

# Patient Perspectives on Communication with Clinicians: A Survey on Hospitalized Patient Experiences

Wael Saasouh MD<sup>1,2</sup>; Avanti Gupta MSc DIC<sup>3</sup>; Haseeb Khan DO<sup>1,2</sup>; Mohammed Ismaeil MD<sup>2</sup>

1. Wayne State University, Detroit, MI, USA | 2. NorthStar Anesthesia, Irving, TX, USA | 3. Imperial College London, South Kensington Campus, UK

PCR256

## Objectives

- Conduct a national-level survey to identify hospitalized individuals
- Investigate how patient-clinician communication reflects on patient perspectives
- Establish patient priorities on information sharing by clinicians
- Focus on hemodynamic monitoring

## Methods

- Online survey of all US-based IP addresses
  - 2024, The CaPER initiative
- Survey closed when 1000 complete responses were obtained (2 weeks)
- Eligible respondents self-identified as having been recently hospitalized
- Key areas explored included the frequency, content, and delivery of clinical updates by clinicians
- Sample survey questions included in this analysis

## Results

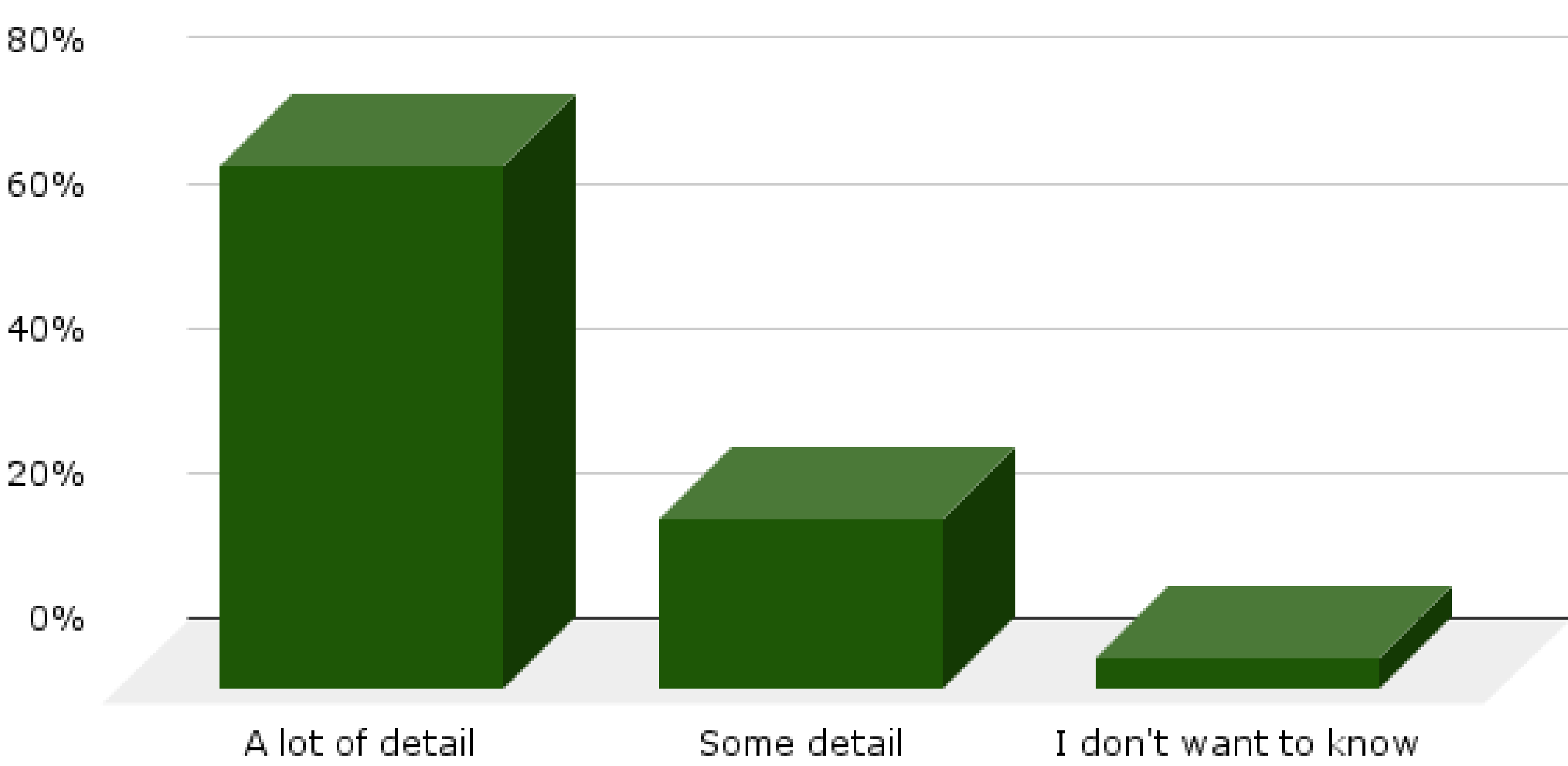
Majority of respondents:

- Emphasized importance of information sharing by clinicians
- Preferred detailed discussions about their health condition
- Preferred “brief and simple language” communication

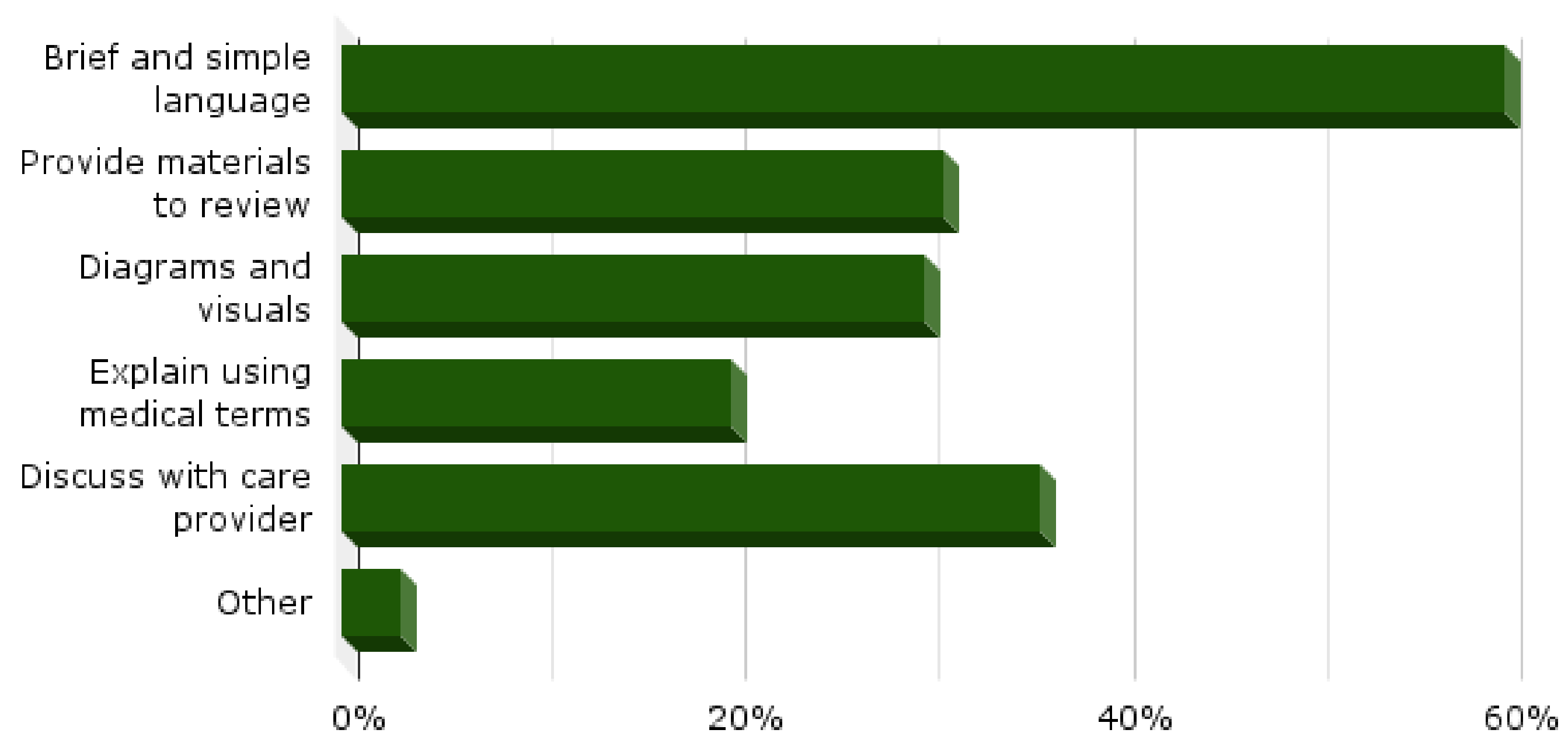
## Conclusion

- Effective communication around patient monitoring may improve patient engagement, trust, and care outcomes
- Patients desire transparency, regular updates, and increased involvement in healthcare decision-making

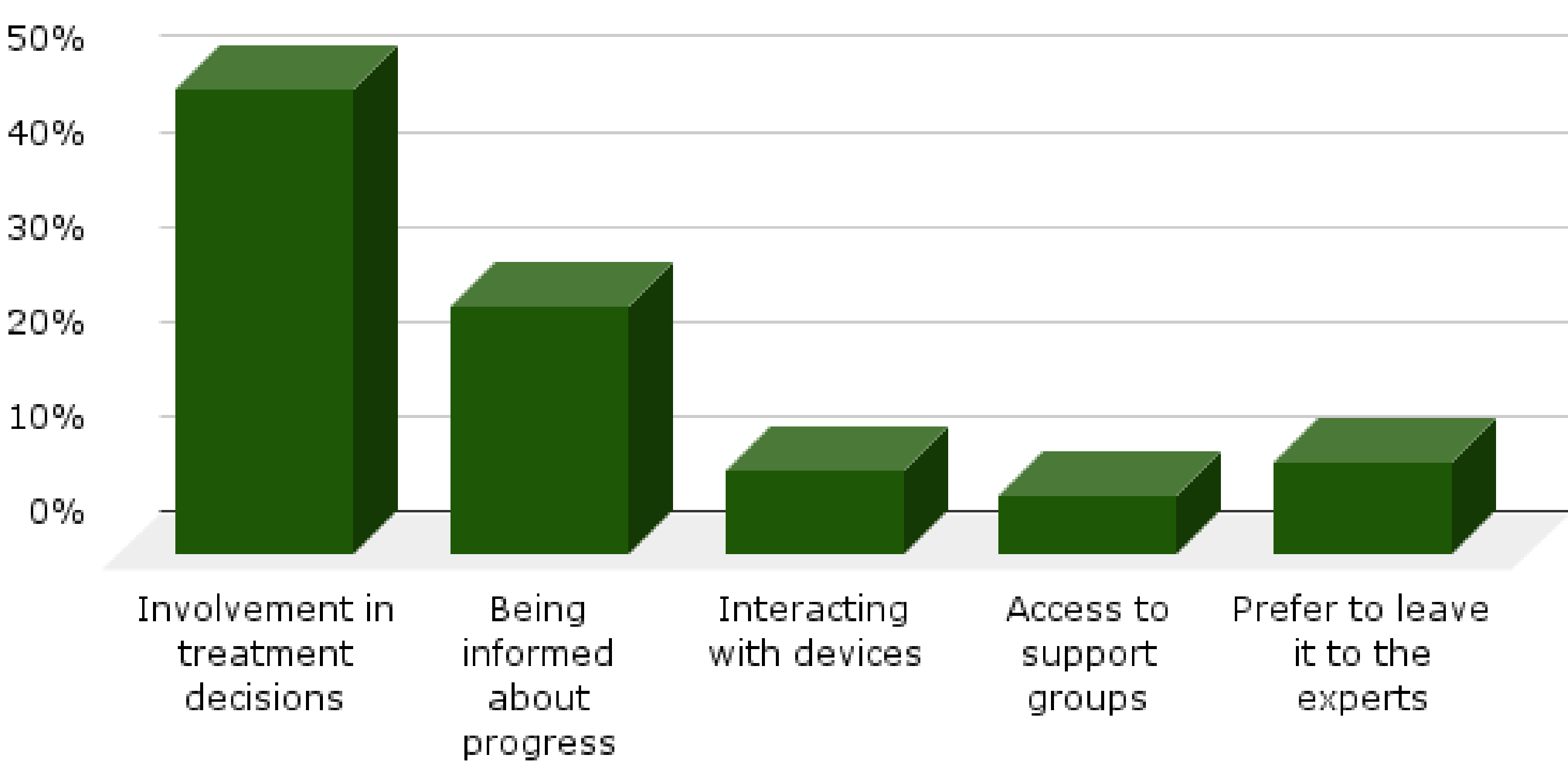
How much detail do you want about the potential health issues associated with abnormal measurements?



How can we make information about your heart and blood flow easy to understand?



What would help you feel most in control of your health and involved in your treatment planning?



Do you think understanding your medical care better would help you manage your health and trust your medical team

