ISPOR Europe 2023
Attendee Guide

Conference App Available as of:
31 October 2023

Pre-Conference Short Courses:
12 November 2023

Main Conference Dates:
13-15 November 2023

#ISPOREurope
Attendee Guide Overview

- Conference Overview
- General Information & On-site Services
- Conference App
- Digital Conference Pass
- Networking
- Assistance
Conference Overview
Conference Overview

- ISPOR Europe 2023 is a fully IN-PERSON experience designed to connect thought leaders and attendees in an immersive educational and networking environment. Pre-Conference Short Courses are scheduled for 12 November with the main conference taking place 13-15 November.

- NEW Digital Conference Pass (DCP): The Plenary sessions, Spotlights, breakout sessions, Educational Symposia, Exhibit Hall Theaters, and podiums are being captured for playback via ISPOR’s new Digital Conference Pass. Sessions, included within the DCP, will be available for playback beginning 5 December 2023 until 9 January 2024. Bonus! Digital Conference Pass holders receive access to an exclusive Key Insights Session to be released in mid-December.

- Conference App: View all posters, set up your profile, and begin to network before the conference dates! As of 31 October, download the conference app to set up your profile, begin creating your personalized conference schedule, view posters, say hello to conference attendees, and more!
Educational Program Features
Main Conference

Plenary Sessions
Spotlight Sessions
Educational Symposia
Exhibit Hall Theaters
Podium Sessions
Issue Panels
Workshops & Other Breakout Sessions
Forums
Poster Sessions
Poster Tours
Fast Facts Sessions (NEW!)
Discussion Groups

Passive Learning
Active Learning

View our Learning Formats

Educational Formats
- Passive Learning
- Active Learning

View Learning Formats
General Information & On-site Services
Finding Sessions

• 2 Ways to find sessions

Access the conference app from your mobile phone or tablet. Filter & search for sessions + so much more.

Upon check-in at registration, attendees will receive a copy of ISPOR’s streamlined program guide.

www.ispor.org
Pre-conference Short Courses – 12 November

The short course program is designed to enhance knowledge and techniques in core health economics and outcomes research (HEOR) topics as well as emerging trends in the field.

Attendees can enhance their ISPOR Europe 2023 experience by adding a short course or two. Short Course registration is an additional, separate registration fee.

If you have already registered to attend ISPOR Europe 2023 and would like to now add a short course, this can be done by: logging into your ISPOR account >> Manage Profile >> My Account Links >> My Events >> select ISPOR Europe 2023. Click on the Add Short Course(s) tab >> select the Short Course/s you would like to attend. Add to the cart and check out!

View the Short Courses
ISPOR has curated collections of research posters for you within each of the poster sessions. Each tour will feature high-impact abstracts within a specific topical area and will include a tour guide as well as the poster authors to share their work and engage in discussions with you. The poster tours will be a 45 to 60-minute experience comprised of a brief overview of each poster (3-minutes), by the author, followed by an interactive discussion (~5-minutes).
Discussion Groups!

The conference schedule includes a series of **60-minute group discussions that are inspired by sessions within the program**. This set of **discussions will take place in the Discussion Lounge located in Hall E**. Many of the discussions will include the session moderator and speakers. Group discussions are open to all conference attendees and are **intended to be highly interactive, collaborative, and promote the exchange of ideas in a peer-to-peer setting**.

**View Discussion Groups**
Fast Facts Sessions!

Have 30 minutes? Join in on a conversation and come away with new perspectives!

Try our new Fast Facts sessions located within the new Connection Zone. Fast Facts sessions offer learning through distilled down, fast paced information sharing. This is an activity where attendees will have the opportunity to interact with knowledge leaders and participate in a conversation to gain rapid understanding in a subject of value or attain a greater perspective by listening to information.

This is a non-traditional learning/networking hybrid specifically designed for peer-to-peer learning and small groups of attendees.

View Fast Fact Sessions
Exhibit Hall
Ground Floor, Hall C

View our list of exhibitors
Health & Safety | On-site Protocols

ISPOR is committed to the health and well-being of our attendees. **We are closely monitoring the local and ECDC guidance and working with the Bella Center Copenhagen safety professionals to develop and execute our health and safety plan.**

Our health and safety plan will be updated with further details as necessary. Please visit this page for the most up-to-date health and safety information, registered conference attendees will receive important updates via email.

- **ISPOR encourages all registrants to be fully vaccinated before attending the ISPOR Europe 2023 conference.** Proof of vaccination or negative COVID-19 test result is **not required** for entry into the conference.

- **Masks are recommended, but not required.** Disposable masks will be available at registration.

- **Additional hand sanitizing stations will be available, and an increased frequency of cleaning and sanitizing will be employed** throughout the conference.

- **Food and beverages will be provided in individual packaging** when possible.
General On-site Information

Registration Hours
Registration Badge Pickup and Help Desk is located in Hall E, Ground Floor of the Bella Center Copenhagen. All attendees must have a badge on in order to gain access to session rooms and other activities planned within the conference area. To register onsite, visit the Registration Help Desk, Hall E, Ground Floor.

Registration Hours:
- Sunday: 7:00-18:00
- Monday-Tuesday: 7:00 – 17:00
- Wednesday: 7:00 – 13:00

Registration Pro Tip: Pick up your badge early and avoid the pre-plenary session rush on Monday morning!

Free WiFi
Network: ISPOREurope2023
Password: ISPOREurope
*Password is case sensitive

Complimentary Wi-Fi service is available at the Bella Center Copenhagen. Connection speeds will vary depending on the volume of users.

Hotel Information Desk
Hotel Information desk for attendees needing help or having questions regarding hotel accommodations. Located by the main entrance, Foyer F, Lobby.

Hotel Information Desk Hours:
- Sunday, 12 November: 10:00 - 16:00
- Monday, 13 November: 9:30 - 16:30
- Tuesday, 14 November: 9:30 - 16:30
- Wednesday, 15 November: 8:00 - 12:00

Visitor Information
Welcome to Copenhagen! Information desk for attendees who may have questions regarding the Copenhagen area. Located by the main entrance, Foyer F6/F7, Ground Floor.

Visitor Information Hours:
- Sunday, 12 November: 9:30 - 15:30
- Monday, 13 November: 9:30 - 15:30
- Tuesday, 14 November: 9:30 - 15:30
- Wednesday, 15 November: 8:30 - 12:30

Speaker Ready Room
Speaker Ready Room will be available to Session Presenters Sunday-Wednesday located in Hall B, Room B5 M1.

Speaker Ready Room Hours:
- Sunday: 7:00-17:30
- Monday-Tuesday: 7:00 – 17:00
- Wednesday: 7:00 – 11:00

Poster Help Desk
Poster assistance will be available to Presenters and attendees Monday-Wednesday in the Poster Area of the Exhibit Hall C, Ground Floor.

Poster Help Desk Hours:
- Monday-Tuesday: 9:30 – 19:00
- Wednesday: 8:30 – 11:45

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General On-site Information

First Aid
First Aid is available in the F6/F7 Foyer for routine health problems and emergency care.

We also urge you to complete the emergency contact information card, available at Registration, and keep it in your badge holder at all times.

Sunday, 12 November: 7:00 – 19:00
Monday, 13 November: 7:00 – 19:00
Tuesday, 14 November: 7:00– 19:00
Wednesday, 15 November: 7:00 – 13:00

Badge Scanning
ISPOR registration badges will contain a QR Code. By allowing an Exhibitor or Sponsor to scan your badge during the conference, you are consenting to provide them with your contact information (First Name, Last Name, Organization, Country, and Email only), and you may be contacted by the sponsor or exhibitor after the event.

Lost and Found
Misplaced items will be stored at the Help Desk, located in Hall E of the Bella Center until the end of the Conference. Items remaining at the close of the conference will be turned over to the Bella Center Copenhagen security.

Multi-Faith Prayer Room
Attendees of all faiths and beliefs are welcome to use this quiet and peaceful space for prayer and reflection. We ask attendees to be respectful of all occupants and enter and exit in a quiet manner. The Multi-Faith Prayer Room is located in Room 22, First Floor.

Sunday, 12 November: 7:00 – 18:30
Monday, 13 November: 7:00 – 18:45
Tuesday, 14 November: 7:00 – 18:45
Wednesday, 15 November: 7:00 – 13:00

Nursing Mothers’ Room
A nursing room will be available for attendees to use.
Room 23, First Floor.

Hours:
Sunday, 12 November: 7:00 – 18:30
Monday, 13 November: 7:00 – 18:45
Tuesday, 14 November: 7:00 – 18:45
Wednesday, 15 November: 7:00 – 13:00

Cloakroom
Coat, baggage, and poster check is available Sunday-Wednesday located in Hall B, Ground Floor.

Hours:
Sunday, 12 November: 7:00 – 18:30
Monday, 13 November: 7:00 – 19:30
Tuesday, 14 November: 7:00 – 19:30
Wednesday, 15 November: 7:00 – 13:30

Session Room Seating
Seating for sessions is on a first-come, first-served basis. You should be prepared with an alternative selection in the event that a room is filled to capacity. Please Note: many of the sessions will be captured for playback via the Digital Conference Pass.

Charging Lounges
Charging lounges are available in the Poster and Exhibit Hall, Hall C. Please note that all power plug sockets in the venue are type E and K. Adapters will not be available for attendees.
Food and Beverage at The Bella Center

There are numerous dining options in Bella Center Copenhagen and the connected AC Hotel Bella Sky Copenhagen, ranging from cafés and coffee shops to fine dining establishments. See below for your food and beverage options at ISPOR Europe 2023.

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**Delegate Lunch:** Grab and go lunch located in Hall E South.

**ISPOR Lunch Hours:**
- Monday, 13 November: 11:15 – 13:15
- Tuesday, 14 November: 11:15 – 13:15

**Please Note:** ISPOR does not provide lunch on Sunday. Food options are available for purchase at The Gastro (located in the Bella Center).

**Breakfast Break with Exhibitors:** Meet in the Exhibit Hall for a final networking opportunity with exhibitors. Enjoy a breakfast break with coffee and light food options.

**ISPOR Breakfast Break Hours**
- Wednesday, November 15: 8:30 – 9:30

**Coffee and Tea Service:** Coffee and tea service will be available during the coffee break times listed within the program. Coffee breaks are located within the Poster and Exhibit Hall.

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**The Gastro:** Located in F7 Foyer and serves everything from burgers, smørrebrød, and salads to snacks, sweet dishes and cold beverages.

**Hours of Operation:**
- Sunday, 12 November: 7:00 – 15:30
- Monday, 13 November: 7:00 – 15:30
- Tuesday, 14 November: 7:00 – 15:30

**Orangu Lounge:** Located in the Poster and Exhibit Hall, Hall C. Enjoy a good cup of coffee and a break in the bright and friendly Orangu Lounge. In addition to coffee, there are snacks and salads on the menu. For those with a sweet tooth, cakes and freshly baked croissants are available to round off the perfect coffee break.

**Hours of Operation:**
- Monday, 13 November: 9:30 – 17:00
- Tuesday, 14 November: 8:30 – 11:30
- Wednesday, November 15: 8:30 – 9:30

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The Conference App is Back!

Launch Date: 31 October
Look for an email from the ISPOR Conference’s Team via Rdmobile.

With the Conference app, you can:
• Create a custom schedule of sessions
• View speaker bios
• Access slide PDFs, Participate in polling
• Find exhibitors and much more!

Laptop Computer

Mobile Device

Tablet
Digital Conference Pass
Do you have the **Digital Conference Pass** for ISPOR Europe 2023?

- Catch Sessions that You Missed
- Rewind Session Favorites
- Gain Access to Post-Conference Key Insights

The **Digital Conference Pass** is a separate registration that can either be purchased with your in-person registration or as a standalone item. **Please note: If you have already registered as an in-person-only attendee, you can add the Digital Conference Pass to your registration by contacting registration@ispor.org before the conference OR by visiting the registration desk at the conference center.**
Networking
Connection is important, which is why ISPOR is striving to make the most out of networking for ISPOR Europe 2023. We have networking favorites planned and created a few NEW educational sessions with a social twist.

View this year’s networking opportunities.
Assistance
Need Help?

For the App
Go to the More menu located at the bottom of the screen to review our comprehensive FAQ or to contact Technical Support.

While On-Site for General Assistance
Go to the Registration Help Desk located in Hall E on the Ground Floor.
Thank you for registering to attend ISPOR Europe 2023!

If you have any questions, please contact the ISPOR team at: info@ispor.org