



METHODOLOGY FOR STEERING ON PATIENT VALUE

Acceptance
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Healthcare outcomes in relation to costs

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INTRODUCTION

At the national level, Health Technology Assessment (HTA) methods are being used to examine the cost-effectiveness of new health technologies.

We need to translate these methods to the organizational level, to be able to differentiate efficient from inefficient care. We need to bring medical specialists and managers together to steer on patient value.

$$\text{Patient value} = \frac{\text{patient-relevant outcomes}}{\text{costs per patient to achieve these outcomes}}$$

AIM

We aim to develop a method to steer on patient value in daily clinical practice, promoting patient-centered, efficient healthcare at the organizational level.

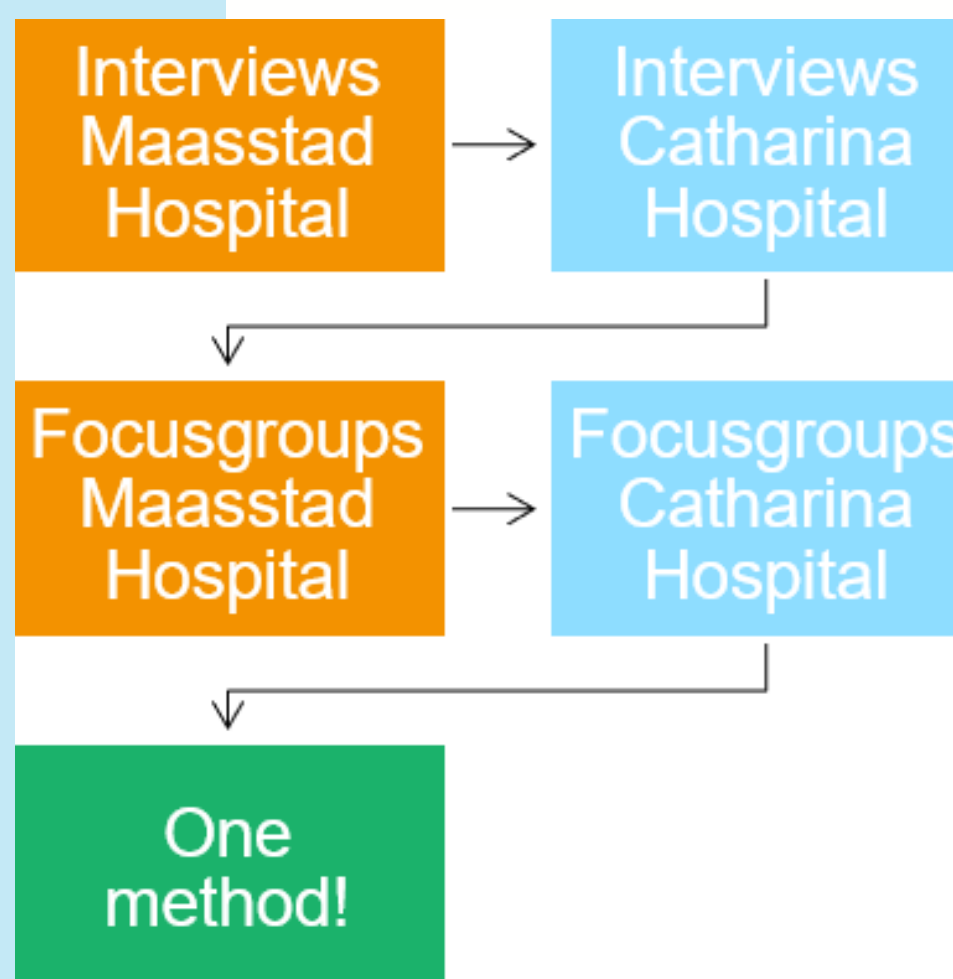
METHODOLOGY

This study is conducted in the Santeon hospital group:

- Rheumatology in the Maastricht Hospital
- Inflammatory Bowel Disease (IBD) in the Catharina Hospital

Both departments have a long track-record of measuring outcomes and costs to improve upon their care delivery.

We interviewed all stakeholders involved to gain insight on how to build upon these experiences. Identified challenges will be discussed in focus groups to ensure all stakeholders agree on one method to steer on patient value in the near future.



PRELIMINARY RESULTS

To be able to successfully steer on patient value, we need to:

- prepare an effective management dashboard, like the Health; Intelligence Platform Santeon (HIPS)
- use available data, like the Santeon scorecard;
- agree and improve upon the validity of the data;
- encourage the use of patient-reported outcome measures (PROMs);
- educate staff on value-based health care (VBHC) for better integration;
- expand shared decision-making;
- have a local improvement team to provide support for integrating new implementations
- hold quarterly meetings to discuss and reflect on improvements with key stakeholders.
- align health insurers alongside the way to support clinical pathway changes with financial incentives.

CONCLUSION

A methodology is needed to manage patient-relevant outcomes in relation to costs. Further research is required to refine, validate, and test the dashboard and methodology, as well as to evaluate their impact on clinical practice.

CONTACT

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