

[www.ispor.org](http://www.ispor.org)



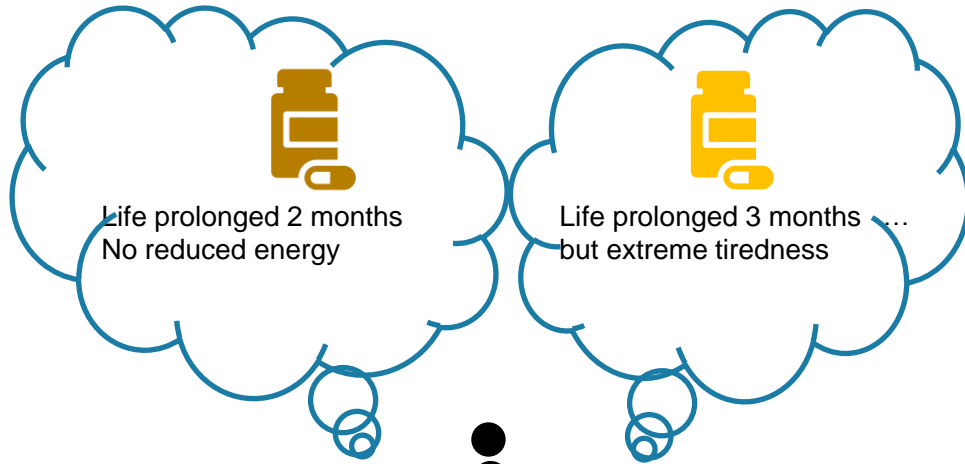
# How to Assess and Implement Patient Preferences in Decision-Making Along the Medical Product Life Cycle?

Forum Session

9 November, ISPOR Europe 2022 Conference

# Patient preference studies

**Patients**



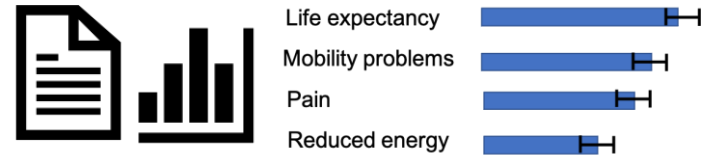
What matters to patients?



**Patient's preferences**



**Developers, regulators, payers, ...**



**Qualitative and quantitative data**

## Aim of today's Forum

Share insights on how results from patient preference studies can inform decision-making along the drug life cycle

- Regulatory perspective
- Research perspective
- Patient perspective
- Panel Discussion

## Meet the speakers



**Francesco Pignatti**

Head of Oncology,  
Haematology and Diagnostics  
**European Medicines Agency  
(the Netherlands)**



**Rosanne Janssens**

Postdoctoral Researcher  
**KU Leuven (Belgium)**



**Ananda Plate**

Executive Director  
**Patvocates (Germany)**



**Liese Barbier**

Postdoctoral Researcher  
**KU Leuven (Belgium)**

---

# 1

**Francesco Pignatti**

**Patient Preferences in Regulatory  
Decisions and Communications**



EUROPEAN MEDICINES AGENCY  
SCIENCE MEDICINES HEALTH

# Patient Preferences in Regulatory Decisions and Communications

---

ISPOR Europe 2022 Forum on Patient Preferences

Presented by Francesco Pignatti  
Head of Oncology, Haematology and Diagnostic Products  
The views presented are personal and not those of EMA and its scientific committees.





# When looking at products or services I am interested in “user reviews”

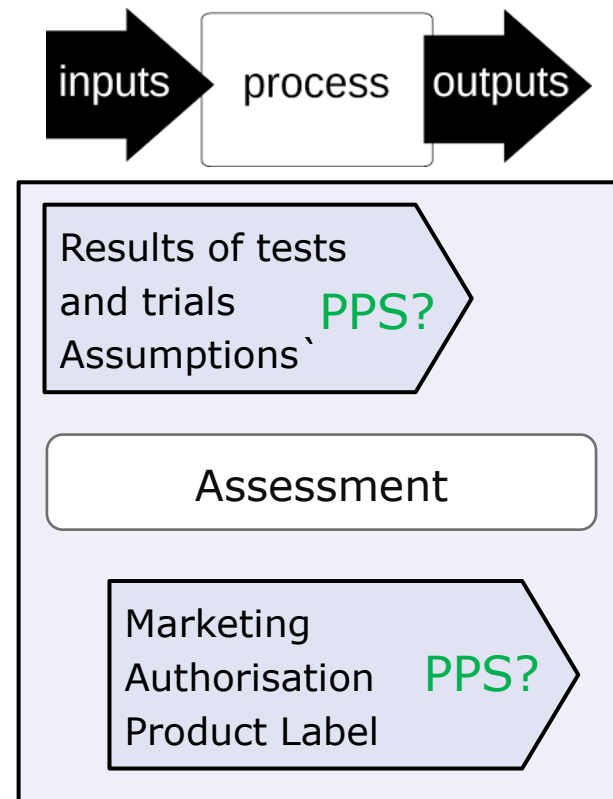
- |                             |
|-----------------------------|
| <b>1. Strongly disagree</b> |
| <b>2. Disagree</b>          |
| <b>3. Neutral</b>           |
| <b>4. Agree</b>             |
| <b>5. Strongly Agree</b>    |



## Basic principles for regulatory decisions

- Companies submit the results of studies to fulfil requirements
- Regulators **assess** if the requirements are fulfilled and **communicate** to inform clinical decisions
- Legal requirements
  - Drug > Placebo
  - **Value judgments** about pharmacologic effects; no other considerations (e.g., economic)
  - **Subjective value judgments** (generally, no agreed clinical or other measure of “value”)

What role for patient preference studies (PPS)?

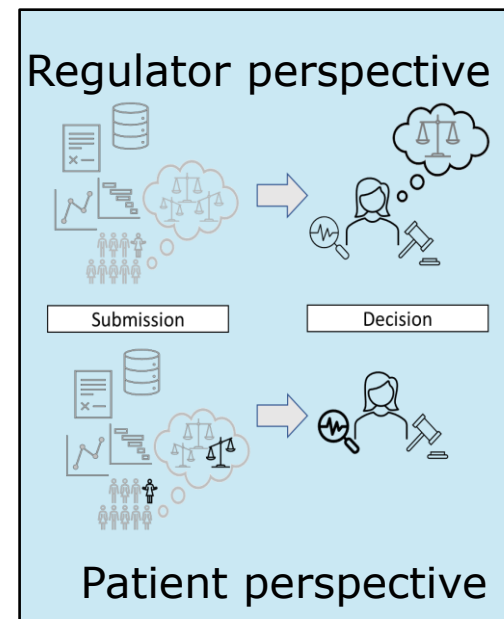






# Patient preferences are informative for decision (regardless of perspective)

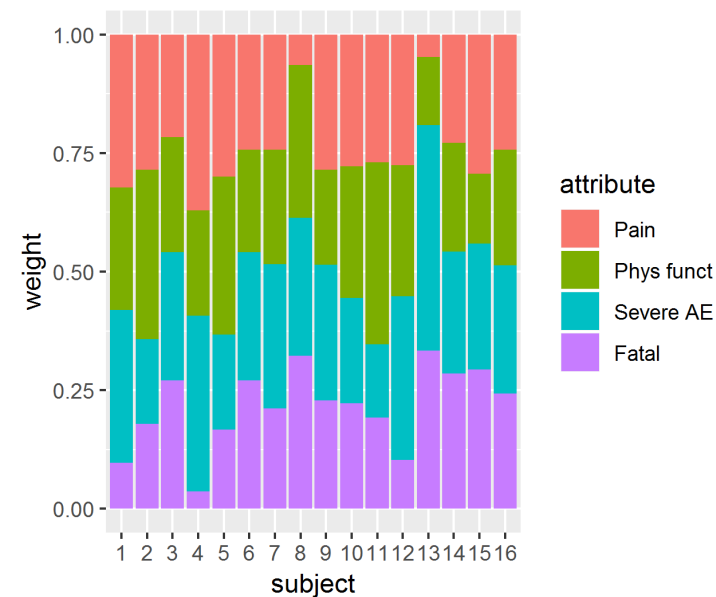
- Patient preferences:
  - As **evidence** to drive regulatory decision (*Is the balance of benefits and harms positive for some patients in the right decision context?*);
  - To **inform** the regulator's preferences (regulators lack experience) for regulatory decision;
  - To inform about **heterogeneity** (subgroups);
  - Allow applicant companies to **support claims** with data



# Exploring usefulness of preference elicitation at advisory meetings

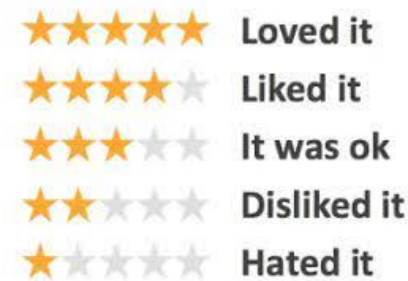
Experience so far:

- Helps clearly describe the weight experts give to each effect
- Intuitive display of the trade-offs
- Allows exploring thresholds, sensitivity to assumptions, scenario analysis



## Can patient preferences in the label be informative for users (regardless of the decision model)?

- Patient preferences **in the label** similar to “star rating”, to:
  - Help users decide especially **when harms are high**
  - Highlight situations of **heterogenous preferences** to doctors where more attention needed
  - Allows to **consider both expert and user** reviews
  - Build **trust** including negative reviews

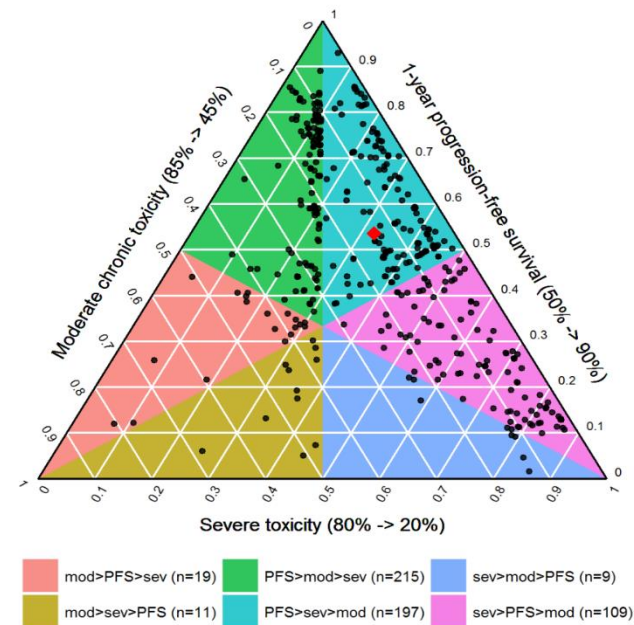




# Example: Trade-offs communicated explicitly

## Myeloma UK survey

- Ixazomib example (approximation)  
**preferred over placebo by 76%** participants
- Severe toxicity ranked higher among **younger, working**, and looking after **dependent family** members and who had more frequently experienced severe toxicity

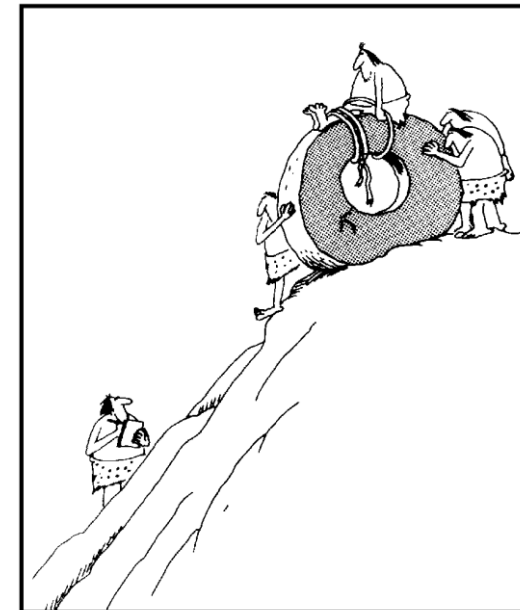


D. Postmus *et al.* (2017)



## Summary/Challenges

- Patient preference studies facilitate and modernise decision-making and communications
  - Regulatory decisions: Replace assumptions with evidence
  - Product label: Inform about other patients' preferences ("user review") and heterogeneity
- Challenge: Lack of familiarity and guidance



Early experiments in transportation



# There should be a standard section in the Product Label about “patient preferences”

**1. Strongly disagree**

**2. Disagree**

**3. Neutral**

**4. Agree**

**5. Strongly Agree**





# Thank you for listening

## Further information

---

Francesco.pignatti@ema.europa.eu

**Official address** Domenico Scarlattilaan 6 • 1083 HS Amsterdam • The Netherlands

**Telephone** +31 650089433

**Send us a question** Go to [www.ema.europa.eu/contact](http://www.ema.europa.eu/contact)

Follow us on  **@EMA\_News**

---

# 2

**Rosanne Janssens**

**Qualitative and quantitative  
research methods in patient  
preference studies**



# Qualitative and quantitative research methods in patient preference studies

## Case studies in Multiple Myeloma, Inflammatory Bowel Disease and Duchenne

Dr. Rosanne Janssens

ISPOR Europe 2022 Vienna (virtual session)

November 9<sup>th</sup> 2022



- What are key challenges according to you for the design and conduct of patient preference studies?

Please scan the QR code and share your thoughts



# What are research questions that can be meaningfully addressed in patient preference studies?

What are (hypothetical) **treatment outcomes** that are most important to patients?



What are **symptoms and side effects** that patients want to see addressed in drug development?

What are the **dimensions that affect the trade-offs** that patients are (un-)willing to make?

What are **side-effects** that patients (do not) find acceptable?

What are **uncertainties** that patients (are not) willing to take?

How do different **symptoms and side-effects** impact patients' quality of life?

What is the **relative importance (weight)** of relevant **treatment attributes** according to patients?



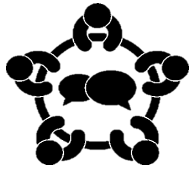
How do patients **trade off between (hypothetical) treatment effects**?

What are **patient characteristics that (significantly) affect patients' preferences** (preference heterogeneity)?

# What are data collection methods available to address these?

## Qualitative research methods

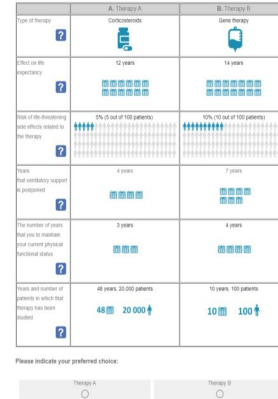
(e.g., focus group discussions, individual interviews – descriptive and thematic analysis)



- **In-depth information** on attributes that matter most and **why**
- Sensitive and appropriate attribute selection → increase **internal validity** of survey prior to survey
- Aid **interpretation** of findings subsequent to preference survey

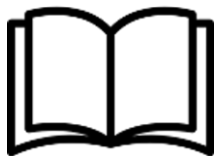
## Quantitative research methods

(e.g, discrete choice experiment, swing weighting, threshold technique – descriptive and statistical analysis)



- **Quantify relative importance of attributes**
- Investigate **preference heterogeneity**
- Allow **inclusiveness & broader patient outreach**
- Allow **specific questioning techniques** to investigate trade-offs
- Application of **statistical methods** to identify which **attributes** statistically impact choices

# Qualitative data collection methodologies useful in patient preference studies



PubMed

Embase®

Scoping and systematic literature reviews of prior patient preference studies, clinical trial database and regulatory document analysis



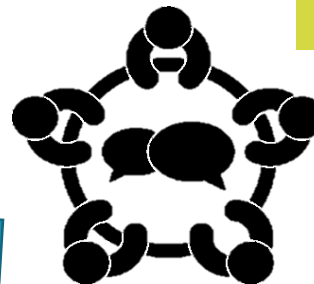
EU Clinical Trials Register



EUROPEAN MEDICINES AGENCY  
SCIENCE MEDICINES HEALTH

EMA/726358/2021  
EMA/H/C/004214

Xeljanz (tofacitinib)  
An overview of Xeljanz and why it is authorised in the EU



AND/OR



Focus group discussions  
using nominal group technique

| Characteristic             | Explanation  | Grading |
|----------------------------|--|---------|
| Arrhythmia                 | - The heartbeat is irregular, too fast, or too slow.<br>- This can occur in up to 6% of myeloma patients <sup>2</sup> .  |         |
| Bleeding                   | - Abnormal bleeding, for example when brushing your teeth, (spontaneous) bruising, or the presence of blood in urine or feces.<br>- This can occur in up to 62% of myeloma patients.   |         |
| Bone or back pain          | - This can occur in up to 23% of myeloma patients.   |         |
| Cancer                     | - New cancer, e.g. cancer of the bladder, the blood cells, intestines.<br>- This can occur in up to 10% of myeloma patients.   |         |
| Chest pain                 | - This can occur in up to 11% of myeloma patients.   |         |
| Fever                      | - A temperature above 38 degrees.<br>- This can occur in up to 40% of myeloma patients.  |         |
| Nausea                     | - Feeling of sickness or discomfort in the stomach that may come with an urge to vomit.<br>- This can occur in up to 65% of myeloma patients.  |         |
| Headache                   | - This can occur in up to 30% of myeloma patients.   |         |
| Rash                       | - Reddish discoloration of the skin.<br>- This can occur in up to 42% of myeloma patients.   |         |
| High or low blood pressure | - A high blood pressure is blood pressure reading higher than 140 millimeters of mercury (mm Hg) for the top number (this is the upper pressure) and/or 90 mm Hg for the low number (this is the under pressure).<br>- A low blood pressure is blood |         |

Individual interviews

- **Patients' involvement** to understand most suited method in given disease/patient context
- **Clinicians' involvement** to ensure accuracy of descriptions towards patients

# Nominal group technique to trigger discussion on most important attributes

**Section 2: Identifying treatment characteristics that matter most to you**

1. When you undergo a treatment for multiple myeloma, what **improvement** do you expect from it? With improvement we mean benefits, favorable or desirable effects. Please also explain **why**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

2. Multiple myeloma treatments may also be associated with side-effects. With side-effect we mean risks or undesirable effects of the treatment. Imagine you would start a certain treatment, what **side-effects** would make you want to doubt whether you want to start taking it? Please also explain **why**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

3. Imagine you have started taking a certain treatment, what **improvements** would make you want to accept more of the side-effects you listed? Please also explain **why**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_



| Characteristic             | Explanation  | Grading |
|----------------------------|--|---------|
| Arrhythmia                 | <ul style="list-style-type: none"> <li>- The heartbeat is irregular, too fast, or too slow.</li> <li>- This can occur in up to 6% of myeloma patients<sup>2</sup>.</li> </ul>  |         |
| Bleeding                   | <ul style="list-style-type: none"> <li>- Abnormal bleeding, for example when brushing your teeth, (spontaneous) bruising, or the presence of blood in urine or feces.</li> <li>- This can occur in up to 62% of myeloma patients.</li> </ul>   |         |
| Bone or back pain          | <ul style="list-style-type: none"> <li>- This can occur in up to 23% of myeloma patients.</li> </ul>   |         |
| Cancer                     | <ul style="list-style-type: none"> <li>- New cancer, e.g. cancer of the bladder, the blood cells, intestines.</li> <li>- This can occur in up to 10% of myeloma patients.</li> </ul>   |         |
| Chest pain                 | <ul style="list-style-type: none"> <li>- This can occur in up to 11% of myeloma patients.</li> </ul>   |         |
| Fever                      | <ul style="list-style-type: none"> <li>- A temperature above 38 degrees.</li> <li>- This can occur in up to 40% of myeloma patients.</li> </ul>  |         |
| Nausea                     | <ul style="list-style-type: none"> <li>- Feeling of sickness or discomfort in the stomach that may come with an urge to vomit.</li> <li>- This can occur in up to 65% of myeloma patients.</li> </ul>  |         |
| Headache                   | <ul style="list-style-type: none"> <li>- This can occur in up to 30% of myeloma patients.</li> </ul>   |         |
| Rash                       | <ul style="list-style-type: none"> <li>- Reddish discoloration of the skin.</li> <li>- This can occur in up to 42% of myeloma patients.</li> </ul>   |         |
| High or low blood pressure | <ul style="list-style-type: none"> <li>- A high blood pressure is blood pressure reading higher than 140 millimeters of mercury (mm Hg) for the top number (this is the upper pressure) and/or 90 mm Hg for the low number (this is the under pressure).</li> <li>- A low blood pressure is blood</li> </ul> |         |

# Qualitative research findings in IBD and MM

- Ensured inclusion of **patient-relevant attributes**; inclusive of all aspects important to patient decision-making
- Ensured attribute descriptions were **understandable and clear**
- **Heterogeneous patient population** in terms of disease and treatment experience
- Involvement of **patients' and patients' organizations** to help interpretation of findings

*“For me fatigue is something I could not accept as a side-effect.”*

## Inflammatory Bowel Disease

Decreased libido

Fatigue

Frequency of having to go to the toilet

Risk of undergoing surgery

...

## Multiple Myeloma

Additional

Risk of life-threatening side effects

Mobility problems

...


*“Lengthened life span is of course most important, I think that the most desirable effect of myeloma treatment would be longer life.”*

*“If something were found that would improve the whole tingling sensation that has become chronic.”*











# Towards the PPS survey: final list of attributes & levels developed using patient language in qualitative phase

## Inflammatory Bowel Disease

|   |   |
|---|---|
|   | <p><b>Risk of undergoing SURGERY</b><br/>This is the risk that you need to undergo surgery because: medical therapy cannot adequately control your intestinal inflammation (...).</p> |
|   | <p><b>FREQUENCY of having to go to the toilet</b><br/>This is the frequency that you have to go to the toilet.</p>  |
|   | <p><b>URGENCY and PAIN of having to go to the toilet</b><br/>This is the urgency that you have to go to the toilet and the pain that you experience with it.</p>                      |
|   | <p><b>Severity of daily ABDOMINAL PAIN and CRAMPS</b><br/>This is the severity of abdominal pain and cramps you may experience daily.</p>   |
|   | <p><b>Severity of FATIGUE</b><br/>This is the severity of an overwhelming sense of tiredness, lack of energy, or feeling of exhaustion that is not relieved after rest of sleep.</p>  |
|  | <p><b>Frequency of SLEEPING PROBLEMS</b><br/>This is the frequency you may experience sleeping problems such as difficulty falling asleep, difficulty staying asleep (...).</p>       |

## Multiple Myeloma

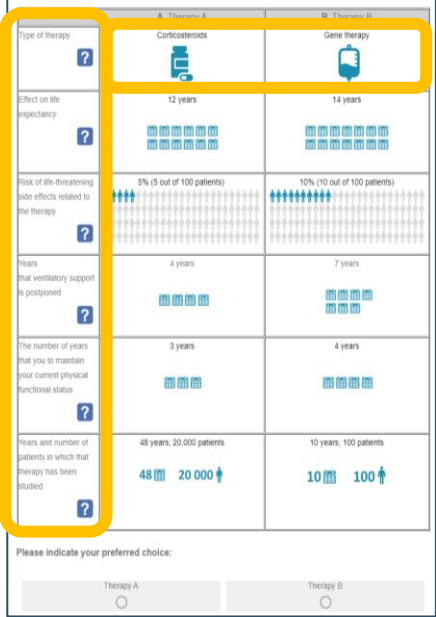
|   |   |
|---|---|
|  | <p><b>Additional LIFE EXPECTANCY in YEARS</b><br/>This is the expected number of years you are alive starting from the beginning of the treatment.</p>  |
|  | <p><b>Risk of LIFE-THREATENING SIDE EFFECTS</b><br/>This is the risk that you may experience life-threatening side effects such as developing another cancer (...).</p>   |
|  | <p><b>Expected TREATMENT RESPONSE</b><br/>This is the expected result of your laboratory and imaging tests that indicates whether the treatment was able to reduce the signs of cancer (...).</p>               |
|  | <p><b>Duration and severity of nerve or bone problems affecting MOVEMENT</b><br/>This is the duration and severity of the following which may cause mobility problems: bone damage and fractures (...).</p>     |
|  | <p><b>Duration and severity of THINKING PROBLEMS</b><br/>This is the duration and severity of the following thinking problems that you may experience: difficulties to think clearly and concentrate (...).</p> |
|  | <p><b>Duration and severity of INCREASED SUSCEPTIBILITY to INFECTIONS</b><br/>This is the duration and severity that you are more susceptible to infections such as lung infections (...).</p>                  |
|  | <p><b>Duration and severity of REDUCED ENERGY</b><br/>This is the duration and severity of the following problems that may cause reduced energy: tiredness (...).</p>   |
|  | <p><b>Duration and severity of PAIN</b><br/>This is the duration and severity of the following pains that you may experience: bone pain (for example in the back, chest, feet or hips) (...).</p>               |





# Quantitative data collection methodologies useful in patient preference studies

## Duchenne Muscular Dystrophy



## Multiple Myeloma



## ATTRIBUTES AND LEVELS

## Inflammatory Bowel Disease

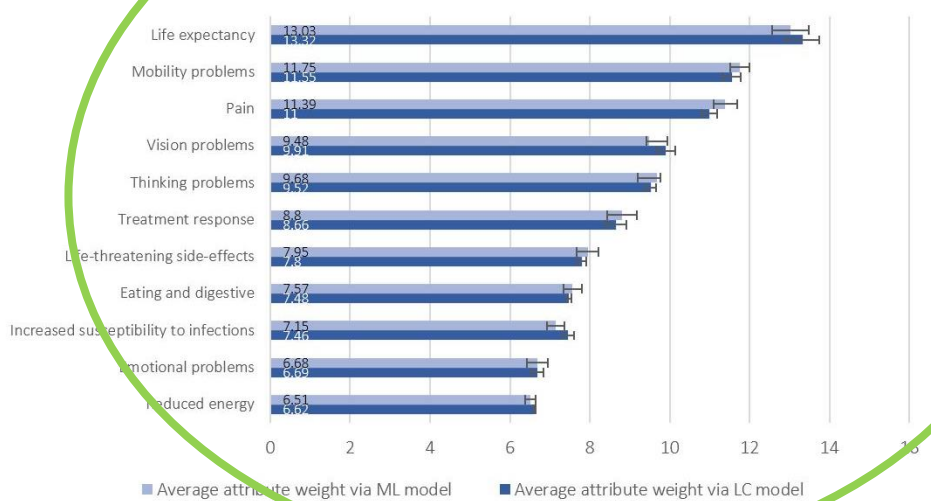


Probabilistic  
Treshold Technique

Discrete Choice Experiment

# Quantitative research findings in MM: relative average attribute weights

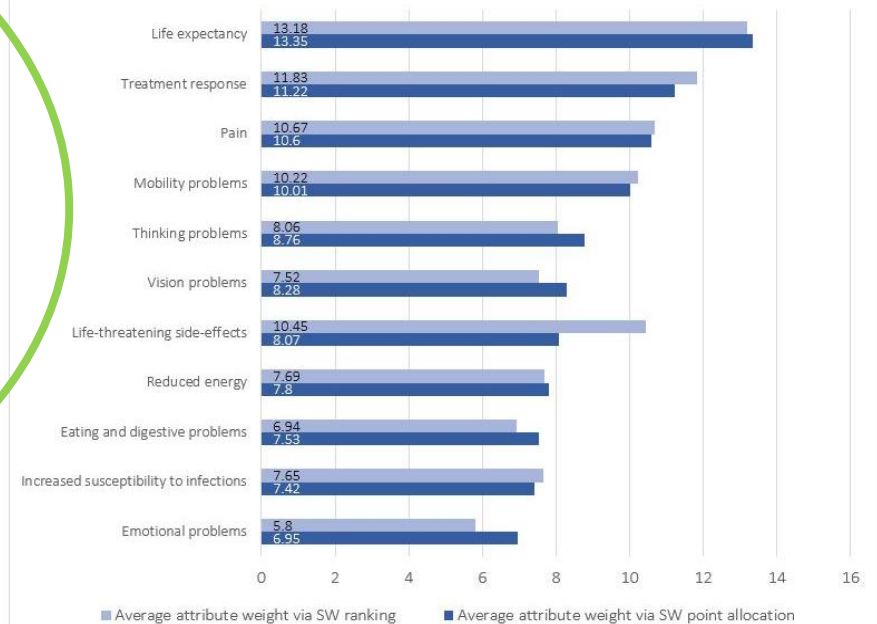
Discrete Choice Experiment (n=475)



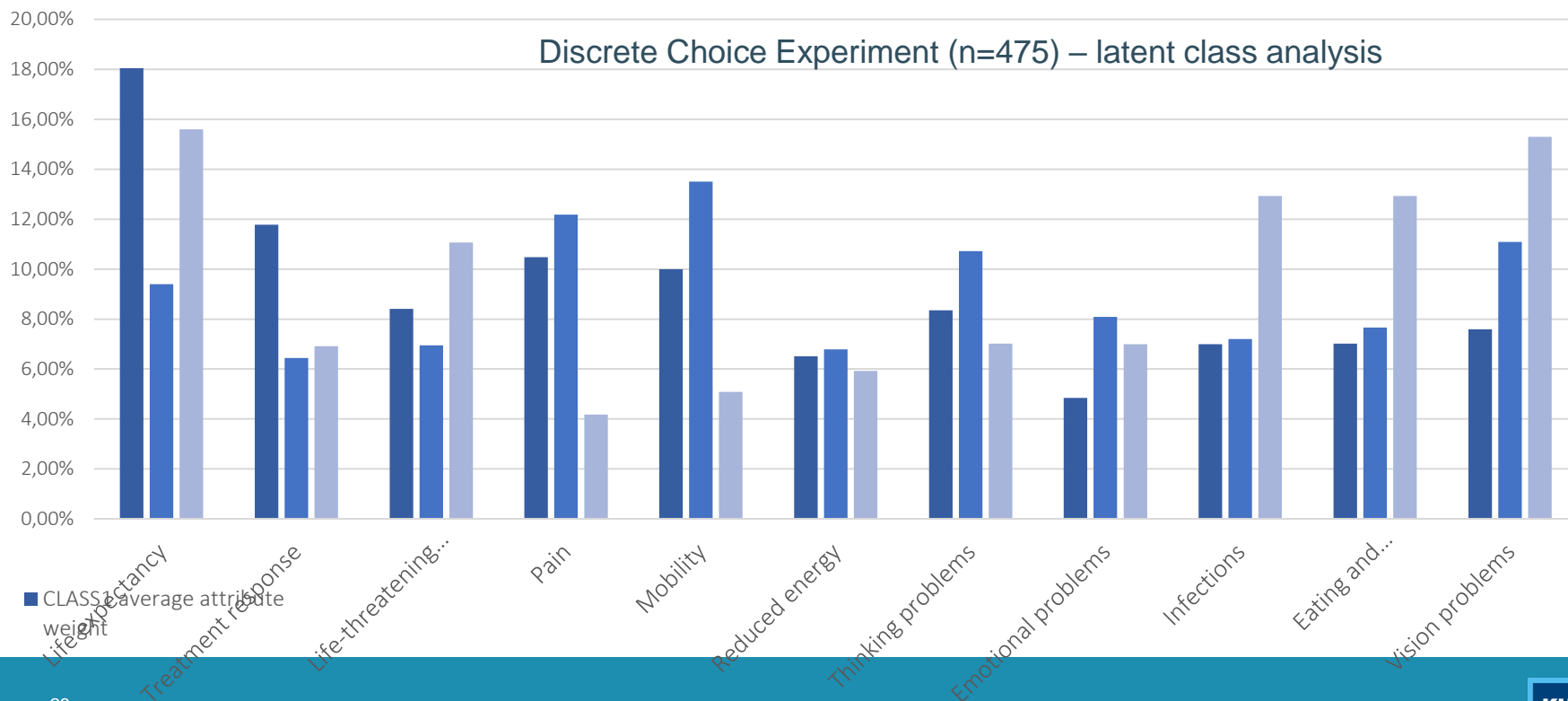
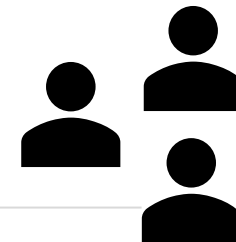
Consider DCE results because:

- No statistical model and uncertainty information for SW weights
- Patients' feedback; 32% preferred DCE vs 15 SW allocation; 10% SW ranking

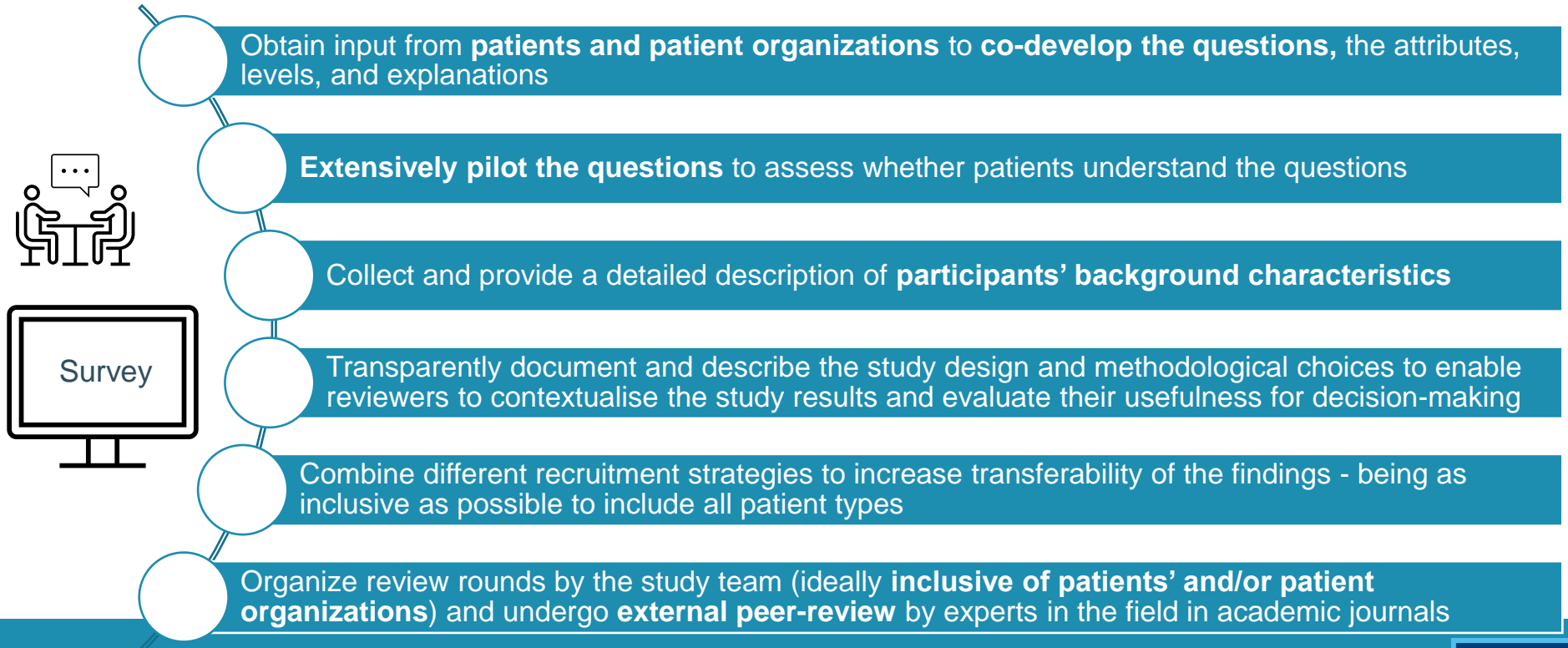
Swing Weighting (n=371 point allocation; n=322 ranking)



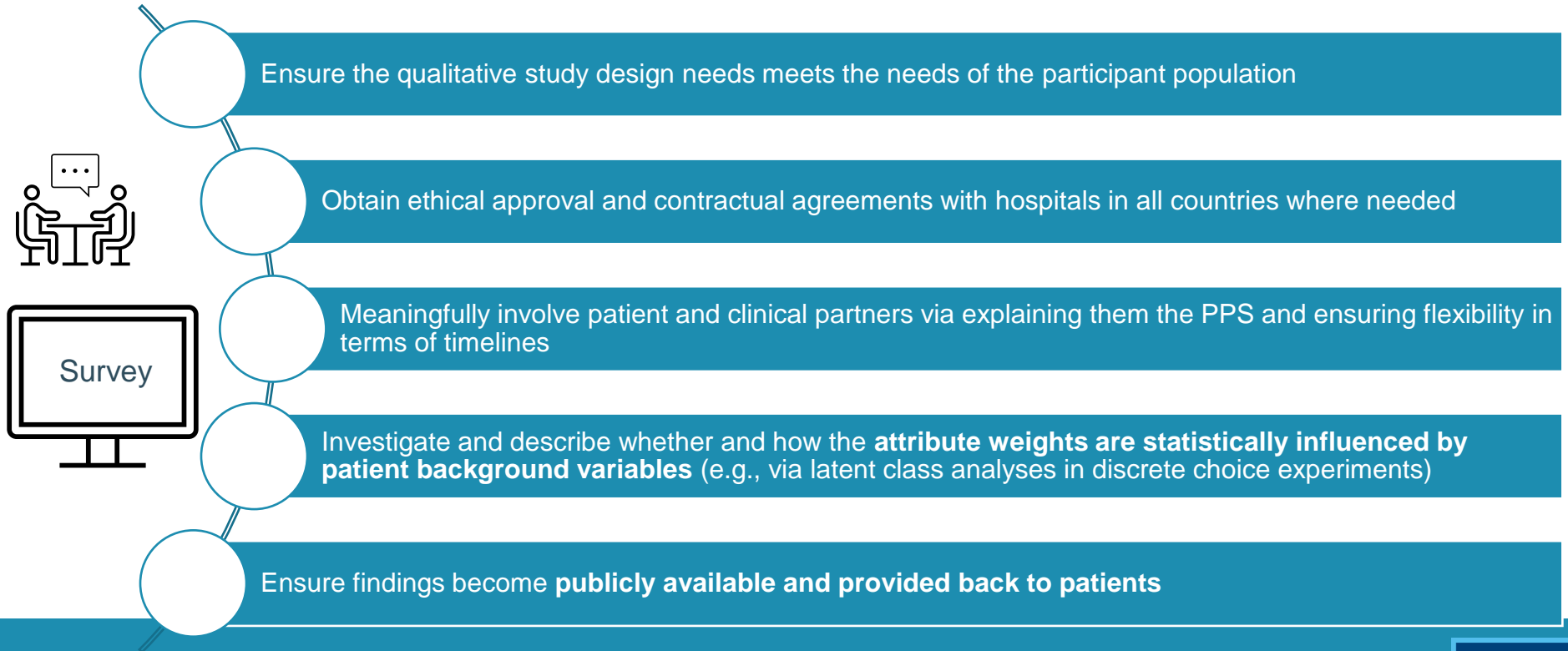
# Quantitative research findings in MM: preference heterogeneity



# Key methodological learnings for **qualitative and quantitative research** methods in PPS



# Key methodological learnings for **qualitative and quantitative research** methods in PPS



# Which decisions along the medical product life cycle can be informed by patient preference studies?

Drug discovery & early development

Clinical development

Regulatory decision-making and marketing authorization

HTA and reimbursement decision-making

Post-marketing phase

- Resource allocation
- Identification of **patient unmet needs**

- Scientific advice on **patient-relevant endpoints**
- Joint EMA/EUnetHTA scientific consultations

- Evaluation of **unmet needs**
- Assessment of **performance endpoints**
- **F**
- **U**

- Evaluation of **unmet needs**
- Assessment of **clinical trial endpoints & outcomes**
- Understand **trade-offs patients are willing to make between benefits & risks**
- Understand **patient-relevant effect sizes**
- Identification of key (un-)favorable effects and **uncertainties**

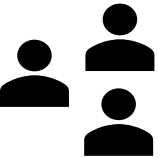
CHMP Qualification Opinion identifies “endpoint selection” and “identify and value trade-offs for benefits and risks” as applications of preference studies

- patient
- Keywords | Qualification of Novel Methodologies, IMI PREFER, Patients Preference studies
- **Approval**
  - Payer decision about **continued reimbursement**
  - **New product developments** based on unmet needs



# Remaining research questions related to the assessment and implementation of PPS in decision-making

- How can PPS be **efficiently conducted** to meaningfully inform stakeholders?
  - Need for **different PPS** to satisfy information needs of different stakeholders?
  - Implications in terms of time, effort for patients, patient organisations? – survey fatigue?
  - Designing/using **product independent PPS vs more compound focused approach**?
  - Designated stakeholder for financing, designing, conducting and coordinating PPS including data governance?
- Dealing with **preference heterogeneity**
  - MM study found heterogeneity between subgroups of patients
  - Relevant for decisions on unmet needs, marketing authorization, HTA and reimbursement?
- **Unmet need discussion:** “relative” needs of MM/IBD/Duchenne patients compared to other patients (disease areas)
  - Potential for generating **inequities** between disease areas?
  - Decisions made **within a certain disease/indication** can “easily” be informed by a disease specific PP study
  - **Across indication/disease decision making** may require “generic” attributes/comparable PP study results





Thank you

Questions? Feel free to reach out to [rosanne.janssens@kuleuven.be](mailto:rosanne.janssens@kuleuven.be)



---

**Ananda Plate**

**The patient perspective on  
Patient Preference Studies**



# The patient perspective on Patient Preference Studies

How to Assess and Implement Patient Preferences in Decision-Making  
Along the Medical Product Life Cycle?

ISPOR 2022

## **Ananda Plate**

Executive Director, Patvocates Research  
Board Member, Myeloma Patients Europe  
Former Chair, WECAN

# It's a matter of perspective...

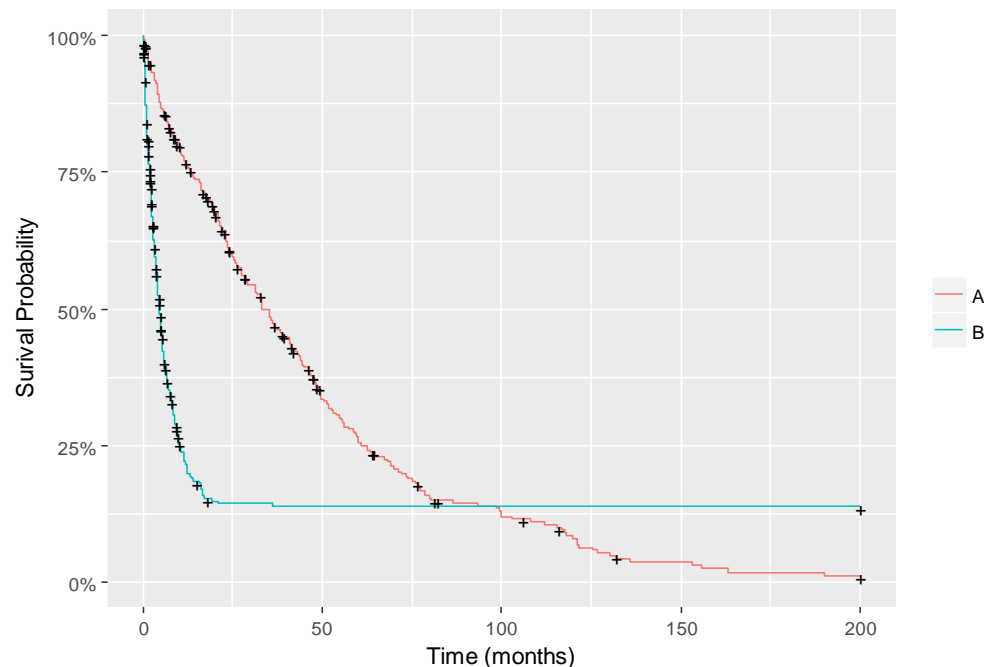
- **Patients live with the disease and are the end users of medicines.** Preference research helps us better understand what patients value in their lives and what they want from treatment.
- Patients have **different experiences**, perspectives and wants.
- It cannot be assumed all patients want the same thing.



# Preferences vary a lot depending on who expresses them

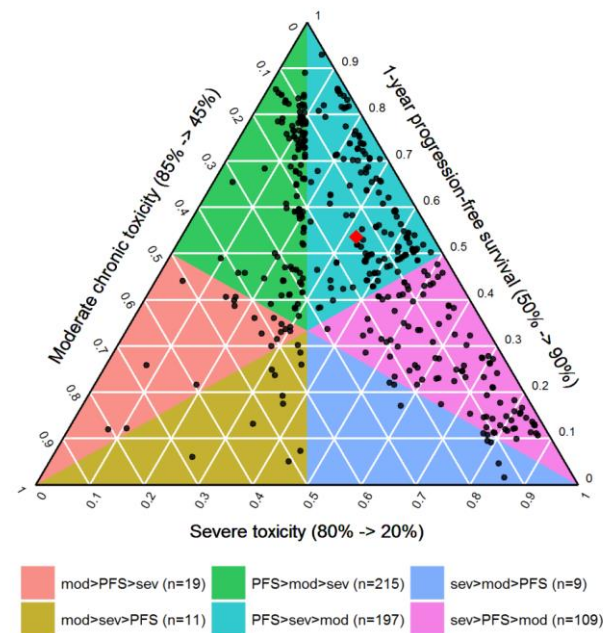
In the following example:

- Drug A:
  - 50% of patients will be alive in 3 years
  - all patients will be dead in 8 years
- Drug B:
  - 85% of patients will be dead in 2 years
  - 15% patients with long-term survival
- From a regulatory perspective, drug A might be better because more patients respond longer
- However, some patients may prefer treatment B because of the rare chance of surviving



# Preferences even vary within one single disease

- For example, Myeloma UK used multi-criteria decision-making analysis to elicit the preferences of **560 patients** with myeloma regarding the possible benefits and risks of treatments.
- There is considerable heterogeneity: clear subgroups within single diseases with very different preferences and risk attitudes.
- Participants who gave a higher weight to severe or life-threatening toxicity were more **frequently younger**, working, and looking after **dependent family members** and had **more frequently experienced severe or life-threatening side effects**.

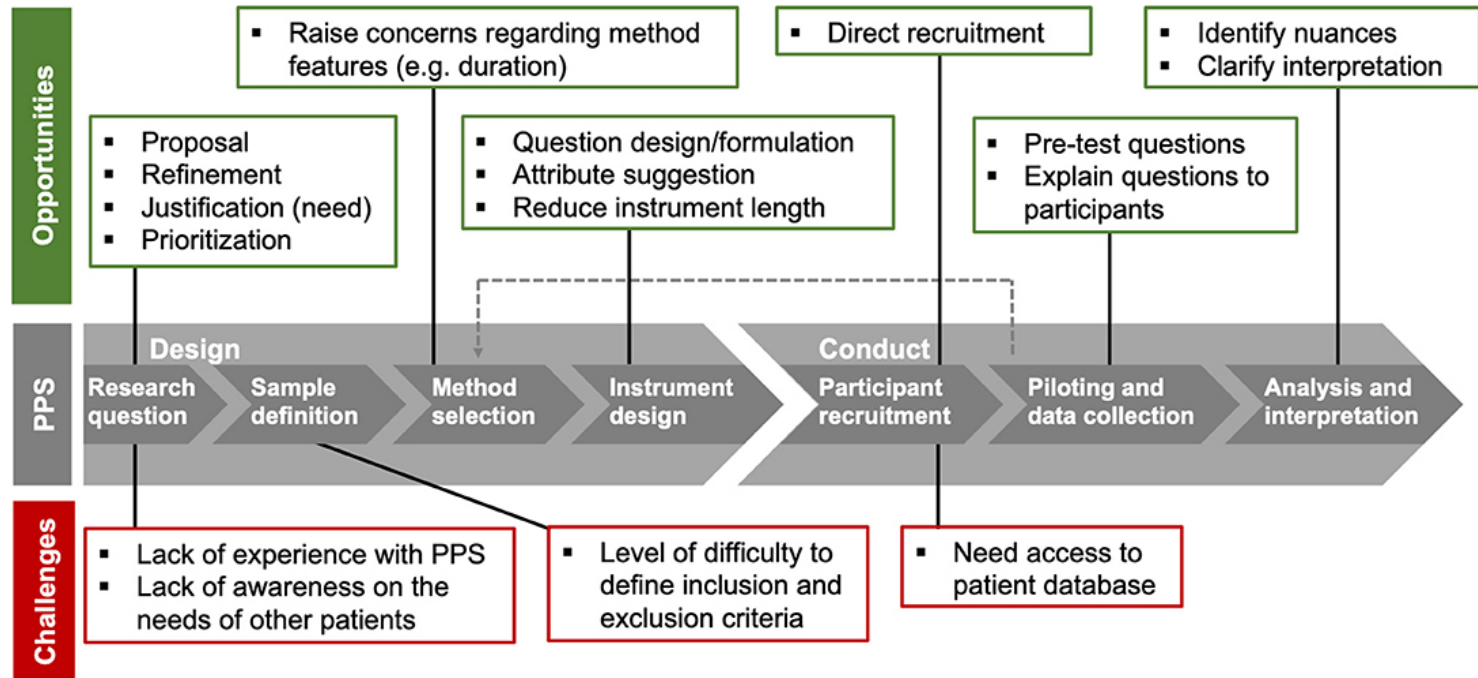


Survey with 560 myeloma patients from the Myeloma UK, replicating the pilot of MPE, MPNE and EMA.  
 D. Postmus *et al.* (2017) *The Oncologist*

# Patient organisations' contribution to running PPS is essential to accurately capture and interpret the data



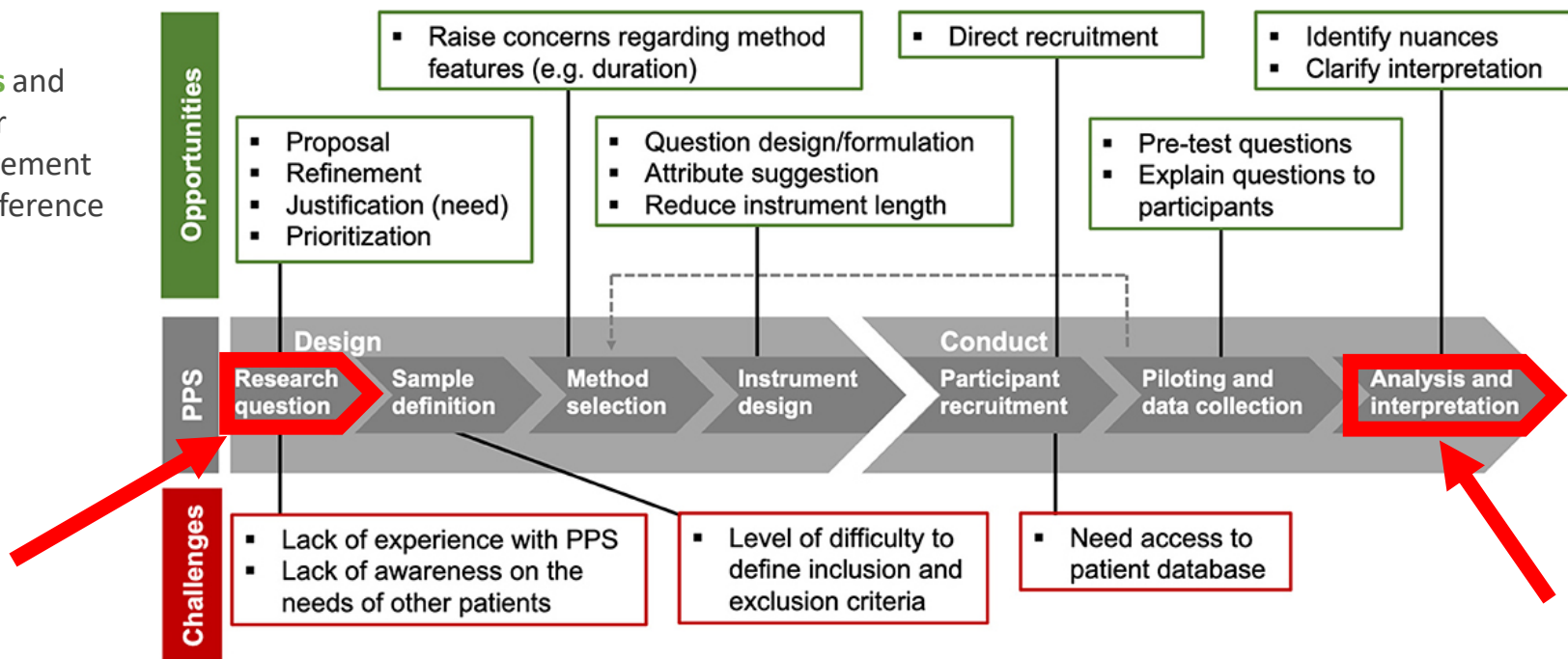
Overview of **opportunities** and **challenges** for patient involvement in patient preference studies (PPS).



# Patient organisations' contribution to running PPS is essential to accurately capture and interpret the data







Overview of **opportunities** and **challenges** for patient involvement in patient preference studies (PPS).





# Patient preference data can impact a wide range of decisions



| Stage   | Idea for use  |
|---|---|
|  <b>Clinical development</b> | <ul style="list-style-type: none"><li>• Appropriate selection of endpoints in clinical trials (e.g. PFS vs OS vs QoL).</li><li>• Is a treatment acceptable to patients? (e.g. CAR-T).</li></ul>                                   |
|  <b>Regulation</b>           | <ul style="list-style-type: none"><li>• Benefit risk assessments by EMA.</li><li>• Frames and provides context for decision-making (in a more robust way).</li></ul>  |
|  <b>Reimbursement</b>        | <ul style="list-style-type: none"><li>• Answer specific questions from committees (such as value patients place on administration, survival gains or QoL).</li><li>• Is the treatment acceptable to patients?</li></ul>           |
|  <b>Clinical practice</b>    | <ul style="list-style-type: none"><li>• Doctors ensure they discuss relevant questions with patients in their decision-making.</li><li>• Inform and interpret clinical guidelines (e.g. EHA – ESMO myeloma guidelines).</li></ul> |

**Listening to patients at each stage of drug development is extremely important!**

# Conclusions



- Not all patients have the same preferences
- Patient preferences can impact a wide range of decisions: Informing regulators and payers, but also researchers and clinical decision-making
- Patient involvement in PPS is essential: Highest impact in design and analysis stage of PPS
- Patient preferences are not product specific, therefore PPS shouldn't be either
- PPS should aim to understand the heterogeneity of patient needs – NOT their preferences regarding product characteristics

**This is why patient organisations should be involved in the development and analysis of PPS from the very beginning!**



Thank you!

[ananda@patvocates.net](mailto:ananda@patvocates.net)

---

# Panel Discussion



**Thank you for your attention and participation!**

**For questions, please feel free to reach out to our Speakers  
and Moderator [liese.barbier@kuleuven.be](mailto:liese.barbier@kuleuven.be)**