

Patient-level cost minimisation analysis of an Acute Medical Unit expediting General Medicine inpatient care in a tertiary hospital in Singapore

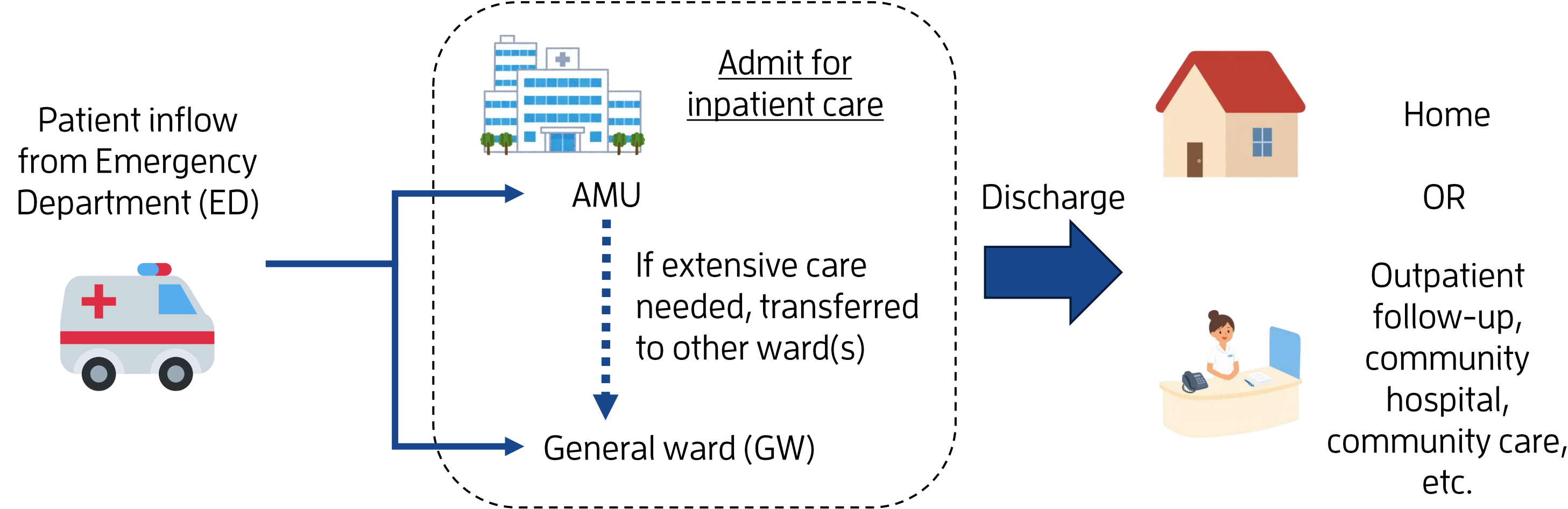
Stephanie A. Fernandez^{1*}, Juvenia Neo², Megan Phua², Huiling Guo¹, Geralyn Ong², Yan Qing Lee², Eunice Lim², Lip Hong Tan³, Angela Chow^{1,4,5}, Nihar Pandit³.

¹Department of Epidemiology and Preventive Medicine, Tan Tock Seng Hospital; ²Clinical Operations (Medicine), Tan Tock Seng Hospital; ³General Medicine, Tan Tock Seng Hospital; ⁴Saw Swee Hock School of Public Health, National University of Singapore; ⁵Lee Kong Chian School of Medicine, Nanyang Technological University

*stephanie.fernandez@nhghealth.com.sg

Background

- Increasing inpatient demand driven by an ageing population prompted the introduction of an Acute Medical Unit (AMU), a clinical service model within the General Medicine Department (GMD), to deliver expedited diagnosis and early treatment to reduce inpatient length of stay (LOS).
- Objective:** This study evaluates the impact of AMU on patient-level costs, compared with standard care, to inform decisions for programme scale-up.



Methods

Table 1: Cost minimisation analysis overview

Study population	- Inclusion criteria: GMD patients admitted between 8 October 2025 and 7 January 2026, with anticipated LOS of ≤5 days, and had been discharged at time of analysis - Exclusion criteria: Medically unstable, require isolation precautions, specialised ventilation support, or specific specialist care (e.g. dementia, acute psychosis, haemodialysis, acute stroke, etc.)
Intervention	Admitted to AMU, including inappropriate referrals
Comparator	Not admitted to AMU due to refusal or bed unavailability
Outcome	Direct medical costs were derived using the formulas in Figures 1 to 3
Time horizon	Index admission episode (hospital admission to discharge)

Mean incremental cost (SGD), Student's t-test, deterministic (decision tree model in Figure 4) and probabilistic (Monte Carlo simulation) sensitivity analyses were computed in R.

Figure 1: AMU medical manpower adjustment factor, α

$$Cost_{med,w} = \frac{\sum_{s \in S} u_s \times 60 \times h_{sw} \times n_{sw}}{Beds_w}$$

$$\alpha = \frac{Cost_{med,AMU}}{Cost_{med,GW}}$$

$Cost_{med,w}$ = medical manpower cost per inpatient day in ward w

w = ward (GW or AMU)

s = seniority level of medical staff

S = seniority levels of medical staff (Medical & House Officer, Consultant, Registrar)

u_s = unit cost per minute of medical staff of seniority level s (source: institution)

h_{sw} = daily working hours of staff of seniority s in ward w

n_{sw} = no. of staff of seniority s in ward w

Figure 2: Medical ward cost per inpatient day

$$Cost_{GW} = u_{med} + u_{nonmed} + u_{supplies} + u_{facility} + u_{other}$$

$$Cost_{AMU} = \alpha u_{med} + u_{nonmed} + u_{supplies} + u_{facility} + u_{other}$$

u = unit cost per inpatient day (source: institution)

med = medical manpower cost per inpatient day

nonmed = non-medical manpower cost per inpatient day

supplies = supplies cost per inpatient day

facility = facility cost per inpatient day

other = other costs per inpatient day (including IT)

Figure 3: Cost per patient per admission episode

$$Cost_p = (Cost_{GW} \times GW\ LOS_p) + (Cost_{AMU} \times AMU\ LOS_p) + \sum_{i \in I} (Imaging\ unit\ cost_i \times Orders_{pi}) + \sum_{a \in A} (Allied\ health\ service\ unit\ cost_a \times Referrals_{pa})$$

p = patient

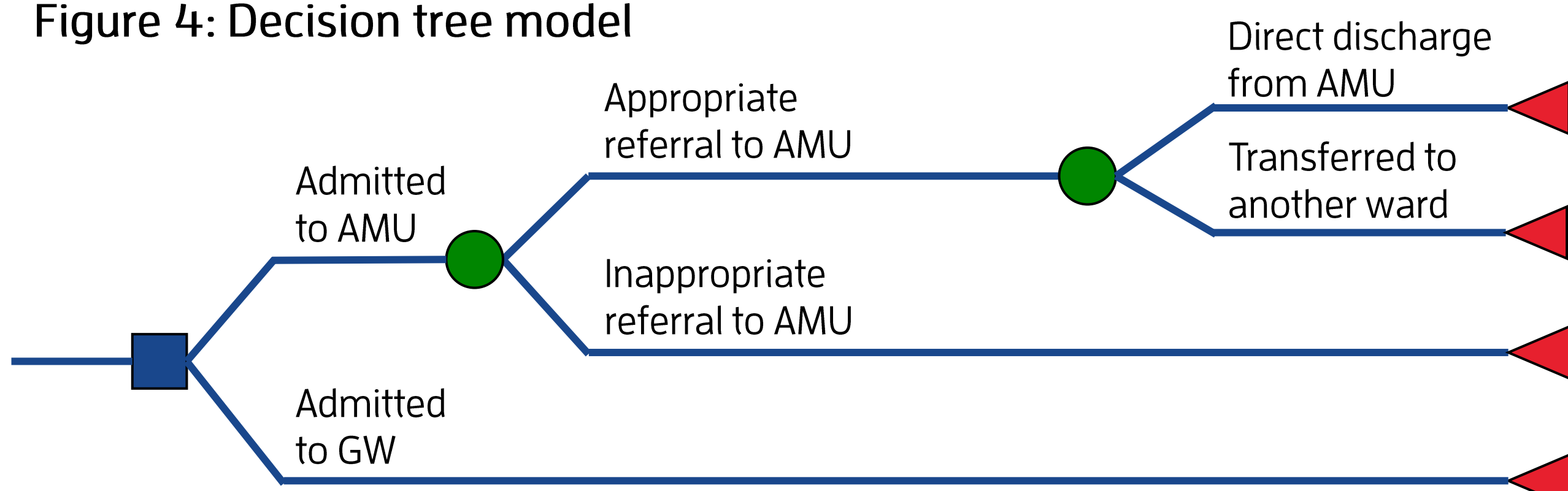
i = modality of imaging investigation

I = Imaging investigations (X-ray, ultrasound, computed tomography (CT), magnetic resonance imaging (MRI))

a = Allied health service

A = Allied health services (occupational therapy (OT), physiotherapy (PT), speech therapy (ST), podiatry, dietetics and nutrition)

Figure 4: Decision tree model



Results

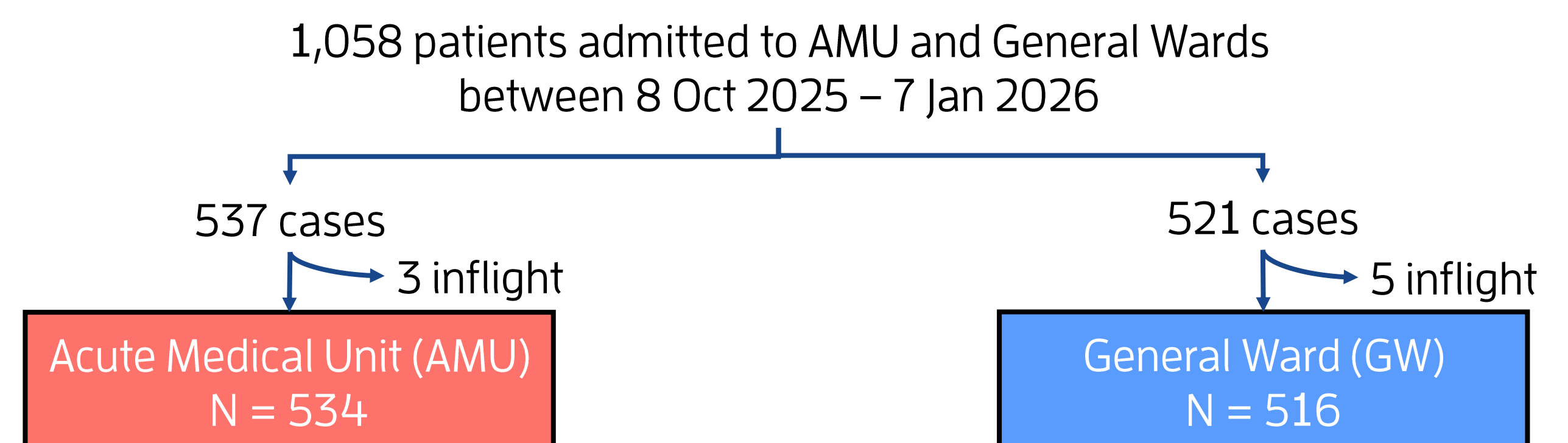
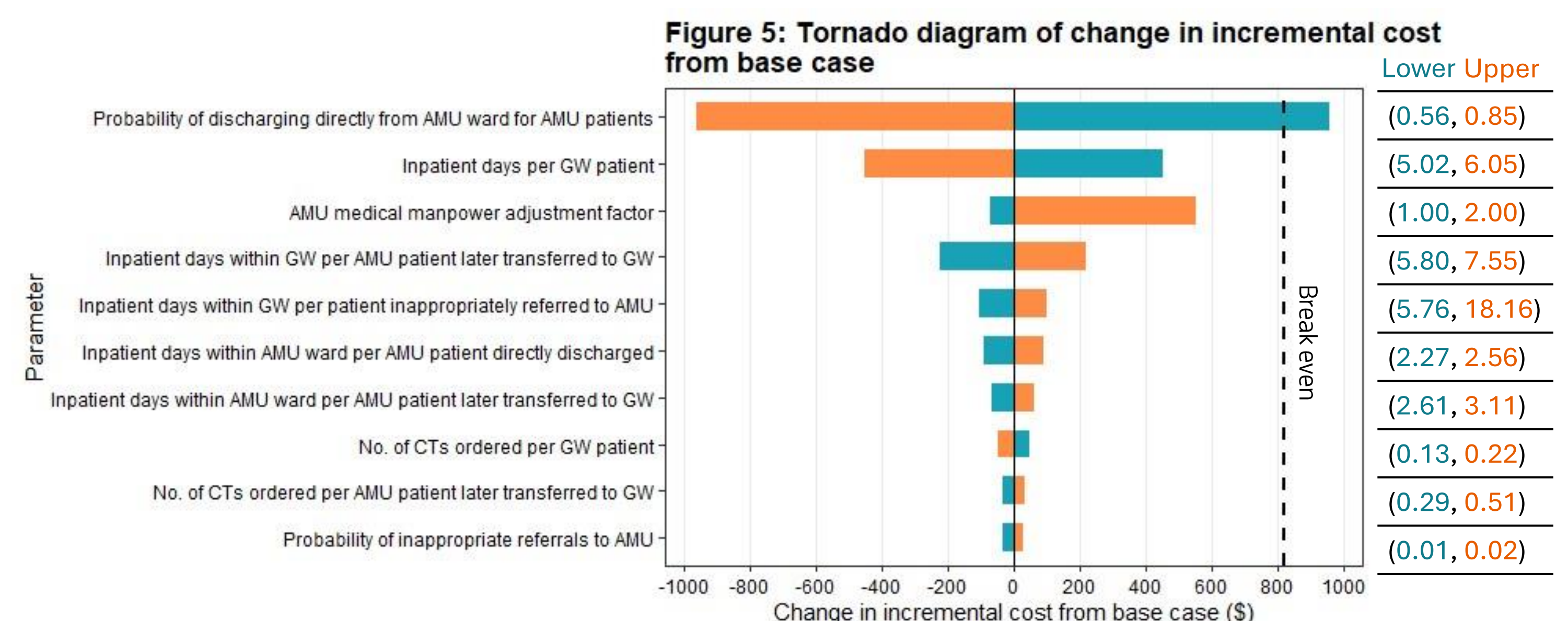


Table 2: Cost minimisation results of the base-case scenario

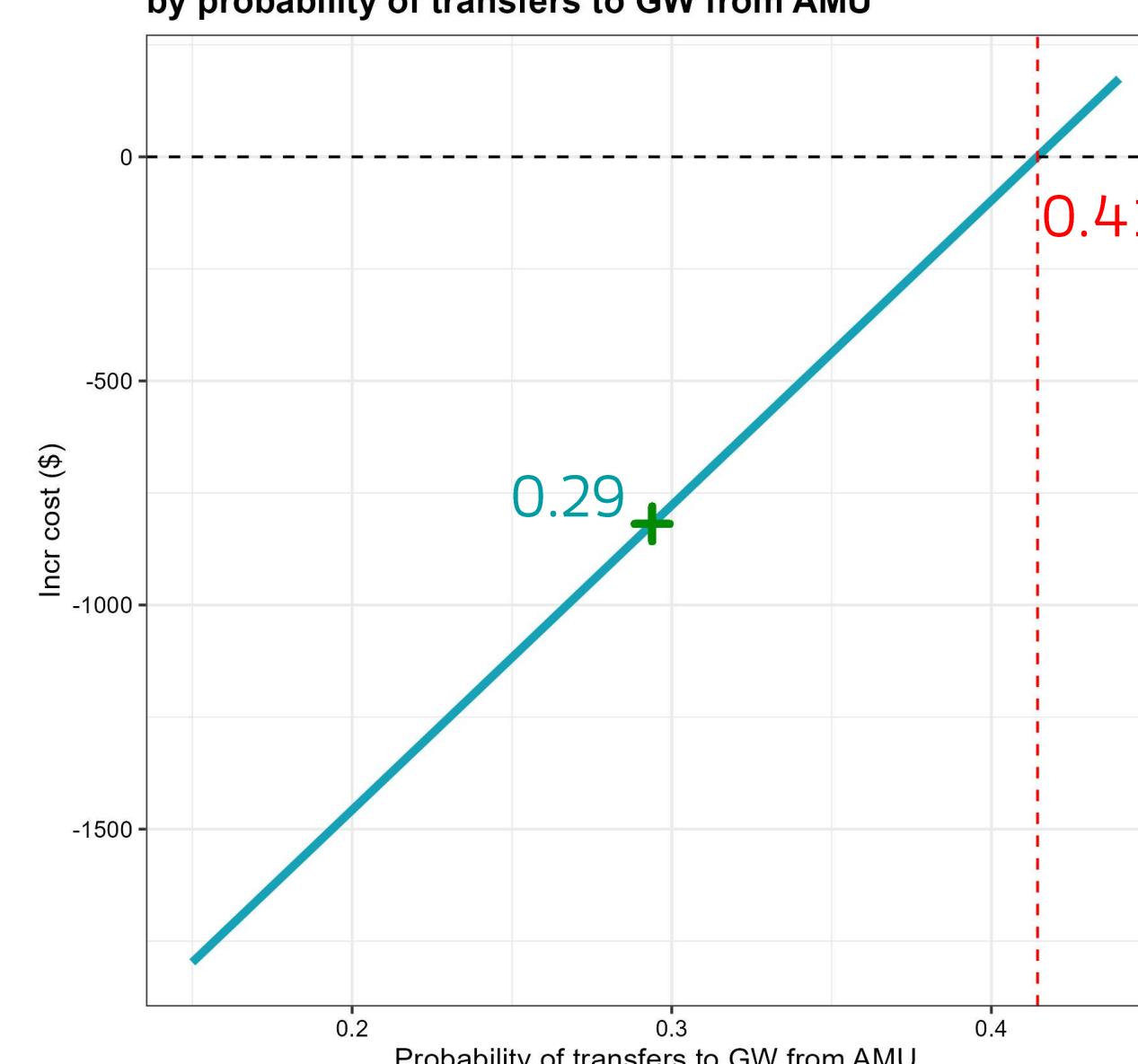
	AMU	GW	P-value
Medical Manpower			
Daily hours (per Medical & House Officer, Consultant, Registrar)	10, 10, 10	9, 9, 9	-
Daily no. of staff (per Medical & House Officer, Consultant, Registrar)	2, 1, 0.5	5, 2, 1	-
No. of beds	18	39	-
AMU medical manpower adjustment factor	1.11		-
Imaging Investigations			
Average X-rays per patient (N = total no. of X-rays)	1.65 (N = 879)	1.78 (N = 921)	0.173
Average ultrasounds per patient (N = total no. of ultrasounds)	0.22 (N = 118)	0.24 (N = 126)	0.512
Average CTs per patient (N = total no. of CTs)	0.17 (N = 90)	0.17 (N = 89)	0.896
Average MRIs per patient (N = total no. of MRIs)	0.05 (N = 29)	0.07 (N = 38)	0.336
Allied Health			
Average OT referrals per patient (N = total no. of OT referrals)	0.10 (N = 55)	0.29 (N = 149)	<0.001
Average PT referrals per patient (N = total no. of PT referrals)	0.20 (N = 106)	0.49 (N = 254)	<0.001
Average ST referrals per patient (N = total no. of ST referrals)	0.02 (N = 9)	0.07 (N = 36)	<0.001
Average podiatry referrals per patient (N = total no. of podiatry referrals)	0.02 (N = 9)	0.05 (N = 27)	0.005
Average dietetics and nutrition referrals per patient (N = total no. of dietetics and nutrition referrals)	0.06 (N = 32)	0.14 (N = 73)	<0.001
Program Indicators			
Average no. of inappropriate referrals to AMU	0.02 (N = 10)	Not Applicable	
Average no. of ED reattendances within 72h per patient	<0.01 (N = 2)	0.01 (N = 3)	0.629
Average no. of inpatient days spent in AMU/GW per discharged patient from index admission	AMU	2.53	Not Applicable
	GW	2.15	5.54
	Total	4.68	5.54
Base case incremental cost per patient			
Incremental cost per patient ($\bar{C}_{AMU} - \bar{C}_{GW}$)	-\$819.02		0.012

Compared to standard of care (GW), AMU was cost-saving at the base-case scenario (Table 2).



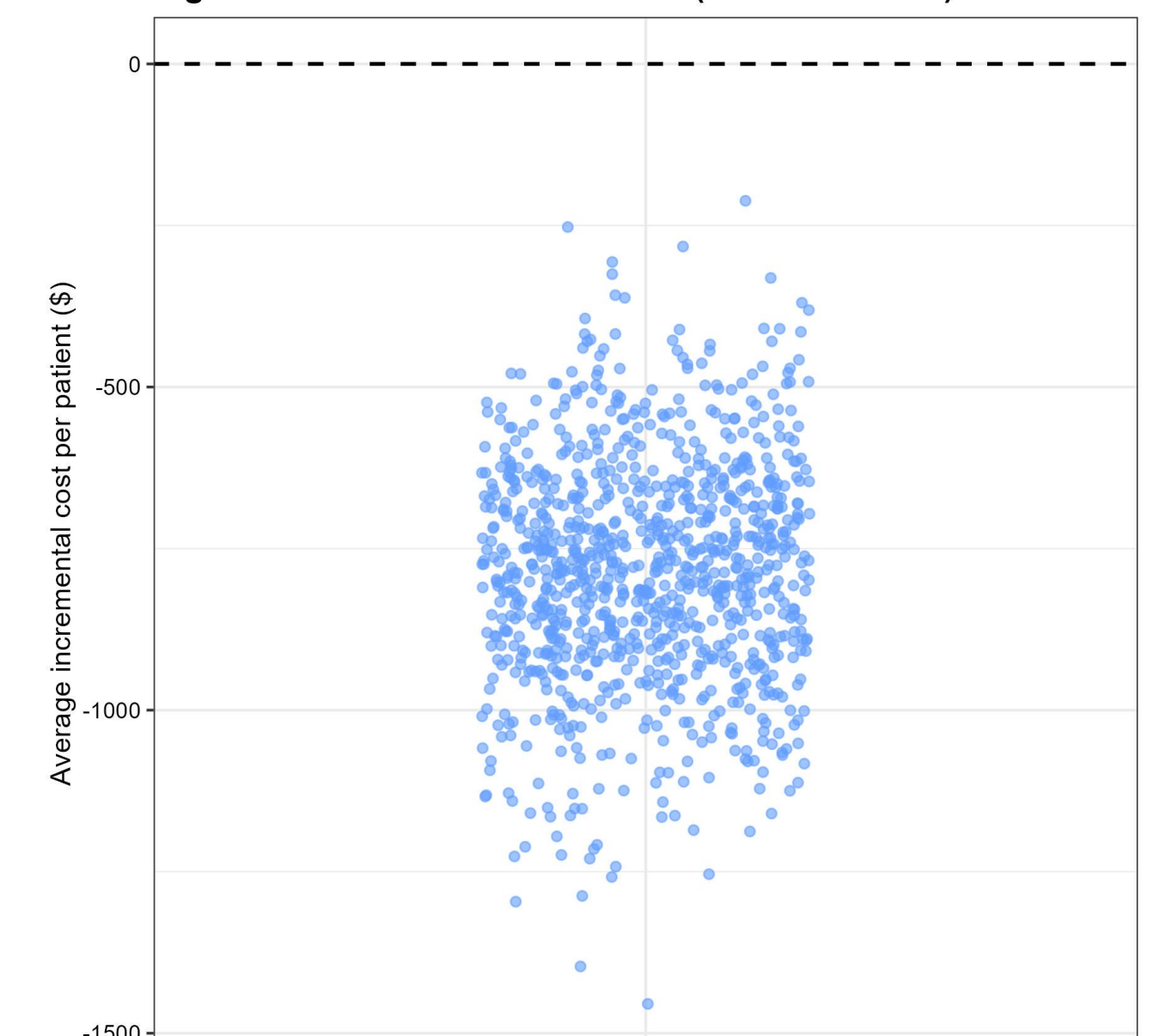
The incremental cost was most sensitive to the probability of direct discharges from AMU, and correspondingly, the probability of transfers to GW from AMU (Figure 5).

Figure 6: Incremental cost (AMU - GW) per patient by probability of transfers to GW from AMU



A 12% increase in transfers to GW from AMU for extended care would result in AMU reaching cost-neutrality (Figure 6).

Figure 7: Monte Carlo simulation (1000 iterations)



AMU remains 100% cost-saving across all 1,000 iterations (Figure 7).

Conclusion

AMU reduces patient-level costs relative to standard care. Yet, more in-depth evaluation on how AMU impacts hospital-level costs is needed to better support the case for programme scale-up.