field for more than 25 years. Our strategy is designed to improve the science, education, and global engagement of its members and the HEOR community through scientific and research excellence, member engagement, education and training, communication and collaboration, and organizational values. We believe that every healthcare decision should be informed by the best scientific research derived from rigorous, proven methodologies. Toward that goal, the Society's mission is to promote health economics and outcomes research (HEOR) excellence to improve decision making for health globally.

ISPOR Science Strategy

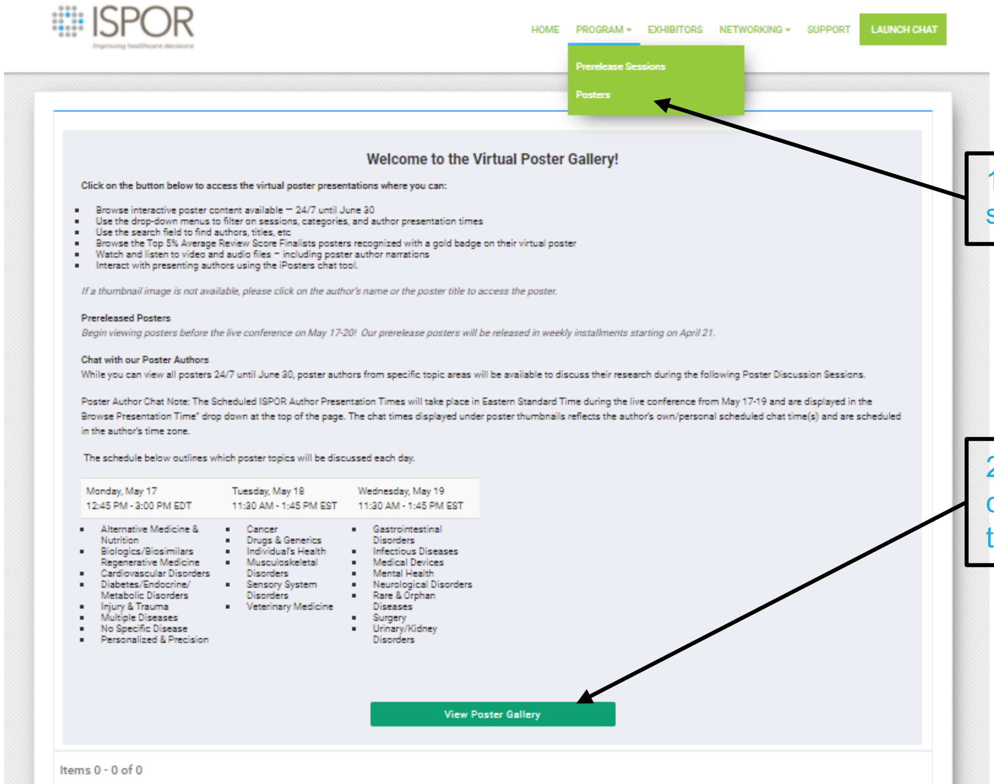
The objective of the ISPOR Science Strategy is to identify a targeted set of topical "themes" that the Society believes will have the greatest impact on both the field of HEOR and global healthcare.

Within each "booth": view videos, open resources, and join chats with exhibitors

Viewing Posters

How to View Virtual Posters:

Interact with the authors of the latest research discovers in HEOR through our virtual poster presentations and gallery. Browse, comment, and discuss the posters.



Welcome to the Virtual Poster Gallery!

Click on the button below to access the virtual poster presentations where you can:

- Browse interactive poster content available – 24/7 until June 30
- Use the drop-down menus to filter on sessions, categories, and author presentation times
- Use the search field to find authors, titles, etc
- Browse the Top 5% Average Review Score Finalists posters recognized with a gold badge on their virtual poster
- Watch and listen to video and audio files – including poster author narrations
- Interact with presenting authors using the iPosters chat tool.

If a thumbnail image is not available, please click on the author's name or the poster title to access the poster.

Prereleased Posters
Begin viewing posters before the live conference on May 17-20! Our prerelease posters will be released in weekly installments starting on April 21.

Chat with our Poster Authors
While you can view all posters 24/7 until June 30, poster authors from specific topic areas will be available to discuss their research during the following Poster Discussion Sessions.

Poster Author Chat Note: The Scheduled ISPOR Author Presentation Times will take place in Eastern Standard Time during the live conference from May 17-19 and are displayed in the Browse Presentation Time" drop down at the top of the page. The chat times displayed under poster thumbnails reflects the author's own/personal scheduled chat time(s) and are scheduled in the author's time zone.

The schedule below outlines which poster topics will be discussed each day.

Monday, May 17 12:45 PM - 3:00 PM EDT	Tuesday, May 18 11:30 AM - 1:45 PM EST	Wednesday, May 19 11:30 AM - 1:45 PM EST
Alternative Medicine & Nutrition Biologics/Biosimilars Regenerative Medicine Cardiovascular Disorders Diabetes/Endocrine/ Metabolic Disorders Injury & Trauma Multiple Diseases No Specific Disease Personalized & Precision	Cancer Drugs & Generics Individual's Health Musculoskeletal Disorders Sensory System Disorders Veterinary Medicine	Gastrointestinal Disorders Infectious Diseases Medical Devices Mental Health Neurological Disorders Rare & Orphan Diseases Surgery Urinary/Kidney Disorders

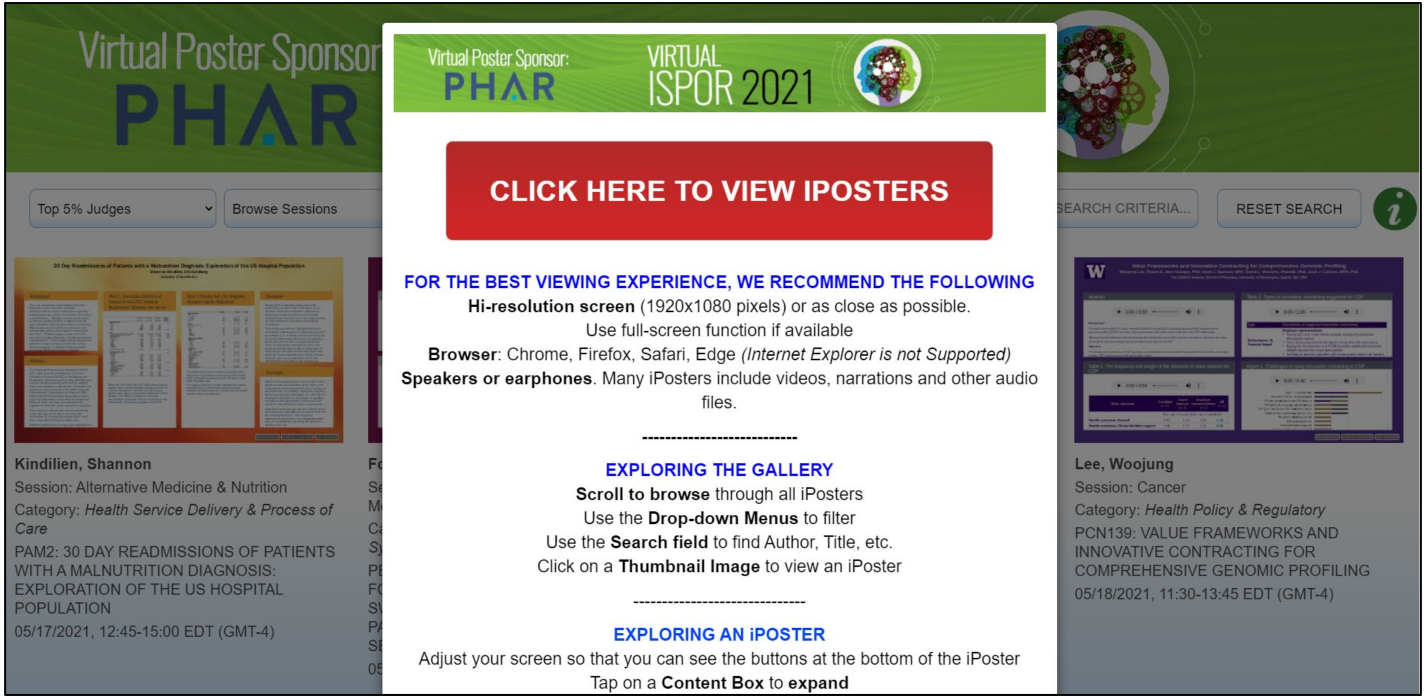
Items 0 - 0 of 0

1. From the "Program" dropdown, select "Posters".

2. After reviewing the information, click "View Poster Gallery" to open the gallery in a new tab.

Virtual Posters Continued:

Upon arriving at the Poster Gallery, click on the red “CLICK HERE TO VIEW IPOSTERS” to begin.


Virtual Poster Sponsor:
PHAR
VIRTUAL
ISPOR 2021
Top 5% Judges
Browse Sessions
SEARCH CRITERIA...
RESET SEARCH
i
CLICK HERE TO VIEW IPOSTERS

FOR THE BEST VIEWING EXPERIENCE, WE RECOMMEND THE FOLLOWING

Hi-resolution screen (1920x1080 pixels) or as close as possible.

Use full-screen function if available

Browser: Chrome, Firefox, Safari, Edge *(Internet Explorer is not Supported)*

Speakers or earphones. Many iPosters include videos, narrations and other audio files.

EXPLORING THE GALLERY

Scroll to browse through all iPosters

Use the **Drop-down Menus** to filter

Use the **Search field** to find Author, Title, etc.

Click on a **Thumbnail Image** to view an iPoster

EXPLORING AN iPOSTER

Adjust your screen so that you can see the buttons at the bottom of the iPoster

Tap on a **Content Box** to **expand**

Kindilien, Shannon

Session: Alternative Medicine & Nutrition

Category: *Health Service Delivery & Process of Care*

PAM2: 30 DAY READMISSIONS OF PATIENTS WITH A MALNUTRITION DIAGNOSIS: EXPLORATION OF THE US HOSPITAL POPULATION

05/17/2021, 12:45-15:00 EDT (GMT-4)

Lee, Woojung

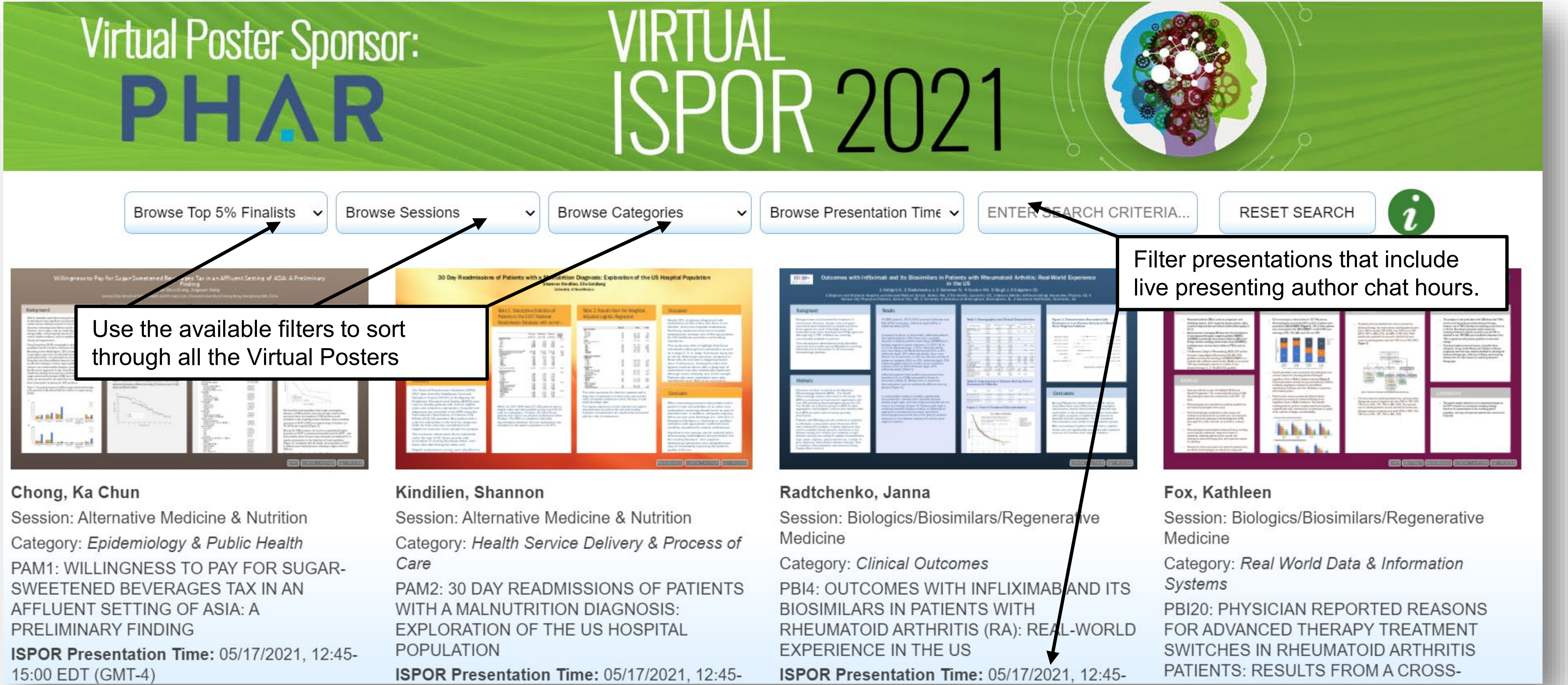
Session: Cancer

Category: *Health Policy & Regulatory*

PCN139: VALUE FRAMEWORKS AND INNOVATIVE CONTRACTING FOR COMPREHENSIVE GENOMIC PROFILING

05/18/2021, 11:30-13:45 EDT (GMT-4)

Virtual Posters Continued:


Virtual Poster Sponsor:
PHAR
VIRTUAL
ISPOR 2021
Browse Top 5% Finalists
Browse Sessions
Browse Categories
Browse Presentation Time
ENTER SEARCH CRITERIA...
RESET SEARCH
i

Use the available filters to sort through all the Virtual Posters

Filter presentations that include live presenting author chat hours.

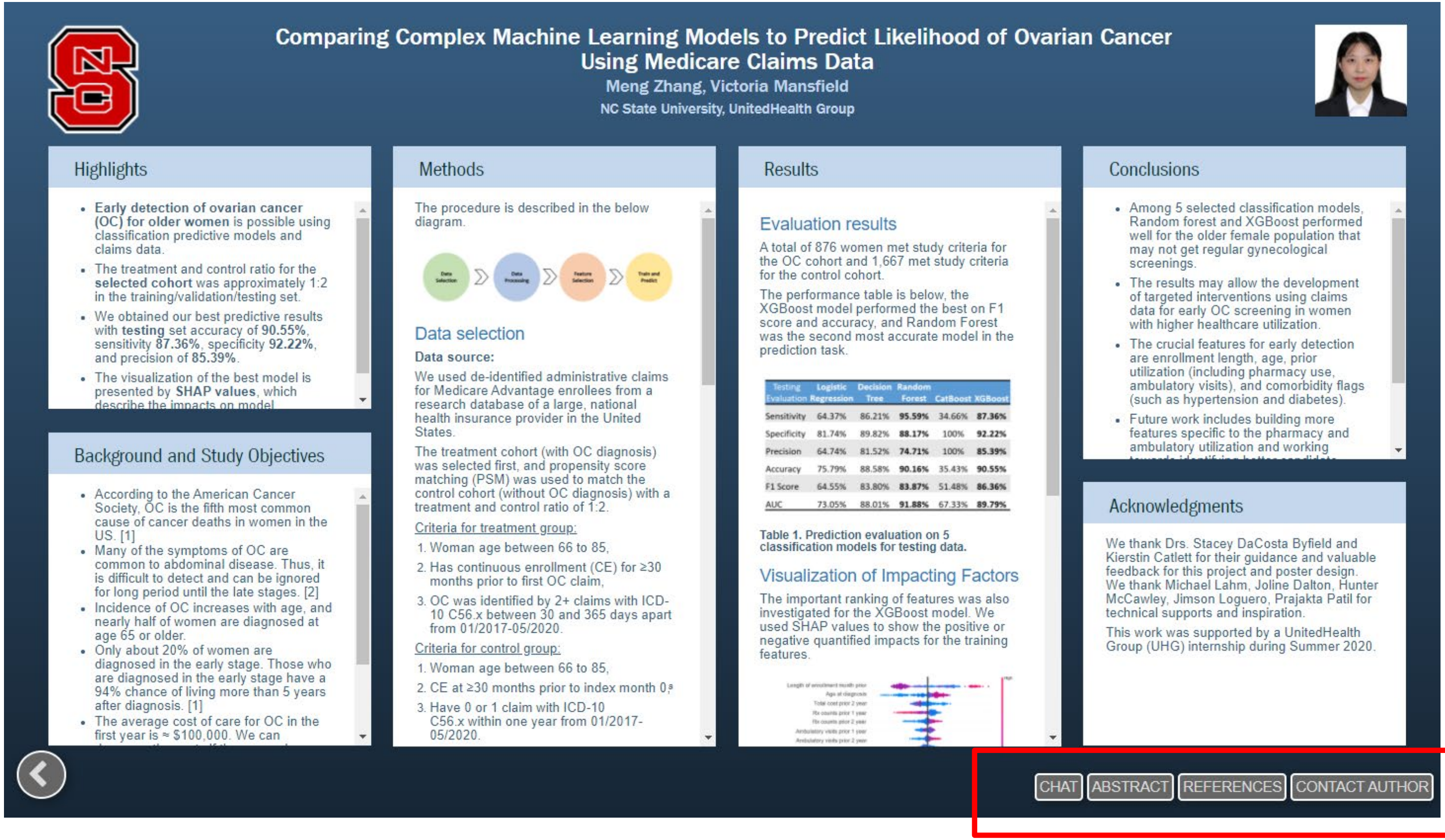
Chong, Ka Chun
Session: Alternative Medicine & Nutrition
Category: *Epidemiology & Public Health*
PAM1: WILLINGNESS TO PAY FOR SUGAR-SWEETENED BEVERAGES TAX IN AN AFFLUENT SETTING OF ASIA: A PRELIMINARY FINDING
ISPOR Presentation Time: 05/17/2021, 12:45-15:00 EDT (GMT-4)

Kindilien, Shannon
Session: Alternative Medicine & Nutrition
Category: *Health Service Delivery & Process of Care*
PAM2: 30 DAY READMISSIONS OF PATIENTS WITH A MALNUTRITION DIAGNOSIS: EXPLORATION OF THE US HOSPITAL POPULATION
ISPOR Presentation Time: 05/17/2021, 12:45-

Radtchenko, Janna
Session: Biologics/Biosimilars/Regenerative Medicine
Category: *Clinical Outcomes*
PBI4: OUTCOMES WITH INFLIXIMAB AND ITS BIOSIMILARS IN PATIENTS WITH RHEUMATOID ARTHRITIS (RA): REAL-WORLD EXPERIENCE IN THE US
ISPOR Presentation Time: 05/17/2021, 12:45-

Fox, Kathleen
Session: Biologics/Biosimilars/Regenerative Medicine
Category: *Real World Data & Information Systems*
PBI20: PHYSICIAN REPORTED REASONS FOR ADVANCED THERAPY TREATMENT SWITCHES IN RHEUMATOID ARTHRITIS PATIENTS: RESULTS FROM A CROSS-

Network with Poster Presenting Authors:



Comparing Complex Machine Learning Models to Predict Likelihood of Ovarian Cancer Using Medicare Claims Data

Meng Zhang, Victoria Mansfield
NC State University, UnitedHealth Group

Highlights

- **Early detection of ovarian cancer (OC) for older women** is possible using classification predictive models and claims data.
- The treatment and control ratio for the **selected cohort** was approximately 1:2 in the training/validation/testing set.
- We obtained our best predictive results with **testing** set accuracy of **90.55%**, sensitivity **87.36%**, specificity **92.22%**, and precision of **85.39%**.
- The visualization of the best model is presented by **SHAP values**, which describe the impacts on model

Background and Study Objectives

- According to the American Cancer Society, OC is the fifth most common cause of cancer deaths in women in the US. [1]
- Many of the symptoms of OC are common to abdominal disease. Thus, it is difficult to detect and can be ignored for long period until the late stages. [2]
- Incidence of OC increases with age, and nearly half of women are diagnosed at age 65 or older.
- Only about 20% of women are diagnosed in the early stage. Those who are diagnosed in the early stage have a 94% chance of living more than 5 years after diagnosis. [1]
- The average cost of care for OC in the first year is ≈ $100,000. We can

Methods

The procedure is described in the below diagram.

Data selection

Data source:

We used de-identified administrative claims for Medicare Advantage enrollees from a research database of a large, national health insurance provider in the United States.

The treatment cohort (with OC diagnosis) was selected first, and propensity score matching (PSM) was used to match the control cohort (without OC diagnosis) with a treatment and control ratio of 1:2.

Criteria for treatment group:

1. Woman age between 66 to 85,
2. Has continuous enrollment (CE) for ≥30 months prior to first OC claim,
3. OC was identified by 2+ claims with ICD-10 C56.x between 30 and 365 days apart from 01/2017-05/2020.

Criteria for control group:

1. Woman age between 66 to 85,
2. CE at ≥30 months prior to index month 0,
3. Have 0 or 1 claim with ICD-10 C56.x within one year from 01/2017-05/2020.

Results

Evaluation results

A total of 876 women met study criteria for the OC cohort and 1,667 met study criteria for the control cohort.

The performance table is below, the XGBoost model performed the best on F1 score and accuracy, and Random Forest was the second most accurate model in the prediction task.

Testing Evaluation	Logistic Regression	Decision Tree	Random Forest	CatBoost	XGBoost
Sensitivity	64.37%	86.21%	**95.59%**	34.66%	**87.36%**
Specificity	81.74%	89.82%	**88.17%**	100%	**92.22%**
Precision	64.74%	81.52%	**74.71%**	100%	**85.39%**
Accuracy	75.79%	88.58%	**90.16%**	35.43%	**90.55%**
F1 Score	64.55%	83.80%	**83.87%**	51.48%	**86.36%**
AUC	73.05%	88.01%	**91.88%**	67.33%	**89.79%**

Table 1. Prediction evaluation on 5 classification models for testing data.

Visualization of Impacting Factors

The important ranking of features was also investigated for the XGBoost model. We used SHAP values to show the positive or negative quantified impacts for the training features.

Length of enrollment month prior
Age at diagnosis
Total cost prior 2 year
Rx counts prior 1 year
Rx counts prior 2 year
Ambulatory visits prior 1 year
Ambulatory visits prior 2 year

Conclusions

- Among 5 selected classification models, Random forest and XGBoost performed well for the older female population that may not get regular gynecological screenings.
- The results may allow the development of targeted interventions using claims data for early OC screening in women with higher healthcare utilization.
- The crucial features for early detection are enrollment length, age, prior utilization (including pharmacy use, ambulatory visits), and comorbidity flags (such as hypertension and diabetes).
- Future work includes building more features specific to the pharmacy and ambulatory utilization and working

Acknowledgements

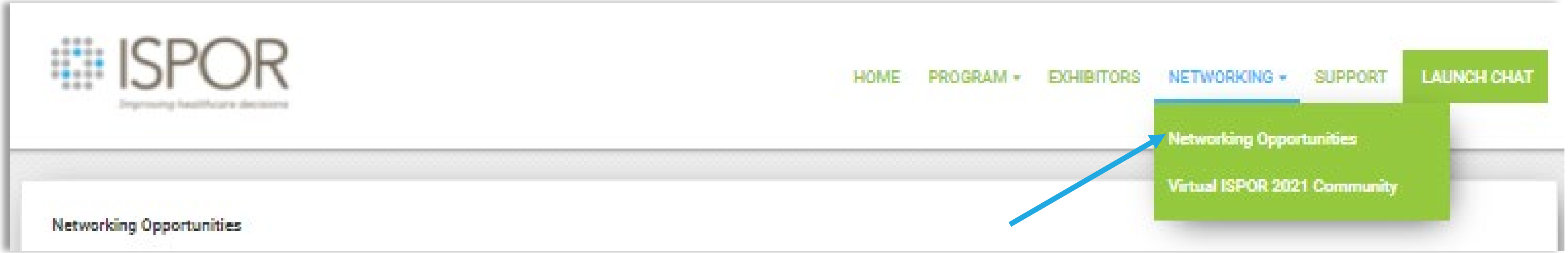
We thank Drs. Stacey DaCosta Byfield and Kierstin Catlett for their guidance and valuable feedback for this project and poster design. We thank Michael Lahm, Joline Dalton, Hunter McCawley, Jimson Loguero, Prajakta Patil for technical supports and inspiration.

This work was supported by a UnitedHealth Group (UHG) internship during Summer 2020.

- Chat live with presenting authors during their scheduled chat hours.
  - Upon clicking "Chat" a pop-up with scheduled hours and information will appear.
- Contact authors to schedule a time outside of their scheduled chat hours.
- View the Research Abstract text.
- View the poster's references.

Networking

Networking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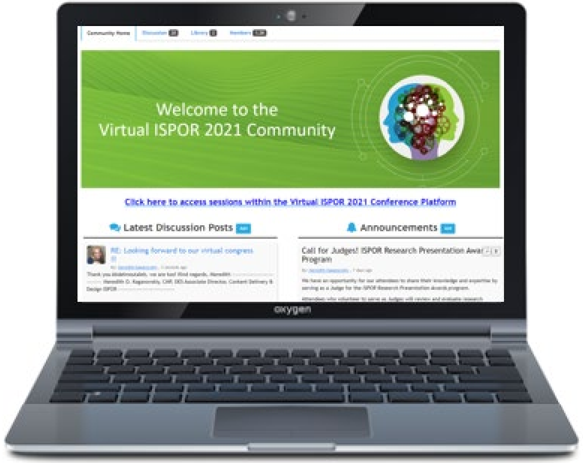
Networking Opportunities
Virtual ISPOR 2021 Community
Networking Opportunities

- Check the Live Session program for our **daily Virtual Social Hours** and **Group Discussions** with industry professionals.
- **Launch Chat** to start a one-on-one or private group discussion, select the green Launch Chat button located on the top right of the screen. You will be prompted to complete your Attendee Profile the first time you enter. You must complete your profile to connect with other attendees.
- **Interact with Poster Presenters** in the Poster Gallery **and Exhibitors** within the virtual Exhibit Hall

ISPOR 2021 Community – NEW this Year!

- **Connect with attendees well before the live conference begins** via the ISPOR Community platform. All registered speakers and attendees have access to the Virtual ISPOR 2021 community.

- Stop in to view and add to discussion threads, post questions, find other attendees, gain virtual "travel" tips, and much more. Use this direct link for continuous visits to the ISPOR 2021 Community.


Welcome to the
Virtual ISPOR 2021 Community
Click here to access sessions within the Virtual ISPOR 2021 Conference Platform
Latest Discussion Posts
Announcements
oxygen

The ISPOR 2021 Community can also be accessed by:

1. Click on this link - https://community.ispor.org/home
2. You will need to enter your email address, and your ISPOR password to access the Community
3. Finally, click **My Communities** and click on the community title, Conference: Virtual ISPOR 2021 to access the ISPOR 2021 event community.

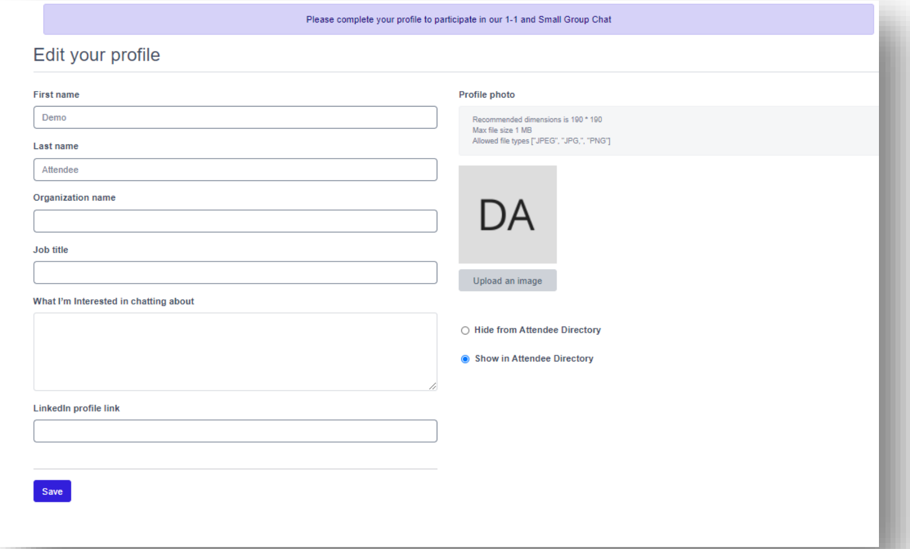
Launch Chat:

Leave messages for or connect in real time with fellow attendees

- Options include:
  - text chat
  - join a group chat
  - or start a video chat to get that face-to-face experience that we all look forward to at an ISPOR conference
    - Video chat is available for both 1-on-1 and small group interaction

Launch Chat Continued

- Click on LAUNCH CHAT in the menu bar
- You will be prompted to complete your Attendee Profile the first time you enter. Update your profile and begin interacting with others.
- Please note: you must complete your profile to connect with other attendees. Any attendee that does not complete their profile will be unable to chat with other attendees nor will other attendees be able to connect with you.



Please complete your profile to participate in our 1-1 and Small Group Chat

Edit your profile

First name: Demo

Last name: Attendee

Organization name

Job title

What I'm Interested in chatting about

LinkedIn profile link

Profile photo

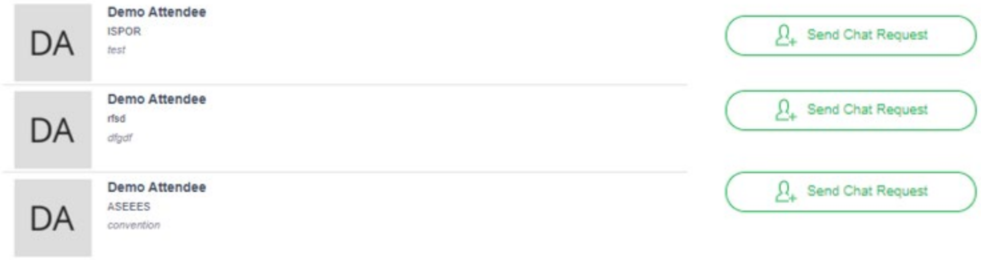
Recommended dimensions is 190 * 190
Max file size 1 MB
Allowed file types ["JPEG", "JPG,", "PNG"]

○ Hide from Attendee Directory

● Show in Attendee Directory

Launch Chat Continued:

- Find other registrants in the **“Attendee Directory.”**
- **Send a Chat Request** to start messaging **or join a video call once your request is accepted.**
- Be sure to **monitor your “Pending Chat Requests”** to find other attendees who want to connect with you.
- **Check the Attendee Directory often** (especially as we get closer to the live meeting in May) as more attendees complete their profiles and are added.



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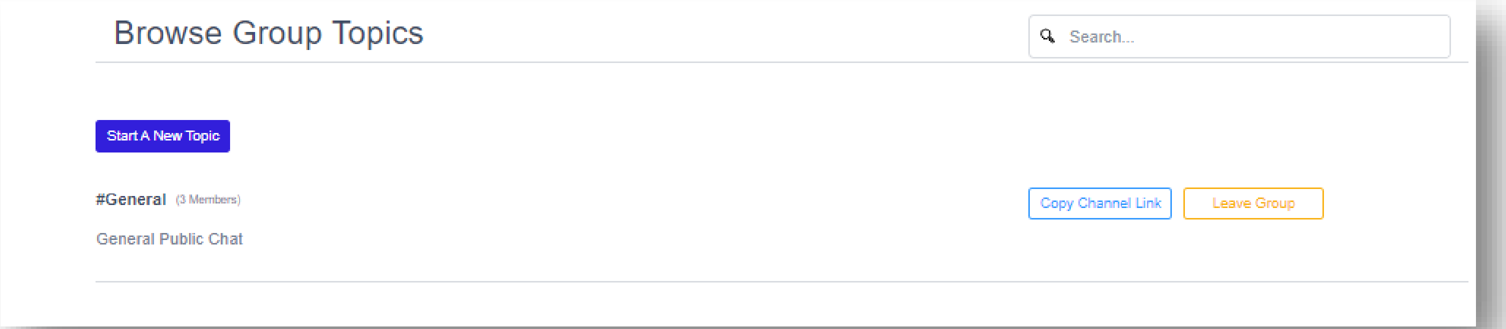
ASEEES
convention

Group Chat Topics

- **Create your own "Group Chat Topic"** to start a discussion or topic that interests you. These conversations can continue even after the live conference ends!
- Join in the conversation with all attendees in the **"General"** chat.



Browse Group Topics

#General (3 Members)

General Public Chat

Search...
Start A New Topic
Copy Channel Link
Leave Group

Technical Requirements

What Technology is Needed to Participate in Virtual ISPOR 2021?

- A computer with:
  - a hard line (wired ethernet) to the internet *(preferred for best quality)*
  - Zoom software downloaded *(refer to next page)*
  - Speakers
  - a built in Microphone, USB microphone, or an inline microphone on headphones.
    - Note: if you do not have a microphone hook up, we suggest using the dial-in number option to ensure better sound quality

Pro Tip

Use a head set with built in microphone

Zoom Prep

ISPOR uses the **ZOOM Webinar and Meetings platforms** for virtual sessions.

NEW to Zoom Meetings?

No Problem

Download this link

http://zoom.us/test

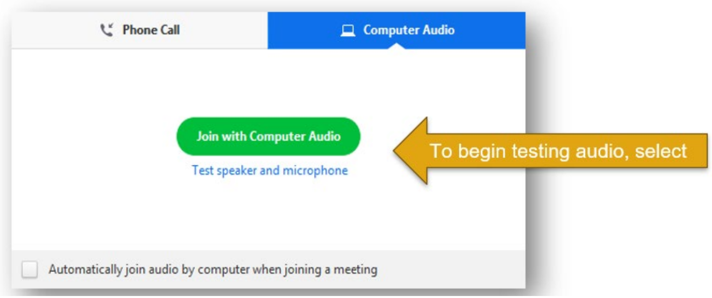
Unsure if you have Zoom already on your computer? That's OK. Go ahead and click the link above to open a Zoom test. If you have Zoom already, your computer will simply upgrade to the latest version and if you're new, Zoom will be added to your computer.

Pro Tip: Testing Your Audio & Video Before "Traveling to" the Virtual Meeting

- Test your speakers and mic to ensure your audio is working correctly with Zoom.
  - Prerequisite: To test the audio you must have Zoom installed on your computer.
  - NOTE: There are two ways to join meeting audio, joining via computer or joining via telephone. **ISPOR recommends joining by computer**

- On Windows or Mac: 🔊
  - **Testing your audio before a meeting**

1. Log in to Zoom
2. On the first screen, select **Test speaker and microphone**.


Phone Call
Computer Audio
Join with Computer Audio
Test speaker and microphone
☐ Automatically join audio by computer when joining a meeting

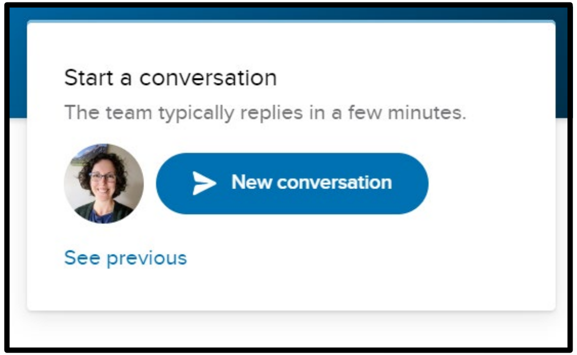
To begin testing audio, select

The meeting will display a pop-up window to test your speakers. If you don't hear the ringtone, use the drop-down menu or click No to switch speakers until you hear the ringtone. Click Yes to continue to the microphone test.

Platform Support & Assistance

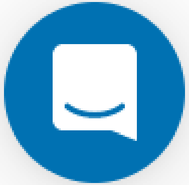
Need Help?

- Look at the bottom right to find the blue **"Live Chat"** widget for technical support during the live conference hours
- We can help you with connecting to a session, assist with audio trouble, and locate resources for you



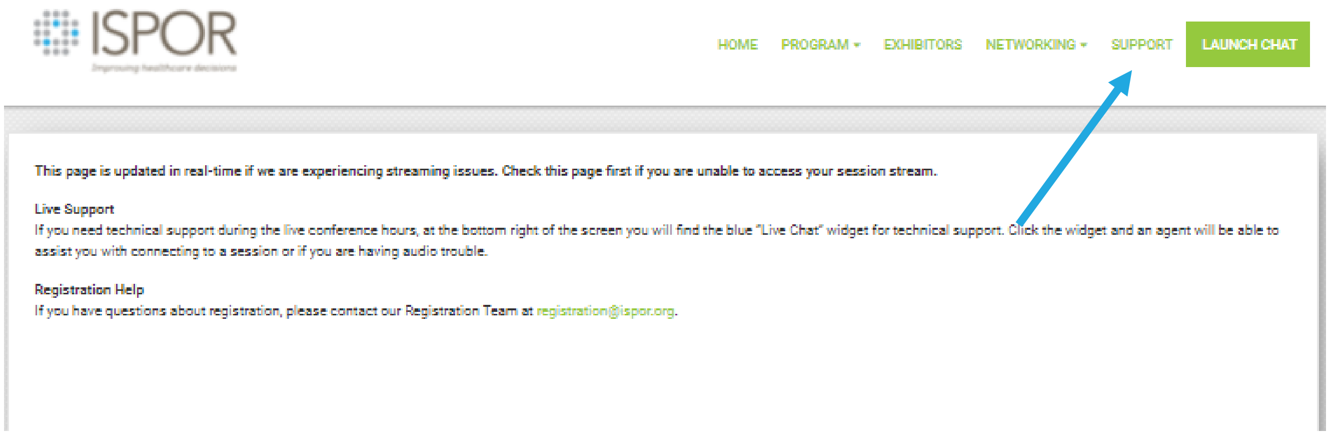
Start a conversation

The team typically replies in a few minutes.



Event Status: If Something isn’t Working...

Check the **“Live Status”** page under the “Support” menu item. Information regarding issues, that affect the entire event, will be posted here i.e., if there is unexpected downtime.



This page is updated in real-time if we are experiencing streaming issues. Check this page first if you are unable to access your session stream.

Live Support
If you need technical support during the live conference hours, at the bottom right of the screen you will find the blue "Live Chat" widget for technical support. Click the widget and an agent will be able to assist you with connecting to a session or if you are having audio trouble.

Registration Help
If you have questions about registration, please contact our Registration Team at registration@ispor.org.

thank you

for registering to attend Virtual ISPOR 2021!

If you have any questions, please contact the ISPOR team at:
registration@ispor.org